REZNOR®

LIRA
AIR TO AIR HEAT PUMP

R32
Refrigerant gas

INSTALLATION, COMMISSIONING AND SERVICING MANUAL

CE

The subject of this declaration is compliant with the relevant EU harmonised legislation:
Pressure Equipment Directive (PED) 2014/68/EU
Machinery Directive (MD) 2006/42/EC
Low Voltage Directive (LVD) 2014/35/EU
Electromagnetic Compatibility Directive (EMC) 2014/30/EU
European Directive 2011/65/EU (RoHS 2)
European Directive 2015/863/EU (RoHS 3)
Energy Label Regulation 811/2013

Please read this document carefully before commencing installation, commissioning and/or servicing.
Leave it with the end user/site agent to be placed in their premises technical file after installation.

WARNING

Improper installation, adjustment, alteration, service or maintenance can cause property damage, injury or death.
All work must be carried out by appropriately qualified persons.
The manufacturer does not take any responsibility in the event of non-observance of the regulations concerning the connection of the apparatus causing a dangerous operation possibly resulting in damage to the apparatus and/or environment in which the unit is installed.

MANUAL PART NO: D301765 ISSUE 2

NGH
NORTEK GLOBAL HVAC

Summary

1 Introduction

This manual aims to give all the necessary information installation and proper operation of **LIRA AIR** heat pump, from its start-up and for all its life cycle. The document is divided into chapters , each of which contains general information and procedures to be performed.

This product contains fluorinated greenhouse gases covered by the Kyoto Protocol. Do not vent gases into the atmosphere.
The heat pump uses a flammable refrigerant, R32 (category A2L). For installation and maintenance take extreme care that there are no sources of ignition in the working area and comply with the requirements in paragraph 6.4.

1.1 General Notes

- The selection and the use of the unit that serves the plant shall be carried out by competent staff in accordance with regulations in place, so as to fully satisfy the demands of the system.
- Installation, commissioning and maintenance must be performed by competent staff that must be able to assess risk factors or malfunctioning of the machine.
- The unit is directly supplied by the manufacturer with all the options and functionalities. Tampering with any part of the refrigerator circuit or the software are not allowed. Any tampering will invalidate the manufacturer responsibilities.
- Regular inspections and proper maintenance of the heat pump **LIRA AIR** can prevent damages and any costs for repairs.
- The warranty is void for an installation that doesn't meet the specifications.
- Keep this manual with the necessary diagrams in an easily accessible place.
- In case of malfunctioning, check the error code on the control panel, if necessary contact the installer. If necessary, please request for original parts.
- You can find all information on the LIRA label, in accordance with the regulation on labeling, in particular:
  - Voltage and frequency of power supply of the machine;
  - Thermal power for heating and cooling;
  - Maximum power consumption;
  - Sound power level;
  - The refrigerant utilised.

1.2 Suggested tools

- Set of screwdrivers;
- Cutter;
- Scissors;
- Set of wrenches or pipe wrenches;
- Ladder;
- Suitable material to seal the threads;
- Electrical equipments for connections;
- Protective gloves;
- Testers and current clamp;

1.3 Series description

LIRA AIR heat pump series is an air to air machine comprising an external and internal unit (aerothermal unit) for heating and cooling in big spaces applications.
LIRA AIR is full-inverter driven with high performance and generously sized component to reach high energy efficiencies. A further feature is the EVI technology (Enhanced Vapour Injection) that enhances the operating zone and the thermal power of the machine. The R-32 refrigerant allows the achievement of high performances and low environmental impact. Full reliability and optimal functionality are ensured by two electronic valves, a 4-ways valve, pressure transducers, temperature probes, controlled by the electronics onboard. The user can control the whole machine functionalities by a remote panel controller: by this control it is possible to change the setpoint and the working mode (summer/winter) and to monitoring the operations.

Internal unit free blowing

Internal unit ducted

External unit

2 Read Carefully before use

2.1 Important information

⚠ ATTENTION!!

The use and the maintenance of the **LIRA AIR** heat pump, are subjected to the applicable rules and regulations of the destination country. Depending on the amount of refrigerant you need to check and note the tightness of the heat pump at regular intervals referring to qualified personnel.

- During transport DO NOT tilt the external unit over 45° (in any direction).
- **Transport protection must be removed before to commissioning.**

- Do not cover or reduce the suction area.
- Comply with the building regulations specific to individual countries.
- If the heat pump is installed near a wall, be aware of the influence of building physical factors. Make sure that there aren't windows in the fan discharge area.
- If the heat pump is installed near a wall, there is a higher risk of deposit of impurities. Additionally, external air moved by the heat pump must be allowed to escape in order to not increase the building thermal losses.
- The external unit must not be installed in niches or in interior courtyards; the cooled air accumulates on the ground and in the case of prolonged use would drawn in again by the heat pump.
- The freezing limit can change depending on climate region. Respect the regulations of the countries concerned.
- Observe correct rotational direction: in case of incorrect wiring the heat pump start is hindered. The unit gives a phase monitoring that indicates the correct connection.
- The heat pump could stop operating in the event of too low an external temperature. In case of a long term power cut, please see the commissioning procedure explained later.
- Before opening the device, make sure to switch off all the electronics.
- Only qualified staff of the customer service can operate on the device.

2.2 Important information regarding the refrigerant used

This product contains fluorinated greenhouse gases covered by the Kyoto Protocol. Do not vent gases into the atmosphere.

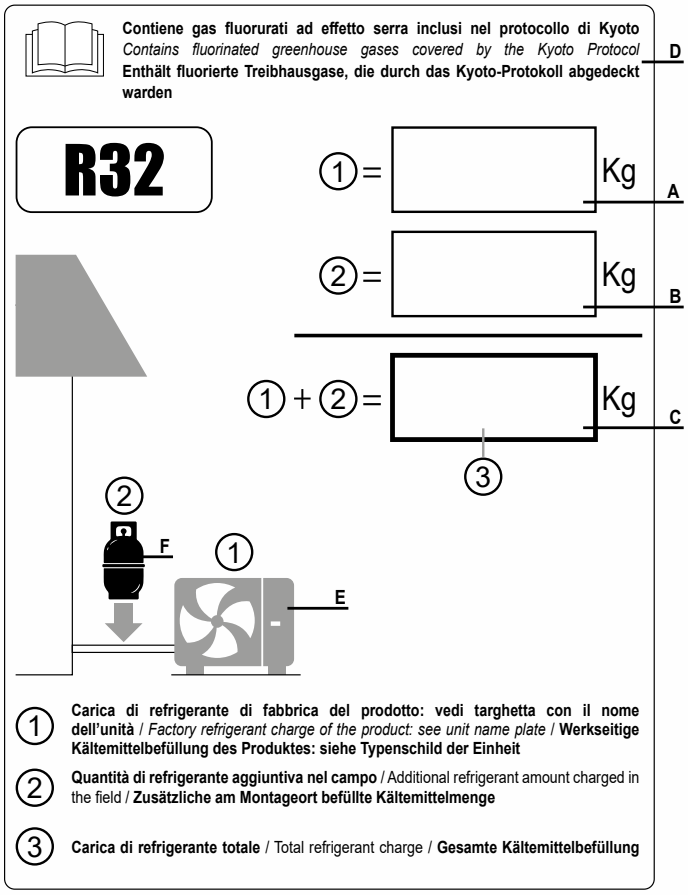
Refrigerant type: R32
GWP(1) value: 675
(1) GWP = global warming potential

Please fill in with indelible ink,

- ① the factory refrigerant charge of the product,
- ② the additional refrigerant amount charged in the field and
- ①+② the total refrigerant charge

on the fluorinated greenhouse gases label supplied with the product.

The filled out label must be applied to the product near the product's serial label.



A factory refrigerant charge of the product: see unit name plate
B additional refrigerant amount charged in the field
C total refrigerant charge
D Contains fluorinated greenhouse gases covered by the Kyoto Protocol
E outdoor unit
F refrigerant cylinder and manifold for charging

i NOTE!

National implementation of EU regulations on certain fluorinated greenhouse gases may require the appropriate official national language to be provided on the unit. Therefore, an additional multilingual fluorinated greenhouse gases label is supplied with the unit. Mounting instructions are provided on the back of that label.

2.3 Proper use

The LIRA AIR heat pump is approved solely for the use intended by the manufacturer. Any modifications or alterations to the unit are strictly prohibited.
The Declaration of Conformity (CE) applies only to the components supplied by the manufacturer and remains valid provided the equipment is used and maintained in compliance with current regulations and the recommendations outlined in the instruction manual.
The declaration becomes void if any changes are made that fall outside the scope of ordinary or extraordinary maintenance and the guidelines set out in the user and maintenance manual.

2.4 Standards and statutory provisions

The heat pump in question is, according to Article 1, Chapter 2 k) of EC Directive 2006/42/EC (Machinery Directive), intended for domestic use and is, therefore, subject to the requirements of Directive 2014/35/EU (Low Voltage Directive). This makes it suitable for use by inexperienced persons for the heating of shops, offices and other similar workplaces, farms, hotels, boarding houses and the like, or other residential facilities.
All corresponding EC directives as well as DIN and VDE standards were observed in the design and manufacture of the heat pump (see EC Declaration of Conformity).
The electrical connection of the LIRA heat pump must be carried out in accordance with the applicable VDE, EN and IEC standards. In addition, the conditions governing the connection of mains supply network operators must be observed.
Persons, especially children, who on the basis of their physical, sensory or mental abilities or due to inexperience or lack of expertise, are unable to use the device safely, must not use the device without the supervision or guidance of a competent person. Ensure that children do not play with the device.

2.5 Instructions for disposal

PRODUCT COMPLIES WITH EU DIRECTIVE 2012/19/EU- LEGISLATIVE DECREE 49/2014 pursuant to Art. 26 of Legislative Decree No. 49 of 14 March 2014 "Implementation of Directive 2012/19/EU on waste electrical and electronic equipment (WEEE)".

The crossed-out wheelie bin symbol on the equipment or its packaging indicates that the product must be disposed of separately from other waste at the end of its useful life.
The removal of the appliance, as well as the retrieval of coolant, oil or any other parts, must be carried out in accordance with local and national legislation.
Do not attempt to dismantle the system yourself. Removal of the system, as well as the retrieval of refrigerant, oil or any other parts, must be carried out by a qualified installer in accordance with current local and national legislation.
The units must be processed at a facility specialising in material reuse, recycling and recovery. Proper disposal of the product will prevent potential negative consequences to the environment as well as to human health. Contact your installer or local authorities for further information.

2.6 Energy saving

By using a LIRA heat pump, you contribute to safeguarding the environment. A prerequisite for reducing energy consumption is an effective arrangement of heat sources and system to utilise thermal energy.

Of particular importance for the effectiveness of a heat pump is to keep the temperature difference between the outside and inside room air as low as possible. This is why careful sizing of the heat source and heating system is highly recommended. A temperature difference greater than one degree Kelvin (1°C) leads to an increase in energy consumption of approximately 2.5%.
Avoid placing the indoor unit in particularly dirty or dusty working environments, which may otherwise lead to deposits on the coil, limiting heat exchange and efficiency. The same applies to the case of corrosive volatile substances.

3 Expected use of the heat pump

3.1 Operating area

LIRA AIR heat pump has to be used with external air temperature between -25°C and 45°C.

Internal air temperature range:
- **Heating**: min. temperature 10°C, max. temperature 28°C
- **Cooling**: min. temperature 16°C, max. temperature 35°C
- **LIRA AIR** heat pump is equipped by a pressure switch that stops the machine operations when a pressure of 4.05 MPa (40.5 bar) is reached.

⚠ ATTENTION!

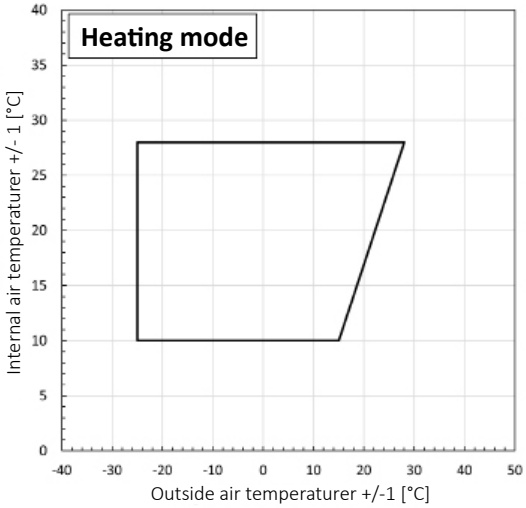
Make sure to switch off the device and to disconnect it from the electric supply before performing maintenance. In particular, make sure that the main isolator installed adjacent to the external unit is switched off.

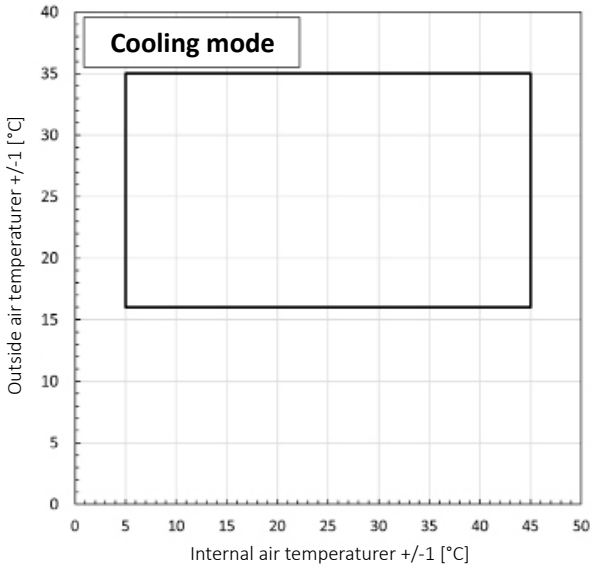
- **LIRA AIR** heat pump is equipped by a discharge temperature probe that controls the discharge temperature.

i NOTE!

The device is not suitable for use with an external inverter. If the machine is powered off (disconnected from the power supply) for long periods, do not interrupt the process of oil warming that starts when the machine is powered up again. This process prevents compressor breakdown.

3.2 Allowed operative zone





3.3 Heat pump structure

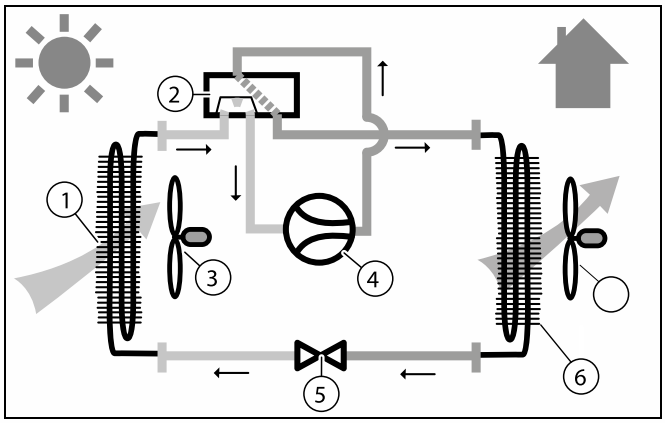
The heat pump system includes the following components:

- **LIRA AIR** external unit contains the refrigerant circuit;
- **LIRA AIR** internal unit (aerothermal) for the supply of air into the internal room area;
- Remote control panel;
- B2 temperature probe.

3.4 Operation mode

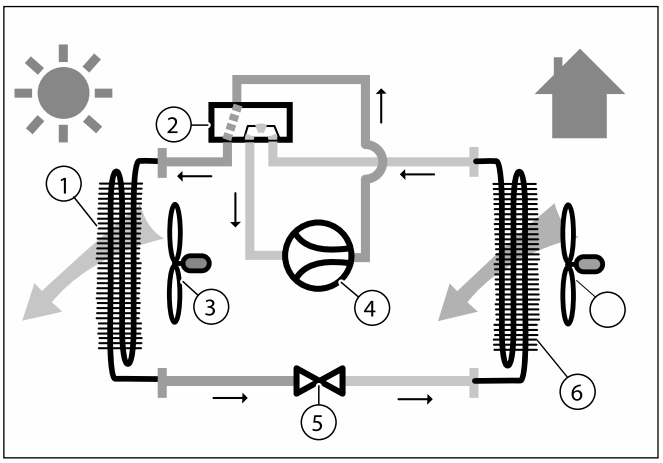
The heat pump can operate in two modes, actionable through the switching of the 4 way valve to provide heating or cooling as shown in the diagrams below.

Heating mode



1 Evaporator
2 4-Way valve
3 Fan
4 Compressor
5 Electronic expansion valve
6 Internal unit exchanger

Cooling mode



1 Evaporator
2 4-Way valve
3 Fan
4 Compressor
5 Electronic expansion valve
6 Internal unit exchanger

4 Equipment supplied

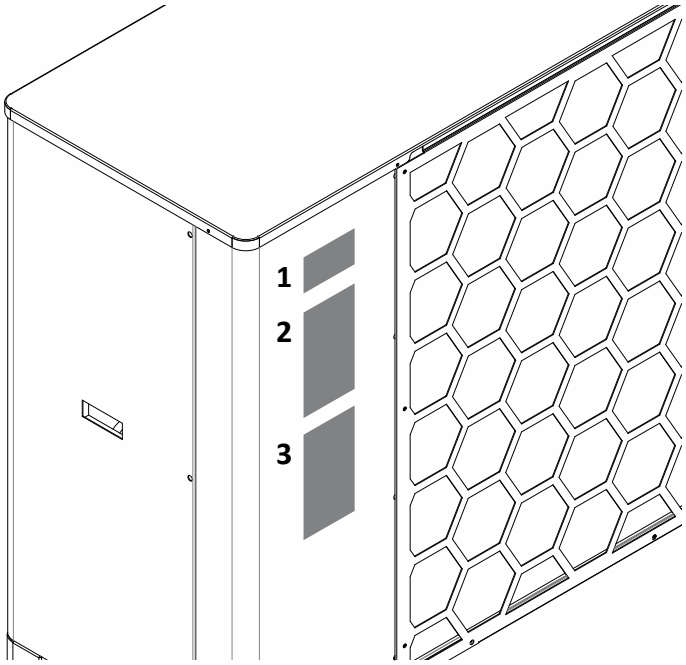
4.1 Main unit

The **LIRA AIR** heat pump comprises an external unit and an internal unit as shown on page 4.

4.2 Name and serial number

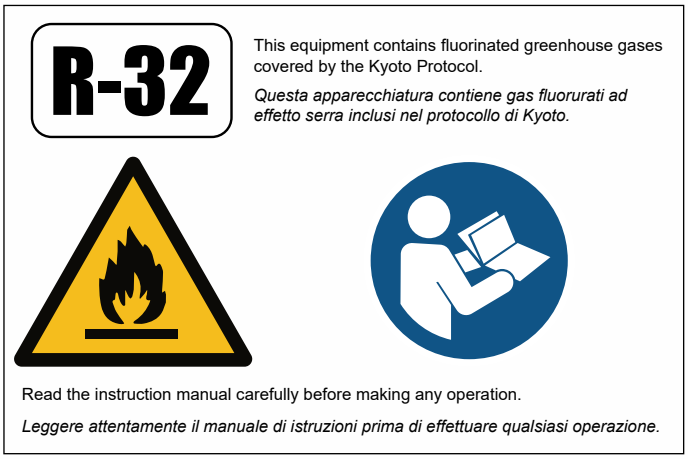
The model number and serial number are indicated on the data label (item 2 on Figure 1).

figure 1



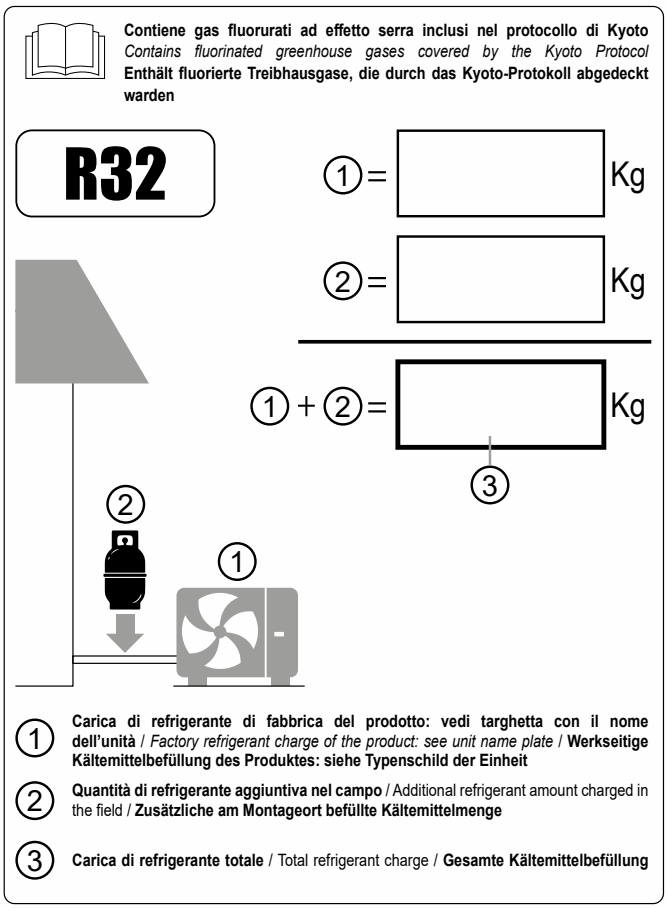
LABELS
1 – R-32 warning label
2 – data label
3 – refrigerant charge label

1 – R-32 warning label



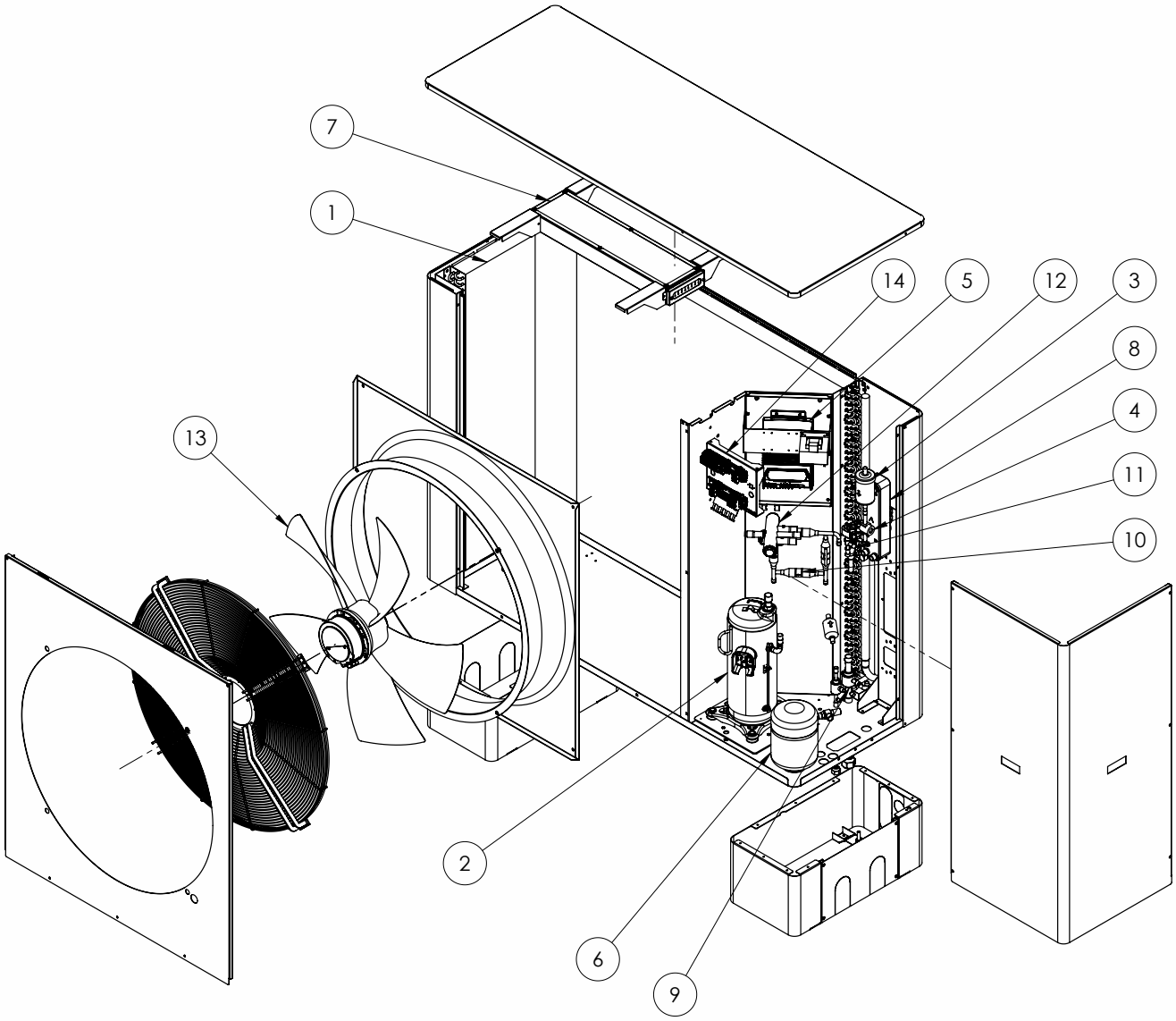
2 – Data label

3 – refrigerant charge label



To fill in the gas refrigerant label, refer to section 2.2 previously.

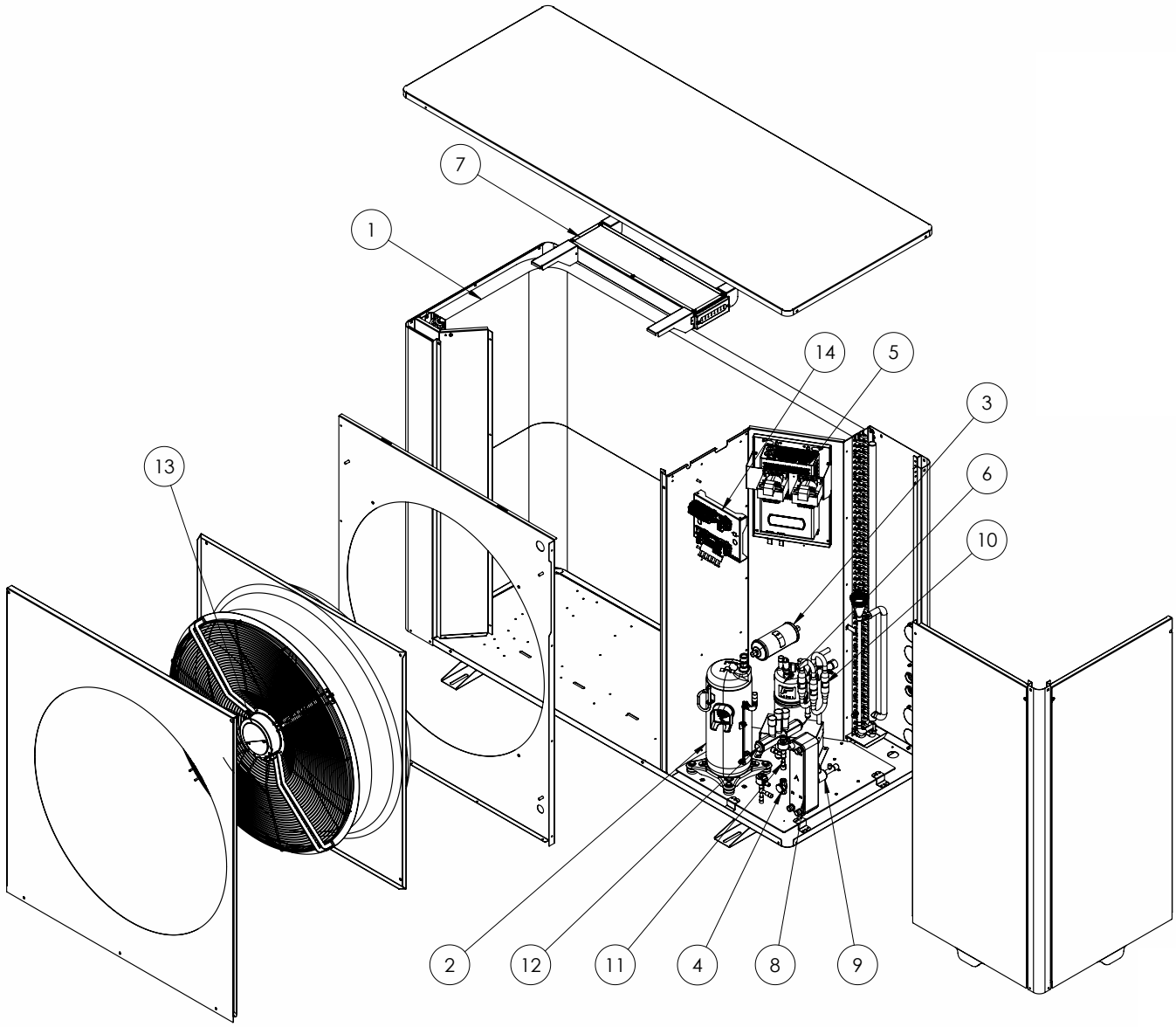
4.3 External unit components diagram for LIRA AIR



1	EVAPORATOR	8	ECONOMISER
2	COMPRESSOR	9	BALL VALVES
3	FILTER	10	CHECK VALVES
4	LIQUID INDICATOR	11	ELECTRONIC EXPANSION VALVE
5	INVERTER	12	4-WAY VALVE
6	LIQUID RECEIVER	13	FAN
7	ELECTRIC PANEL	14	SECONDARY ELECTRIC BOARD

The diagram is for the sole purpose of indicating the main internal components. The product may not be exactly as shown.

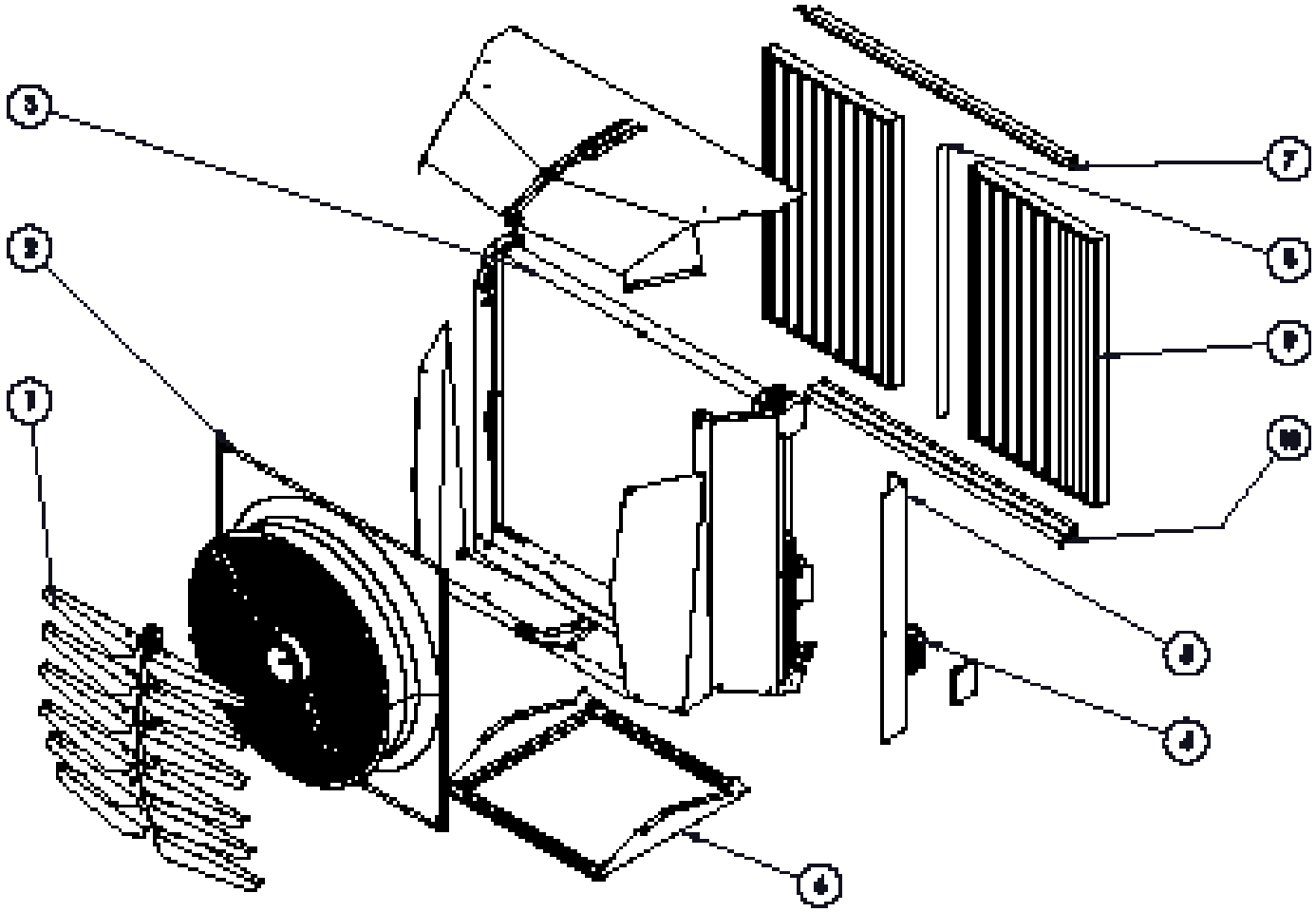
4.4 External unit components diagram for LIRA AIR PLUS



1	EVAPORATOR	9	BALL VALVES
2	COMPRESSOR	10	CHECK VALVES
3	FILTER	11	ELECTRONIC EXPANSION VALVE
4	LIQUID INDICATOR	12	4-WAY VALVE
5	INVERTER	13	FAN
6	LIQUID RECEIVER	14	SECONDARY ELECTRIC BOARD
7	ELECTRIC PANEL		
8	ECONOMISER		

The diagram is for the sole purpose of indicating the main internal components. The product may not be exactly as shown.

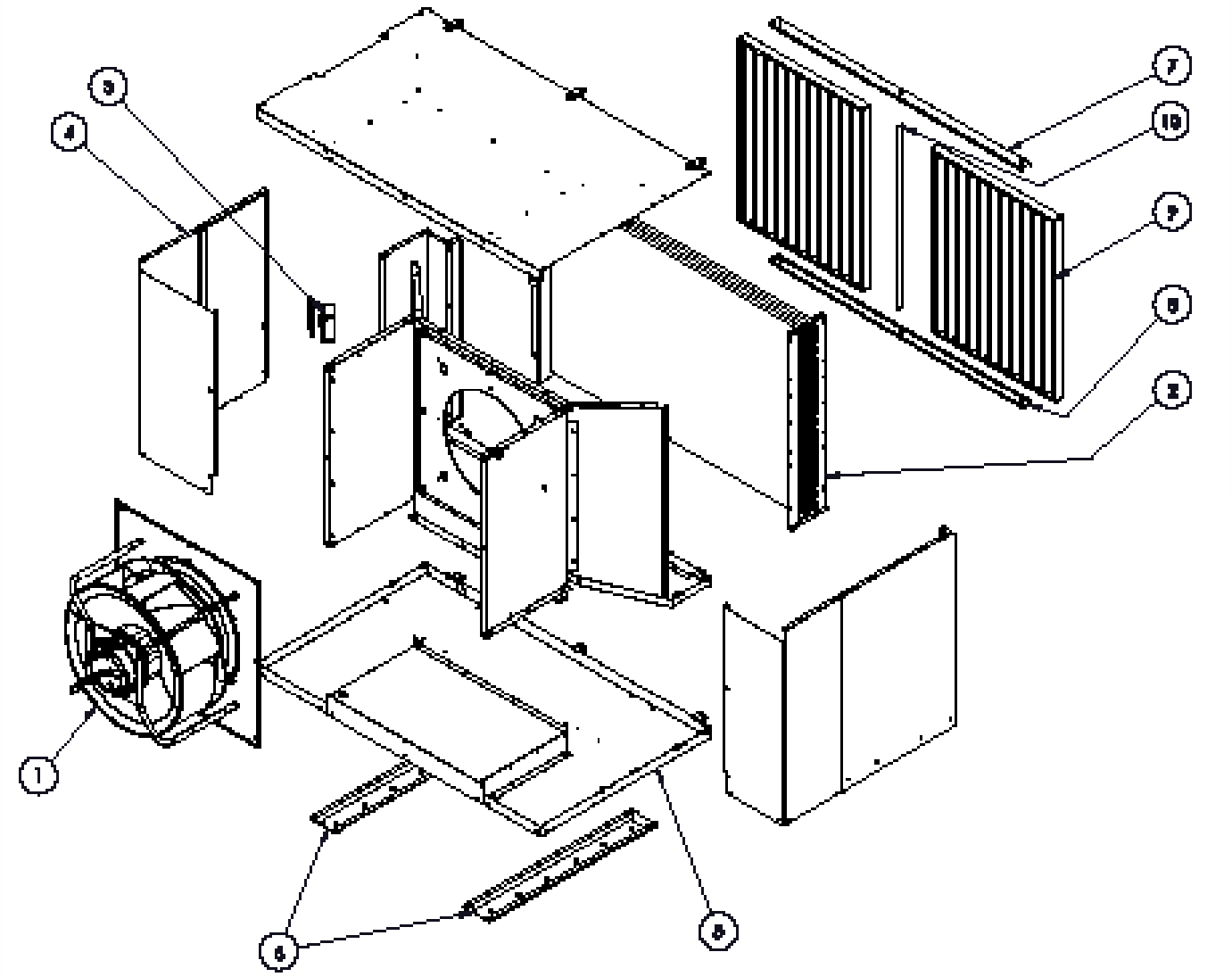
4.5 Internal unit components diagram for LIRA AIR / AIR COLD / AIR PLUS heat pump



1	DEFLECTOR
2	FAN
3	EVAPORATOR
4	ELECTRIC PANEL
5	SIDE COVER
6	MAIN BOTTOM FRAME
7	UPPER BRACKET
8	MAGNETIC STRIP
9	FILTER
10	LOWER BRACKET

The diagram is for the sole purpose of indicating the main internal components. The product may not be exactly as shown.

4.6 Internal unit components diagram (duct version) for LIRA AIR / AIR COLD / AIR PLUS heat pump



1	FAN
2	FINNED COIL
3	ELECTRIC PANEL
4	ELECTRIC PANEL
5	MAIN BOTTOM FRAME
6	BRACKETS
7	UPPER FILTER BRACKET
8	LOWER FILTER BRACKET
9	FILTER
10	MAGNETIC STRIP

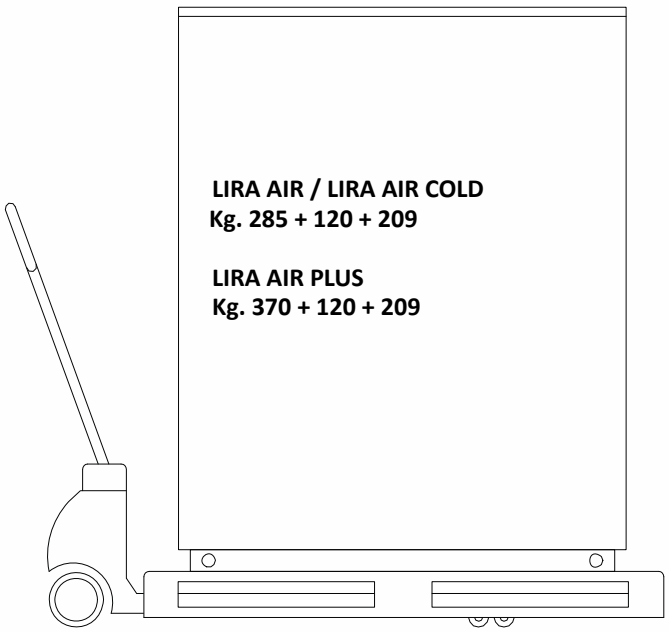
The diagram is for the sole purpose of indicating the main internal components. The product may not be exactly as shown.

5 Transport

⚠ WARNINGS!

However the unit is transported, it must never be inclined more than 45° from the vertical. If this occurs it can cause problems with the refrigerant circuit or in extreme cases this may cause an failure inside.

The **LIRA AIR unit** should be transported to the final place of installation on a pallet. A forklift can be utilised. Unit weights are given below.



- Protect the sides of the product coming into contact with the forklift to prevent scratches and damages.
- Lift the product only from the back and from the side of the fittings.
- Lifting of excessive weights can cause back or other injuries.
- When lifting, due attention should be paid to the weight of the product.
- When moving heavy loads, comply with the appropriate rules and regulations in force.
- It is advisable that at least two peeople lift the internal unit.

6 Mounting and installation

6.1 Equipment check

provided

- cable for remote control panel connection
- sensor probe

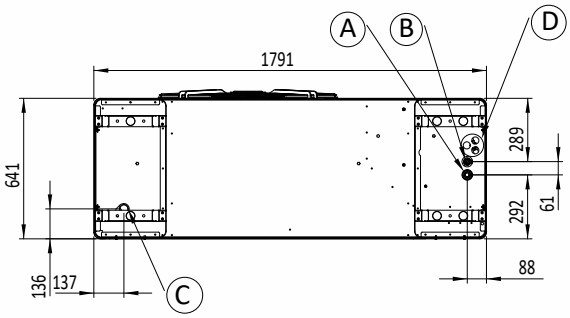
optional

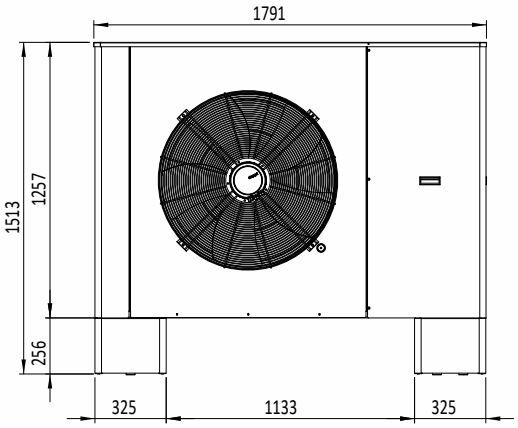
- Anti-vibration mountings
- wall support bracket for internal unit

6.2 External unit measurements

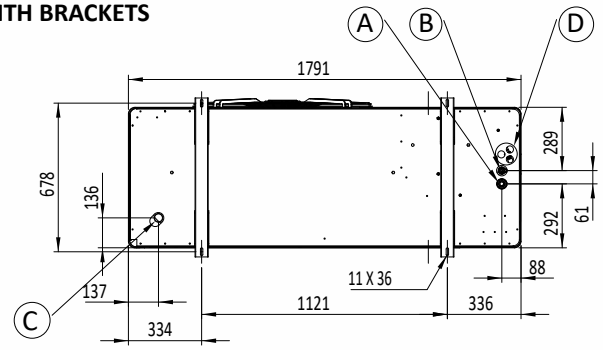
LIRA AIR / LIRA AIR COLD

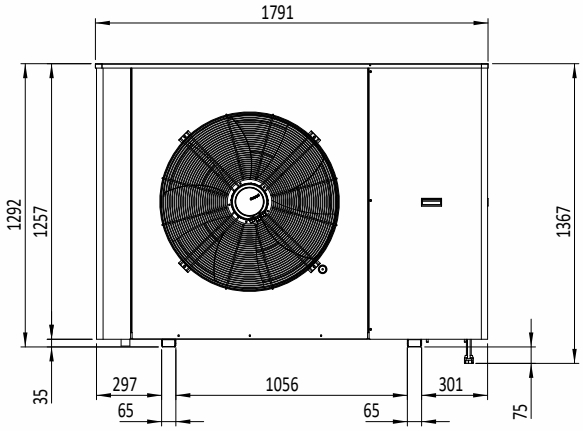
WITH FEET





WITH BRACKETS



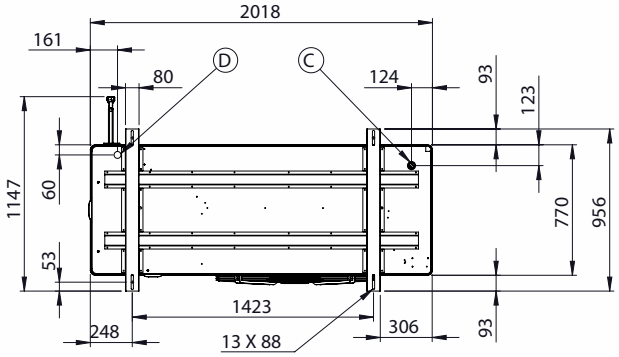


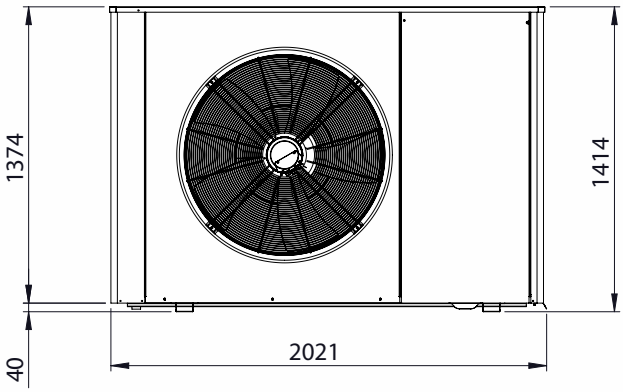
A: gas flow / outer diameter: 22mm
B: liquid flow outer diameter: 12mm (L42-L66 16 mm)
C: condensate drain outer diameter: 40mm
D: electrical wiring

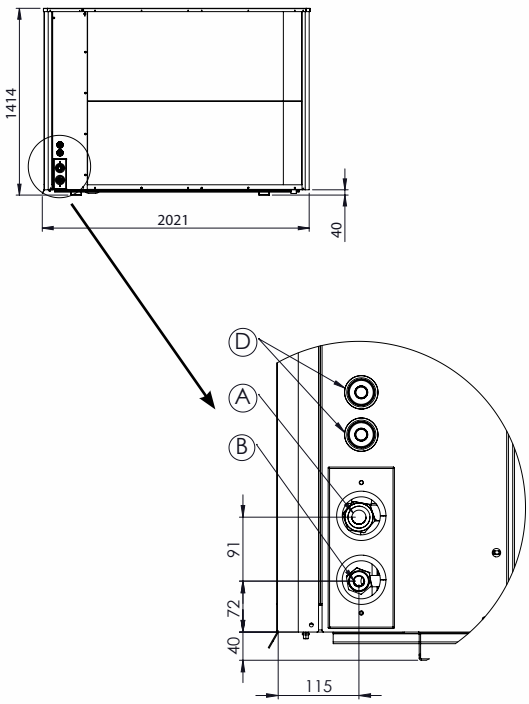
LIRA AIR PLUS

WITH BRACKETS

Bottom view

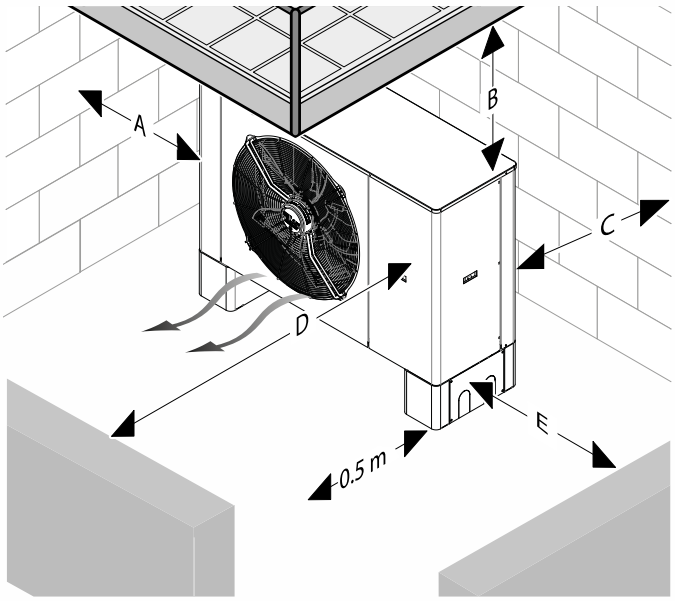






A: gas flow / outer diameter: 28 mm
B: liquid flow outer diameter: 16 mm
C: condensate drain outer diameter 40 mm
D: electrical wiring

6.3 Installation clearances



Measurement	Minimum distance in millimeters
A	>300
B	>2500
C	>500
D	>3000
E	>1000

Respect the minimum distances mentioned above to ensure a sufficient air flow and facilitate maintenance works.

- If the product is installed in areas prone to heavy snowfalls, verify the snow doesn't accumulate around the product and the minimum distances mentioned above are respected. If these conditions can't be met, install frost protection to the heating circuit.

6.4 Choice of installation place

- Observe all local and national rules and regulations in force, including environmental acoustic restrictions.
- The external unit must be installed outside to the building.
- Don't install the product:
  - near a heat source,
  - near flammable substances,
  - near ventilation openings of nearby buildings,
  - Below deciduous trees.
- For the installation of the product observe:
  - prevailing winds,
  - noise of the fan and the compressor,
  - the aesthetic impact on the building and on the surrounding environment
- Avoid the installation of the heat pump where the machine could be hit by parallel winds.
- Don't orient the outdoor unit fan towards nearby windows or other ventilation openings.
- If required install the unit in an acoustic enclosure.
- Check if it is necessary to adopt anti-seismic criteria when installing the heat pump
- Install the product on one of the following supports:
  - Concrete pavement,
  - T steel beam
  - Concrete plinths.

- Don’t expose the product to dusty or corrosive air.
- Don’t install the product near air discharge openings.
- Prepare the laying of electrical cables.
- In places where there are snowfalls, install the heat pump at least 25 cm from the ground to avoid blockage of the inlet and drain point.

6.5 External unit mounting

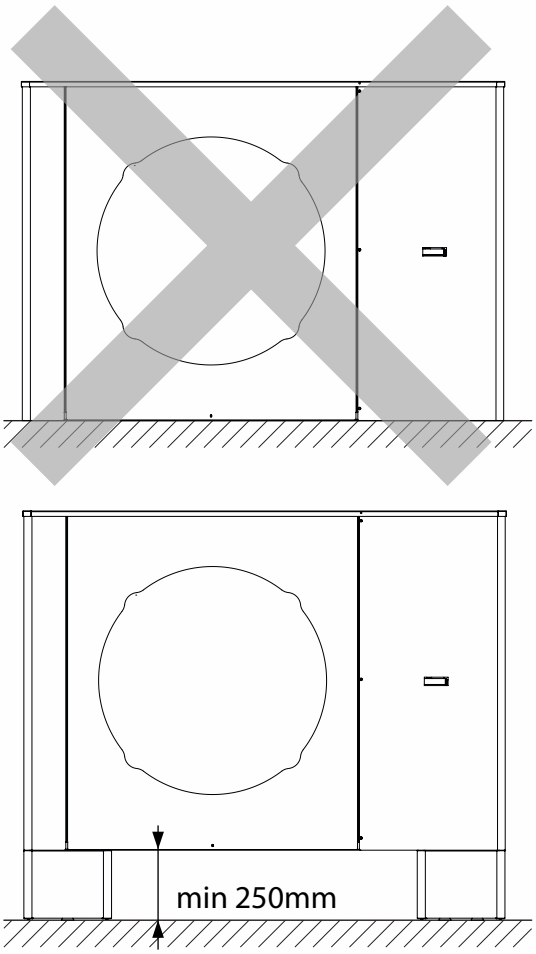
1. Before installing the device, refer to the safety warnings in this manual.
2. Install the product on T beam steel, concrete plinths or with a wall support.
3. Make sure that water doesn’t accumulate under the device.
4. To avoid ice formation, make sure that the area in front of the device can absorb condensed water.

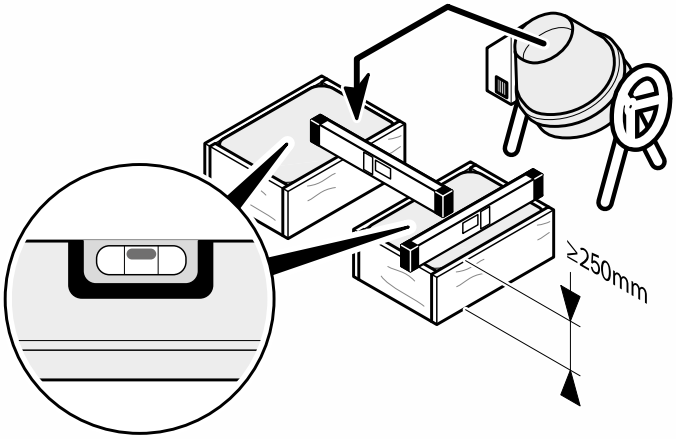
6.6 Condensate discharge preparation

The condensate is discharged at the rear of the heat pump. Prepare the condensate discharge with a discharge pipe or with a gravel bed.

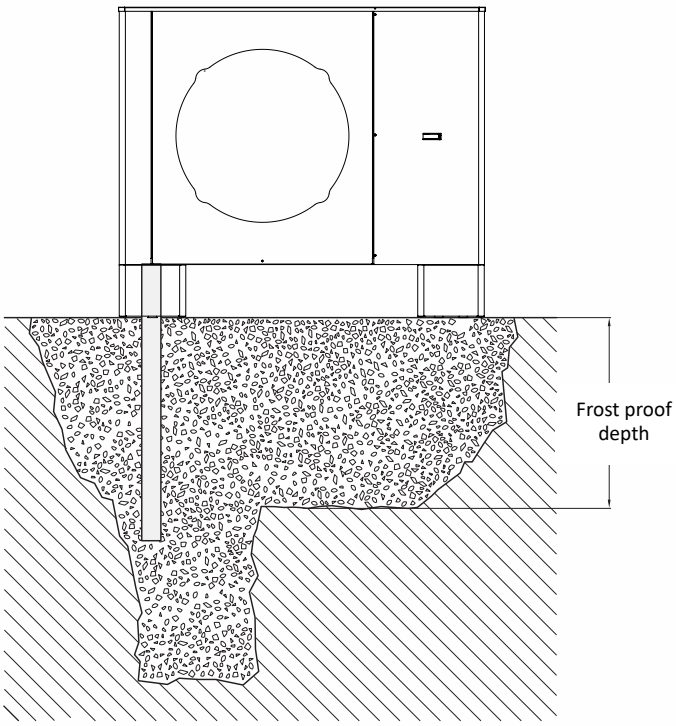
⚠ WARNING!

Frozen condensate can cause slips, trips and falls. Ensure that the condensate isa directed away from the unit and that it doesn’t freeze.

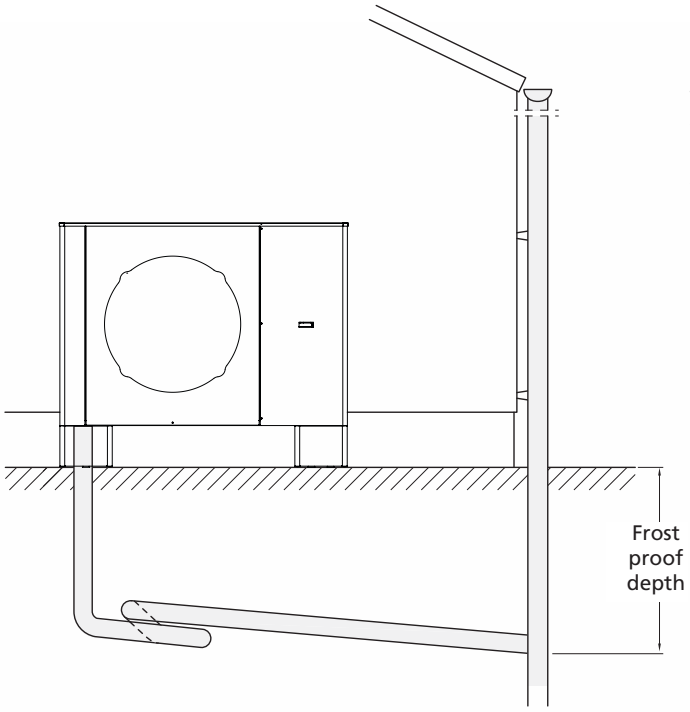




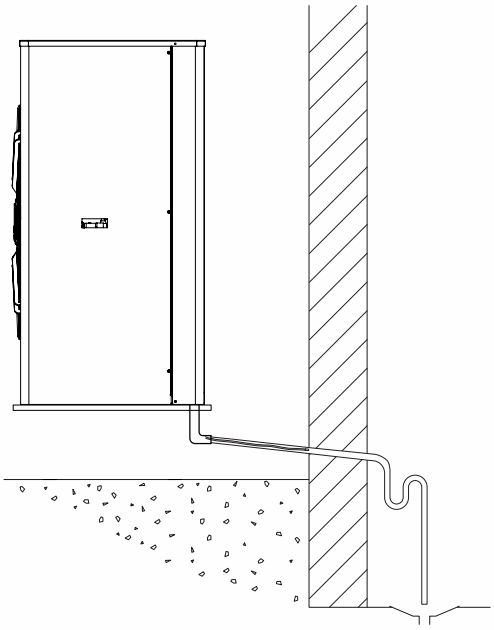
- *Preparation of the base for condensate drain*



- *Example 3 condensate drain (it is recommended to bury the drain pipe to prevent the formation of ice in the event that you do not **purchase the optional condensate discharge heating element**).*



- *Example 2 condensate drain*



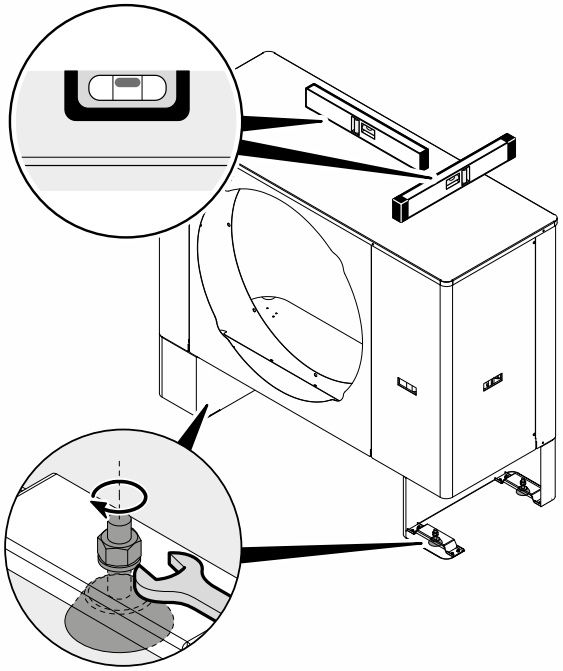
- *Example 3 condensate drain with condensate drain element*

The condensate accumulated during unit operation must be discharged so that it cannot freeze. To ensure the correct outflow the heat pump must be mounted horizontally. The condensate discharge pipe must have a minimum diameter of 18mm and must discharge into a drain channel. The condensate must not be discharged into surface or rainwater drainage systems. If the condensate pipe isn't protected against frost, irreparable damage can be caused to the evaporator.

In places where there is the risk of snow, install the heat pump at least 25 cm from the floor to avoid clogging of the suction and condensate drain area.

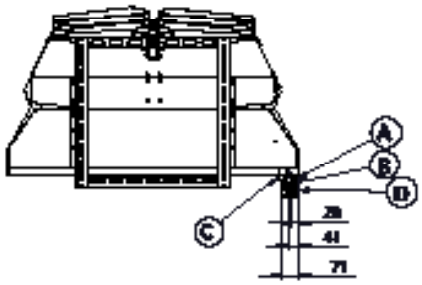
6.7 Correct alignment

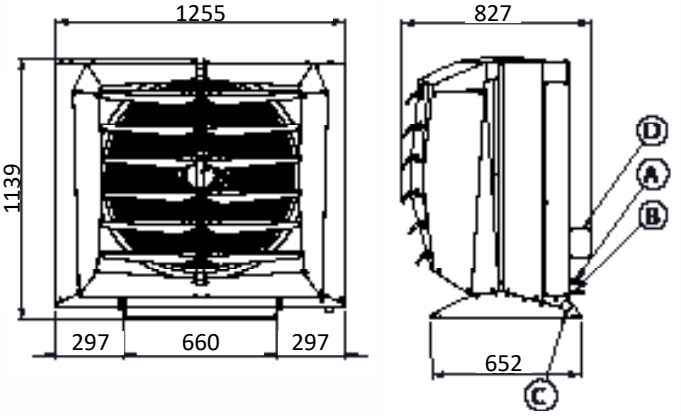
The **LIRA AIR** heat pump must be mounted horizontally so that the condensate from the unit can flow freely. The product must be installed with adjustable feet, purchased separately. The feet increase the height of the product, facilitating the flow of condensate and reducing vibration.



7 Installation and assembly of the internal unit

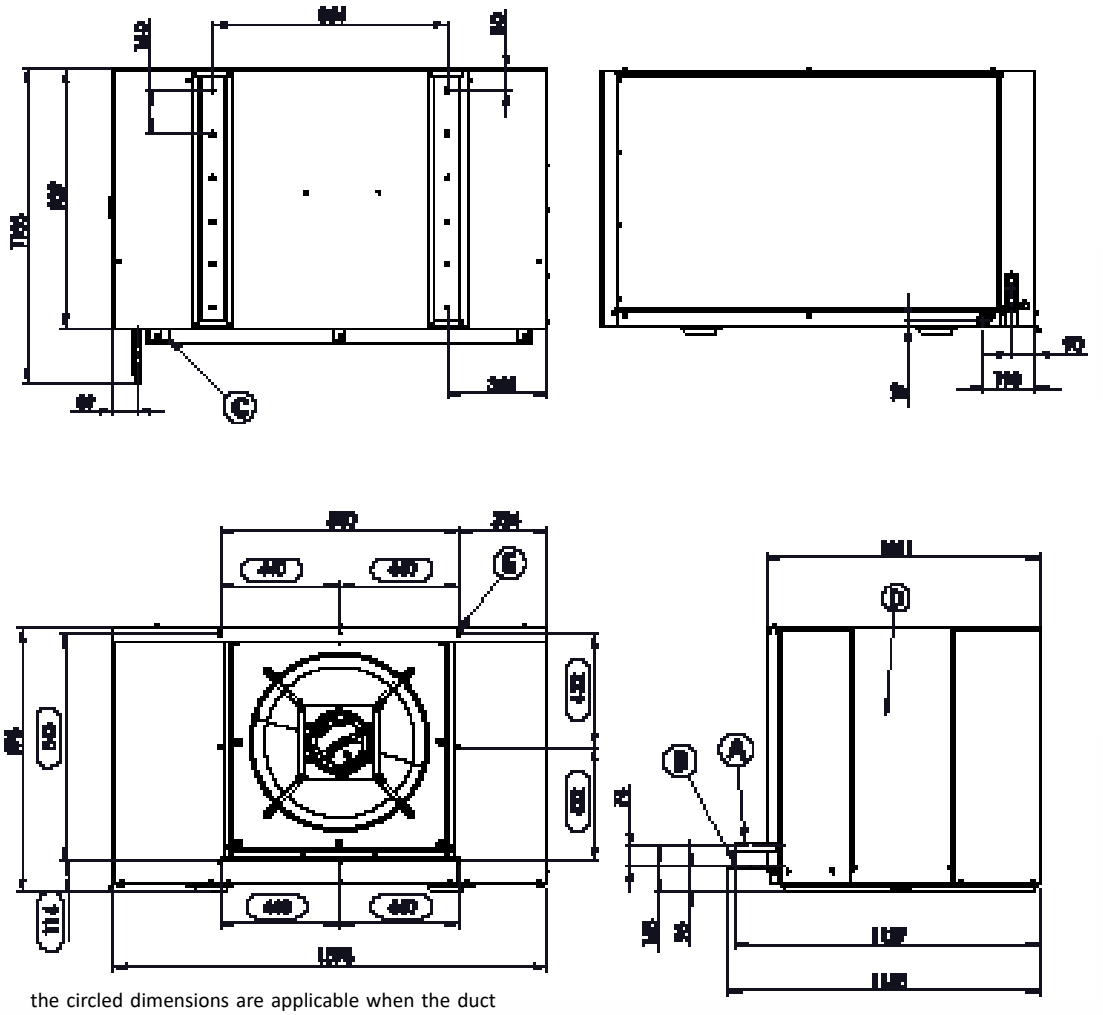
7.1 Internal unit sizes LIRA AIR / LIRA AIR COLD / AIR PLUS





A: gas flow / outer diameter: 22mm
B: liquid flow / outer diameter: 12mm
C: condensate drain / outer diameter: 32mm

7.2 Dimensions of the internal unit and duct unit, LIRA AIR / LIRA AIR COLD / LIRA AIR PLUS



the circled dimensions are applicable when the duct adapter is installed

A: refrigerant pipe (gas) – OD: 28 mm
B: refrigerant pipe (liquid) – OD: 16 mm
C: condensate discharge – OD: 32 mm
D: electric board
E: M6 thread

D: electrical wiring

7.3 Choosing a suitable installation location

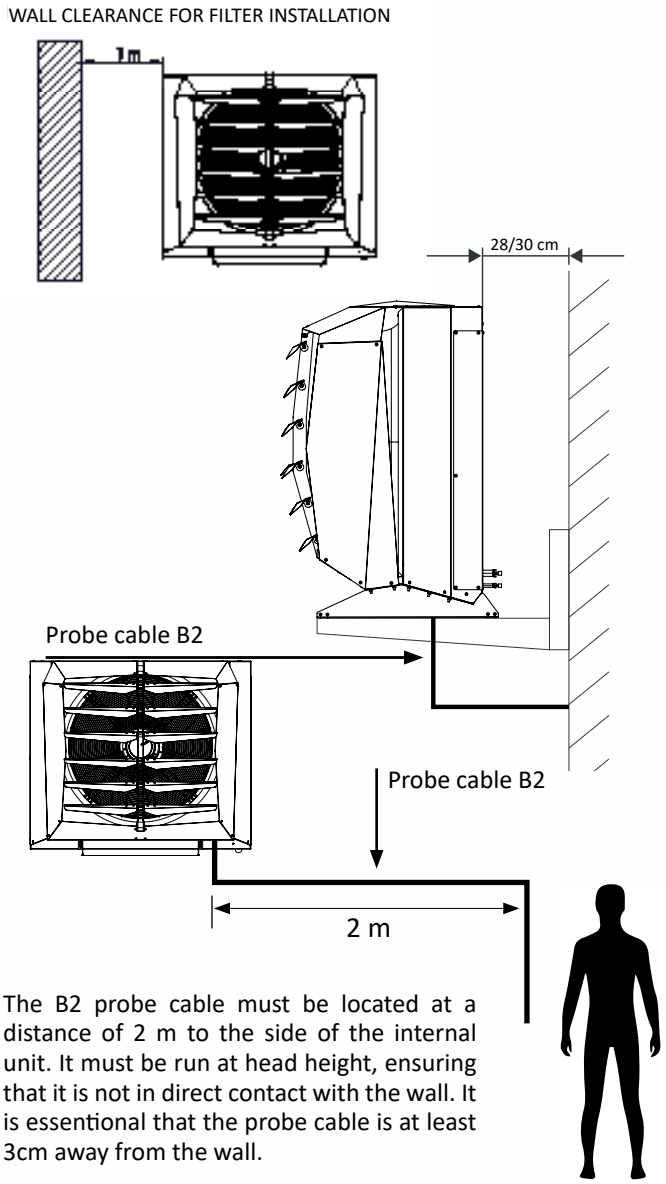
⚠ WARNING!

- Install the unit in an internal environment.
- The unit must not be installed near heat or steam sources.
- Install the internal unit with respect to the minimal clearance distances from walls and other obstacles to allow correct assembly and maintenance operations.
- Ensure a good air circulation.
- Install the unit in a vertical position, as shown in paragraph 7.1.

7.4 Assembly of internal unit and correct positioning of B2 probe

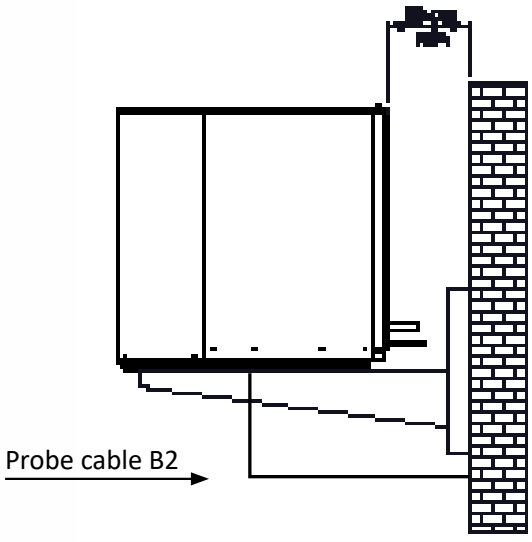
The unit has to be fixed to the wall using dowels and L supports. Lift the unit and hang it on the wall. Caution, it is advisable to use at least in two people or more for lifting, as the excessive weight can cause serious injuries.

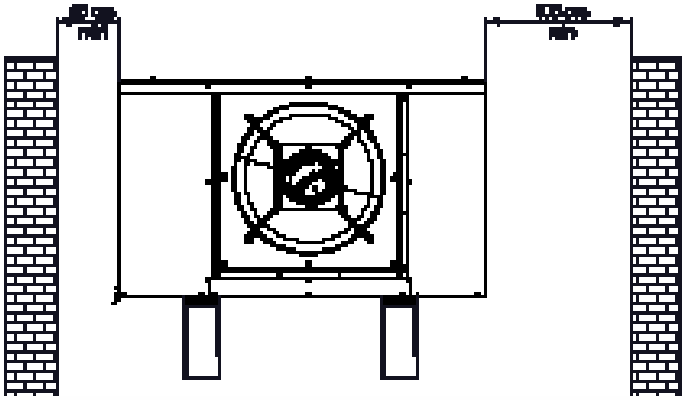
The B2 probe is supplied with a 3m. prewired cable together with the internal unit



The B2 probe cable must be located at a distance of 2 m to the side of the internal unit. It must be run at head height, ensuring that it is not in direct contact with the wall. It is essentional that the probe cable is at least 3cm away from the wall.

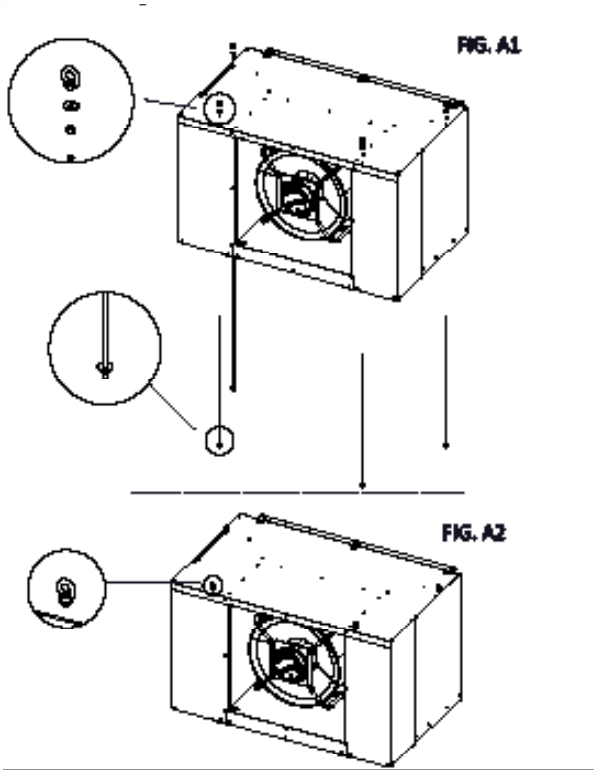
Internal unit wall installation (duct version)





Internal unit ceiling installation (duct version)

the unit can be installed to the ceiling in two ways - with M8 threaded dowels and eyebolts (FIG. A1 - A2)



- with threaded dowels connected directly to the ceiling (FIG. B) the kits are NOT included and must be provided by the installer

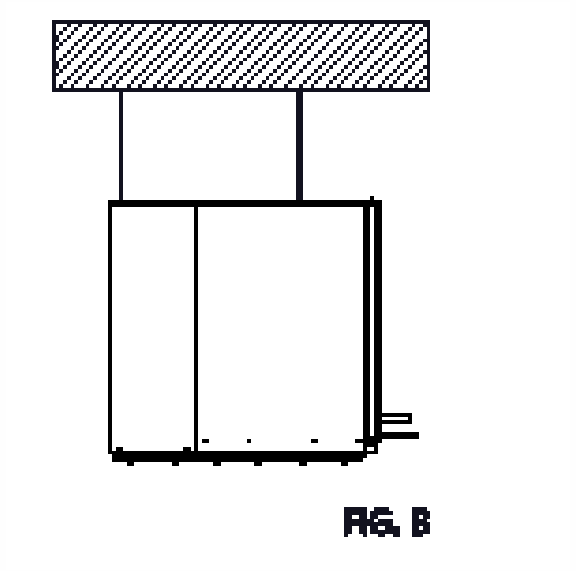
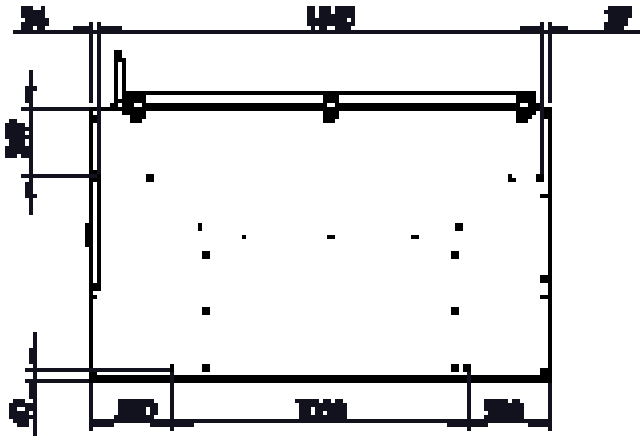


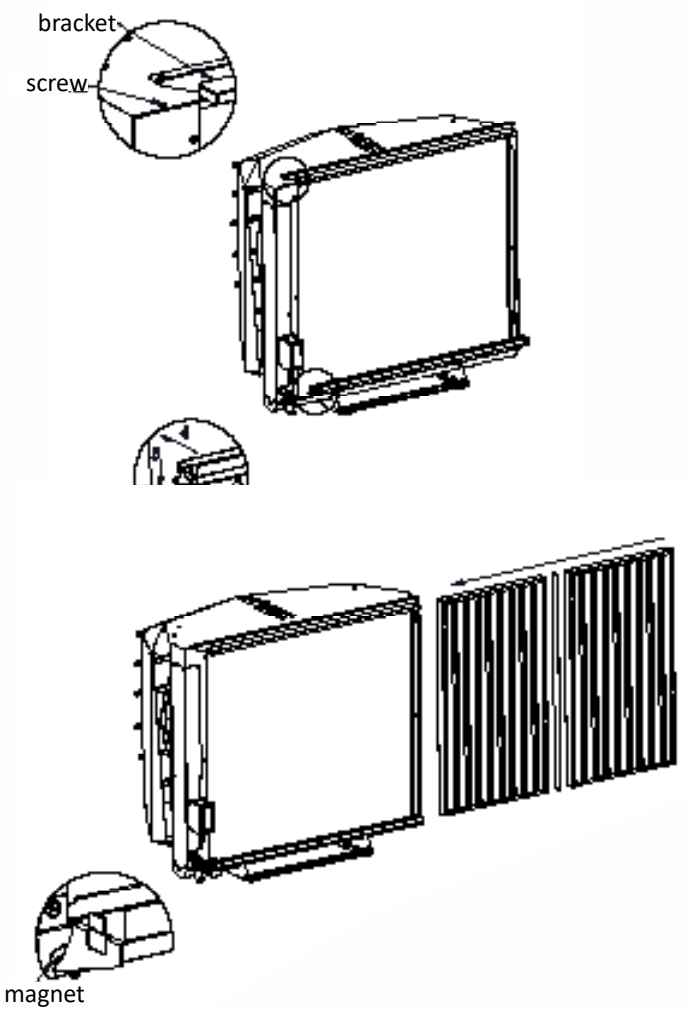
FIG. B



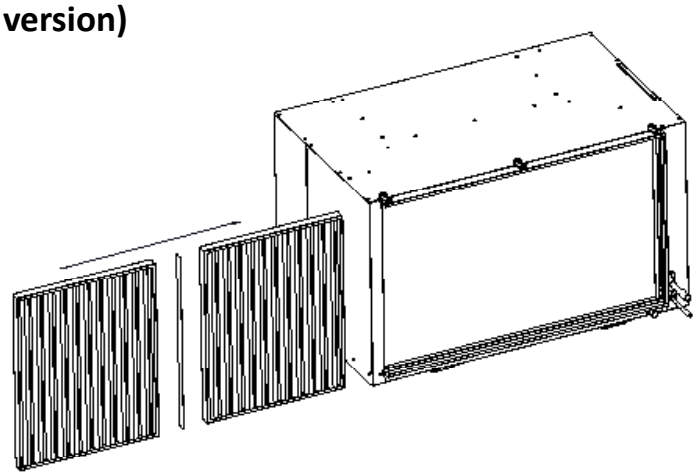
PLAN VIEW
drilling for M8 tie rods

Installing the internal unit filters

FILTER INSTALLATION PROCEDURE
1 - undo the screws on both sides of the top panel
2 - locate the brackets
3 - screw in the screws to secure the bracket to the top panel
4 - attach the lower bracket to the coil
5 - hook the bracket onto the main bottom frame panel
6 - attach the magnet to the main bottom frame panel and insert it



Installing the internal unit filters (duct version)

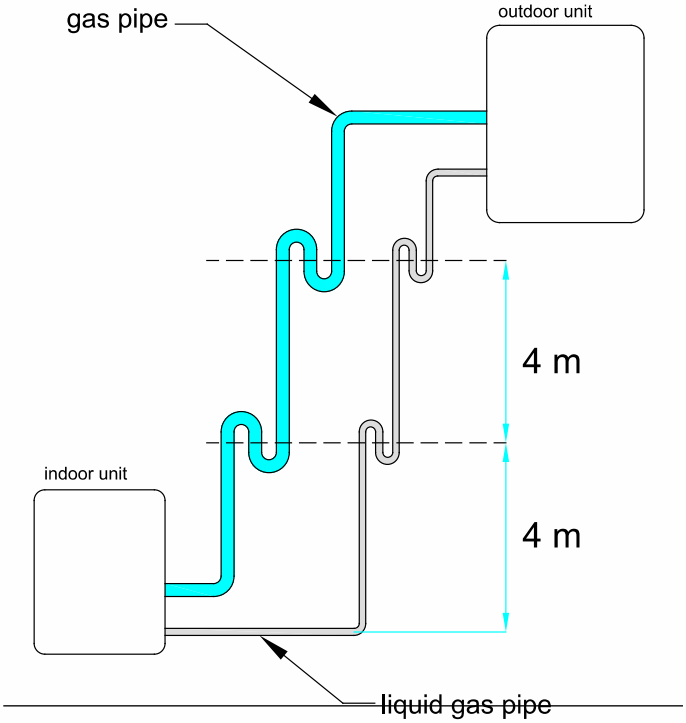


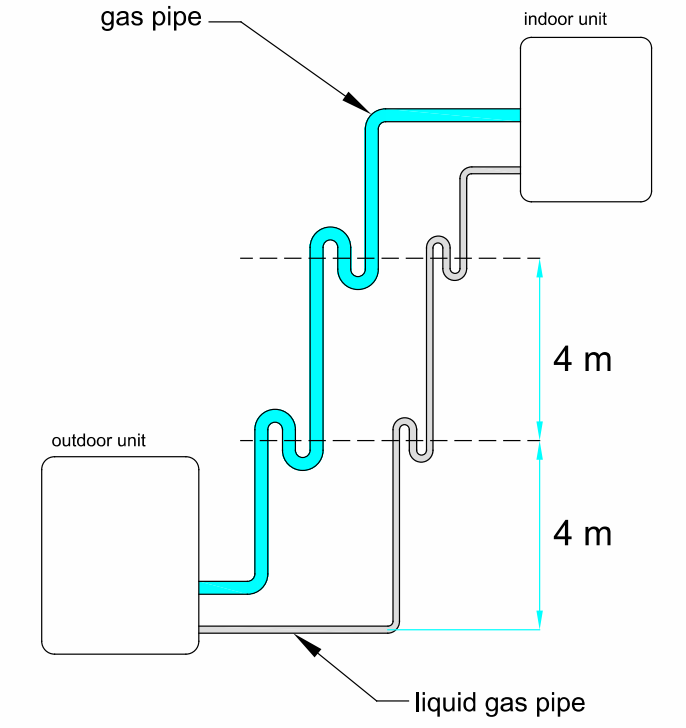
8 Refrigerant circuit connection

The refrigerant pipes connections must be installed by qualified and licensed personnel. The connections requires the use of a weld tool.

8.1 Installation requirements

- The connecting tubes between internal and external units have to installed in accordance with the dimensions indicated below.
- Ignoring indicated measurements can lead to significant decrease of the unit performance.
- If the gap between the internal and external unit is more than 4 m, refer to the below diagram.





	Nominal lenght	Maximum length of piping (m of equivalent length)	Maximum height difference (m of equivalent length)	Additional refrigerant charge recommended* (g/m of linear length)
LIRA AIR / AIR COLD	1	30	30	80
LIRA AIR PLUS	1	30	30	80

* sub-cooling must be in a range between 3°C and 4°C with heat pump in steady state. The heat pump is pre-loaded for 10 meters of line (10m IN + 10m OUT).

Example:
For a line with 16 m Ø22 mm gas pipes and with 16 m Ø16 mm liquid pipes, add the following amount of refrigerant:
16 + 16 = 32 meters total - (10 + 10) meters preload --> 32 -20= 12 x 80 g / m = 960 grams, total (0.96kg).

NOTE!

The equivalent length must take bends into account too. Each 90° bend in the circuit has to be counted as a 1 m straight portion. Each 180° bend in the circuit has to be counted as a 2 m straight portion. Each oil trap in the circuit has to be counted as a 5 m straight portion.

8.2 Set up for installation and refrigerant pipelines installation

The coolant pipes connections must be sealed to prevent leakage of the coolant and the consequent malfunctioning of the heating pump. The connection pipes must be insulated and have diameters specified in the following table.

	Gas (mm)	Liquid (mm)
LIRA AIR / AIR COLD	Ø 22 (7/8'')	Ø 16 (5/8'')
LIRA AIR PLUS	Ø 28 (1 1/8'')	Ø 16 (5/8'')

For the preparation of the pipes for installation, proceed as follows:

- Measure the distance between internal and external units, including all necessary installation bends.
- The pipe installation must include the minimum number of bends, because each bend increases the pressure drop of the circuit and reduces the unit performance.
- Cut the pipes to a length slightly greater than that measured.
- Completely remove smudging from the cut section, holding the pipe downward and blowing air into the pipe.
- Use the safety measures that are indicated into the table, or add the required additional quantity of refrigerant.
- Weld (not included) anchors at the end of the connection pipe. Weld the inner side female anchors and the outer side male anchors. Wherever possible, perform welding in a nitrogen atmosphere. Flow the welding with nitrogen to protect the circuit from oxidation.
- Insulate carefully the refrigerant anchors and connections. It is recommended to use thermal insulation with a minimum thickness of 6 mm.

WARNING!

A safety valve must be installed at a minimum distance of 5 m from the heat pump. Use copper piping (OD 22 mm or greater). The piping overall length should not exceed 20 m. Each 90° curve has to be counted as a 1 m straight portion.

8.3 Vacuum test

- We recommend a leak test with nitrogen to 40 bar pressure to check the quality of the welding connections.
- For the vacuum test, connect the pump charging vacuum connection procedure (1/4) inside the external unit.
- Perform the vacuum test until reaching 0.4mbr absolute pressure (duration of procedure for about 1 h for 15m total length connection. If the length increases as result will increase duration of the vacuum perform).
- At the end of the procedure remove the pump and open the valve to discharge the refrigerant liquid.

⚠ WARNING!

it is recommended that all necessary safety measures and PPE are used while performing the above operations.

9 Maintenance and cleaning

Regularly maintenance is necessary, in particular for the correct and efficient operation of the heat pump operation and so as to reduce damage to the components. The user should decide the maintenance frequency. It is dependent on two factors:

- The utilisation mode: if the operating mode during the year is single (either heat pump or chiller), an annual maintenance is required; if the operating mode is double (heat pump and chiller) during the year, the maintenance must be half yearly.
- The installation place: if the installation is located in heavily polluted places, by the sea, or in the presence of dust that could obstruct the finned coil, it is suggested that finned coil condition is frequently checked and, if necessary, to carry out more frequent maintenance.

⚠ WARNING!

Before carrying out any maintenance operation the power supply must be disconnected. Ensure that the main switch installed near the external unit is switched off.

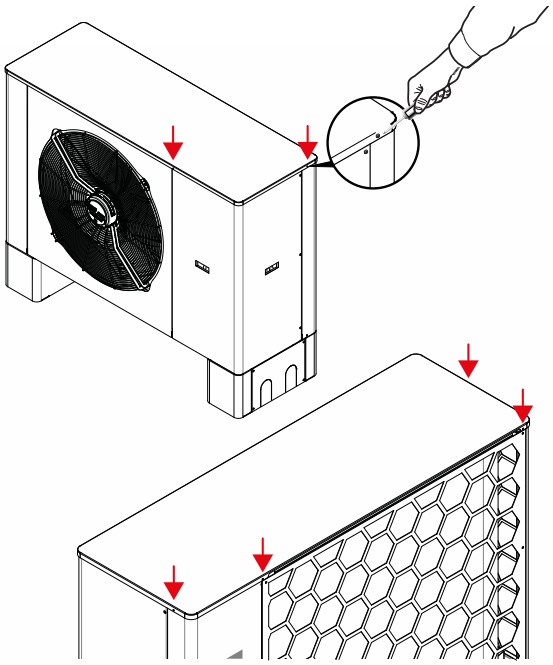
9.1 Finned coil cleaning

During normal operation, the finned coil will become partially obstructed due to the presence of leaves or other blockages, causing a malfunction of the heat pump. If this occurs, the coil should be cleaned with a pressure jet of air in the direction of the fins and any internal deposits should be removed. Ensure that the fins are not creased or otherwise damaged.

- Clean the front surface;
- Remove the panel on top as shown in the diagram.
- Clean the internal unit finned battery, especially if it is located in a dusty environment

⚠ WARNING!

Don't touch the fins, they can cut the skin. Don't crease the fins, this could reduce the unit performance. In case of creased fins, contact the supplier.



9.2 Condensate discharge cleaning

Ensure the condensate discharge pipe is in the correct position and without any obstruction to ensure a proper condensate flow from the finned coil.

9.3 Refrigerant circuit maintenance

The unit is equipped with a safety valve which ensures the reduction of internal refrigerant circuit pressure in the case of external heat (e.g. in case of fire).
To ensure proper operation of the valve, contact the manufacturer and ensure it is replaced every 4 years.

⚠ WARNING!

The triggering of the safety valve and the consequent expulsion of the refrigerant gas may cause poisoning and injuries if in direct contact with the skin.
Do not stand or place any heat source near the safety valve.
It is necessary to empty the refrigeration circuit before performing any servicing of the heat pump that requires welding.

10 Electric connection

10.1 General information

Before starting any operation, operate any safety device and ensure both the external and internal unit are isolated from the electric supply.

It is recommended to:

- Ensure that the power supply on site is compatible with the voltage and current necessary to operate the unit.
- Ensure that the power supply to the heat pump (phase – neutral - ground) and the sequence of the 3 phases (L1, L2, L3) are properly wired according to the instructions.
- Make sure that all necessary safety devices (thermal breaker, differential and safety switch) are properly installed according to the heat pump requirements.
- Use double insulation cables, in accordance with the existing regulations in force.

- Ensure the unit is electrically earthed.
- Before switching the unit on, all safety devices must be active.

10.1.1 The customer/ installer has to:

1. Refer to the wiring diagram of the unit.
2. Supply and install a suitably sized electrical isolator, CEI approved, as close as possible to the heat pump, inside a suitable case.
3. Install a suitably sized earth connection. The manufacturer cannot be held liable for any damage caused by the improper earthing of the appliance.
4. Evaluate the protection from indirect contact (differential) according to the layout of the electric wiring at the installation site (see note [3]).

10.2 Cable laying

- Install cables away from power lines with different voltage or from devices that can create electromagnetic interference.
- Avoid parallel laying with other cables, the arrangement is only permitted at 90° to them.
- Pass the power cables and the net control cable of the unit through purpose made and suitably fire blocked holes only.

10.3 External unit connection

- Connect the power supply to the external unit electric terminal according to the table "power supply cables indication".
- See 12.5 for the connection of the drain pan electric heater.

10.4 Internal unit connection

- For electric connection see the table "power supply cables indication". See the terminal diagram in chapter 11 for the connection of RS485 fan contacts (2 core cable) and the sensor probe (2 core cable). The cable carries low voltage control signals: find a route far from sources of interference, do not joint along the way, preferably using a 3 core cable + shield section 1.5mm^2 (shield connected to GND to indoor unit side).
- Connect the internal unit 230V fan power supply (phase, neutral, ground) to the terminal board of the external unit through a tripolar cable (minimum section 1.5 mm^2).
- Pay special attention to the earth connection: the GND must be the same for the 2 units. ABSOLUTELY AVOID THE CONTACT BETWEEN THE CONTROL SIGNAL GND AND THE THE GND OF POWER SUPPLY!

⚠ WARNING!

This section on the power supply cables is to be considered indicative and relative to the final section of the line towards the machine; this should be as short as possible. The external protection, the location and cable section of the previous supply line should be sized and installed by an authorised person and in accordance with the local and national rules and regulations.

10.5 Probes and control panel

The B2 temperature probe has to be installed as detailed in paragraph 7.3, using the prewired cable supplied with the internal unit.
If the prewired cable isn't long enough, it is possible to use a length of multipolar cable (shielded 2x 1.5mm^2) to extend it, following the shortest path, away from power cables and with all necessary precautions to avoid possible parasitic resistances that may interfere with the control board signal.
The B2 probe signal is transmitted from the external unit to the internal one by a bipolar cable.
The control panel is connected to the external unit by a 6 metres telephonic cable supplied with the heat pump (on demand up to 30 m), to be laid together with the B2 probe signal cable using the same precautions.

10.6 Power supply

Connect the power supply to the internal terminal block as indicated in the diagram below.
Use specific openings to pass the cable through.

INFORMATION AND CHARACTERISTICS OF THE PROTECTION DEVICES AND SIZING OF THE CABLES.

MODEL	Nominal power	Voltage (V)	Inverter	Power supply connection	Thermal breaker [1]	Section of the connection cable [2]	Main thermal breaker [3]
LIRA AIR	14,2 kW	400	24/27/30 A	3P+N+T	4×40A	5G4	4×40A
LIRA AIR COLD	16 kW	400	35/38 A	3P+N+T	4×40A	5G6	4×40A
LIRA AIR PLUS	18 kW	400	38/40/45 A	3P+N+T	4×50A	5G6	4×50A

[3] These devices are tested with Schneider class A residual current circuit breakers. Full compatibility is not guaranteed if other makes of residual current circuit breaker are applied.

10.6.1 Internal unit auxiliary heater (optional)

If an auxiliary heating element kit is installed it will be necessary to arrange a dedicated power supply line with a 3-PH 400VAC thermal breaker for the 9 Kw version or a 400 V 25 A thermal breaker for the 13.5 Kw version.
The power supply line will also have to be equipped with a 3-PH 400 VAC (Idn30mA) circuit breaker.
If the power supply line comes straight from the external unit terminal board it will be necessary to install a thermal breaker before the external unit. The thermal breaker must be properly sized according to the above chart and be able to supply the total of the current absorbed by the heat pump and the internal unit auxiliary heater.
The external unit will also in this case require a 3-PH 400V 30mA circuit breaker.
The installation of the correct safety devices and electric line must be carried out according to the existing local and national rules and regulations.

i NOTE!

[1]
In the above chart the characteristics of the thermal breaker are indicated. It must be installed as close as possible to the external unit. The installation of this device is required to protect the terminal part of the supply line from overcurrent and short circuit.

[2]
The section of the power cable is to be considered approximative and refers to the end part of the line towards the heat pump (must be kept as short as possible). The previously mentioned section is to be considered for a maximum length of 5m.
If the length of the cable is more than 5 m. (or for different type of cables) the authorised installer must properly size the main switch, the power line, the connection of the earth protection and connection cables according to: the installation site, local temperature, length, type of cable and power absorption of the unit.

[3]
The siting, choice and the check-up of the protection devices upstream of the heat pump must be carried out only by authorized and qualified technicians as provided for by the current legislation of the origin country.
Moreover a preliminary check, necessary for the installation of the protection devices against the indirect contacts, must be carried out.
This is the reason why we suggest the installation of class "A" differential blocks with Idn = 30 mA.
It is also possible to combine a differential block for the protection from indirect contact to the thermal breaker.

10.7 Power and signal cables characteristics

EXTERNAL UNIT	
Power supply connection from main electric panel	3P+N+T - 400 Vac - 50 Hz
Power supply cable from main circuit breaker to external unit (set up by the customer/installer)	SEE CHART Maximum length 5 meters
400 Vac line internal safety device	3 fuses at 5x20 - 4A
24 Vdc internal safety device	1 fuses at 5x20 - 4A

INTERNAL UNIT	
Power supply line from external unit	2P+T 230 Vac 50 Hz 3P+N+T 400 Vac 50 Hz
Power supply cable (set up by the customer/installer)	Minimun section 3x1,5 mmq Maximum length 30 meters
Signal cable from external unit to internal unit (set up by the customer/installer; ON DEMAND: supplied together with the heat pump)	Bipolar, RS485 Modbus RTU
B2 probe extension cable from internal unit to external unit (set up by the customer/installer)	Bipolar

CONTROL PANEL	
Signal cable for standard panel to be connected to the external unit main board (supplied together with the heat pump, L=6 m; ON DEMAND: L up to 30 m)	Telephone cable
Signal cable for touch screen panel to be connected to the external unit main board	Bipolar, RS485 Modbus RTU

⚠ WARNING!

The characteristics of the power supplying/ signal cables of the chart above must be verified according to the current legislation.

10.8 Internet Connection

For installation and commissioning, an Internet connection is strictly required for each installed outdoor unit, in addition to the Internet connection for the touch control panel (K-Touch / MultiKita / MultiAir).

Both connections must be continuously active (24/7) and must not be switched on / off (connected and disconnected).

Without an Internet connection for the outdoor unit and for the touch panel, warranty activation will not be possible. The warranty will also become void in the event of prolonged termination/interruption of the Internet connections.

Please also note that, for warranty activation and validity, it is still mandatory to connect online the touch panels of heat pumps that are not equipped with microKita..

10.9 User electric board

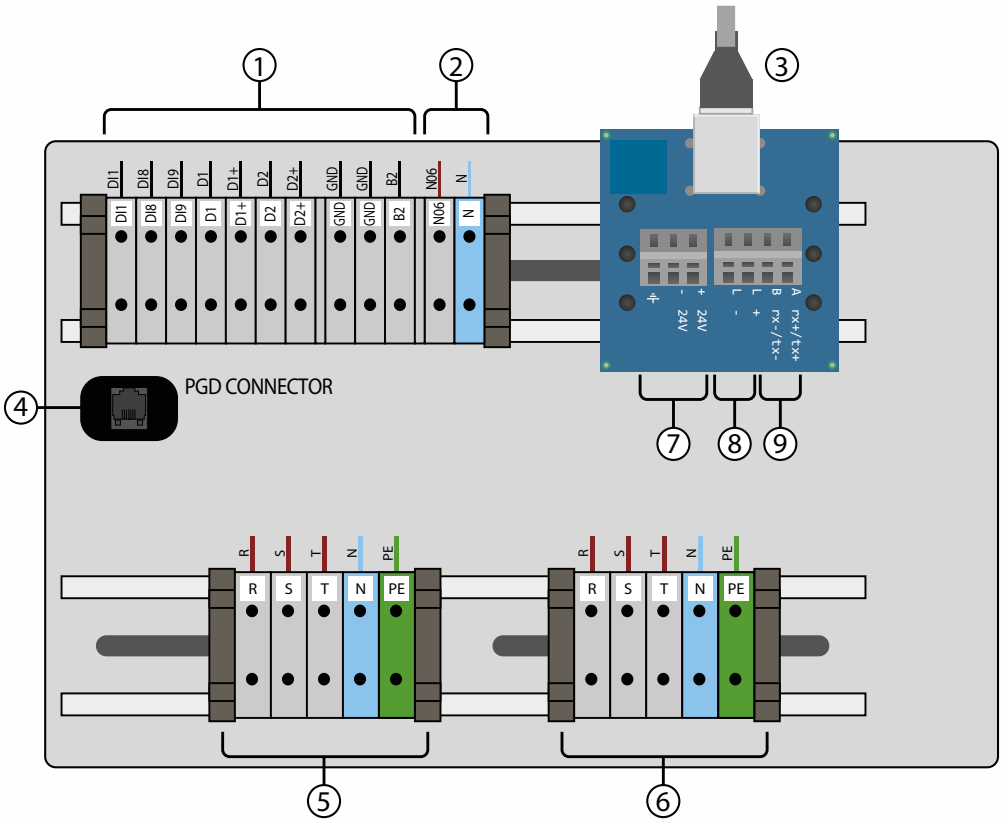


FIG. 1 user electric board

Ref.	Function
1	Digital contact block
2	Auxiliary heater control terminal block (optional)
3	Connection to under-top electric board
4	PGD connector
5	Heat pump main power 3-PH or 1-PH
6	Internal unit fan power terminal block 3-PH or 1-PH
7	24 Vdc power and ground terminal for power to K-Touch and BUS cable shield for K-Touch panel
8	BUS cable connection for K-Touch panel
9	BUS cable connection for internal unit
24 V	24 Vdc power for K-Touch operator panel
D1	SG1 no-voltage contact return
+D1	SG1 no-voltage contact power
D2	SG2 no-voltage contact return

Ref.	Function
+D2	SG2 no-voltage contact power
GND	Ground terminal
DI1	Summer-winter switch
DI8	Remote On-Off
DI9	MODBUS controller switch
R	Phase 1
S	Phase 2
T	Phase 3
N	Neutral
⏚	Ground terminal for K-Touch panel BUS cable shield
+ 24 V	+Vdc terminal for K-Touch panel power
- 24 V	0 V terminal for K-Touch panel power
L+	A terminal for K-Touch panel communications BUS
L-	B terminal for K-Touch panel communications BUS
rx+/tx+	rx+/tx+ terminal for internal unit communications BUS
rx-/tx-	rx-/tx- terminal for internal unit communications BUS

TAB. 1 Secondary electric board terminal block – K-Touch panel connection

10.10 Internal unit terminal block

⚠ WARNING!

The internal unit fan power MUST be connected to the terminal block inside the external unit user panel, as shown in figure 1, section 10.9.
The fan power may be 1-PH or 3-PH, depending on the model of internal unit.

Auxiliary heater (optional)

See also section 10.6.1 Auxiliary heater on internal unit (optional)

If the internal unit has an auxiliary heater, the latter's power line must be installed and sized by the installer or plant designer to handle the auxiliary heater's power draw.
The auxiliary heater power line must be connected directly to the building electrical system or to an electrical panel equipped with the appropriate electrical safety equipment, as required by local and national regulations.

DO NOT CONNECT the auxiliary heater power line to the external unit's user panel terminal block.

Internal unit terminal block 3-PH

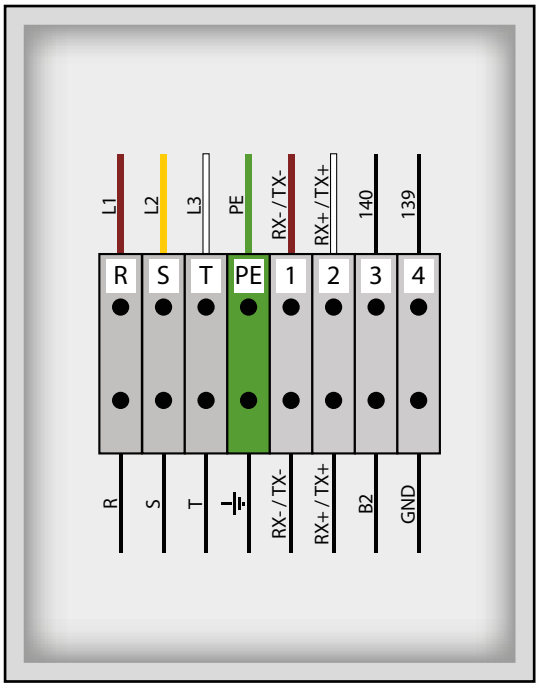


FIG. 2 internal unit terminal block 3-PH

Internal unit terminal block with auxiliary heater

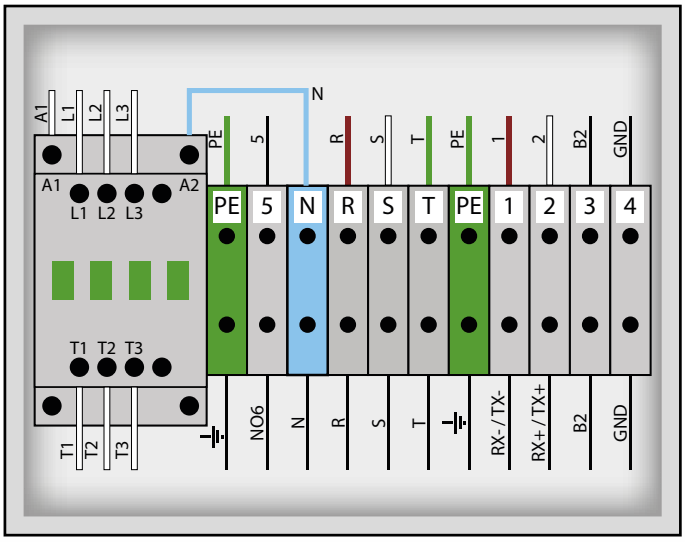


FIG. 3 internal unit terminal block 3-PH, with auxiliary heater

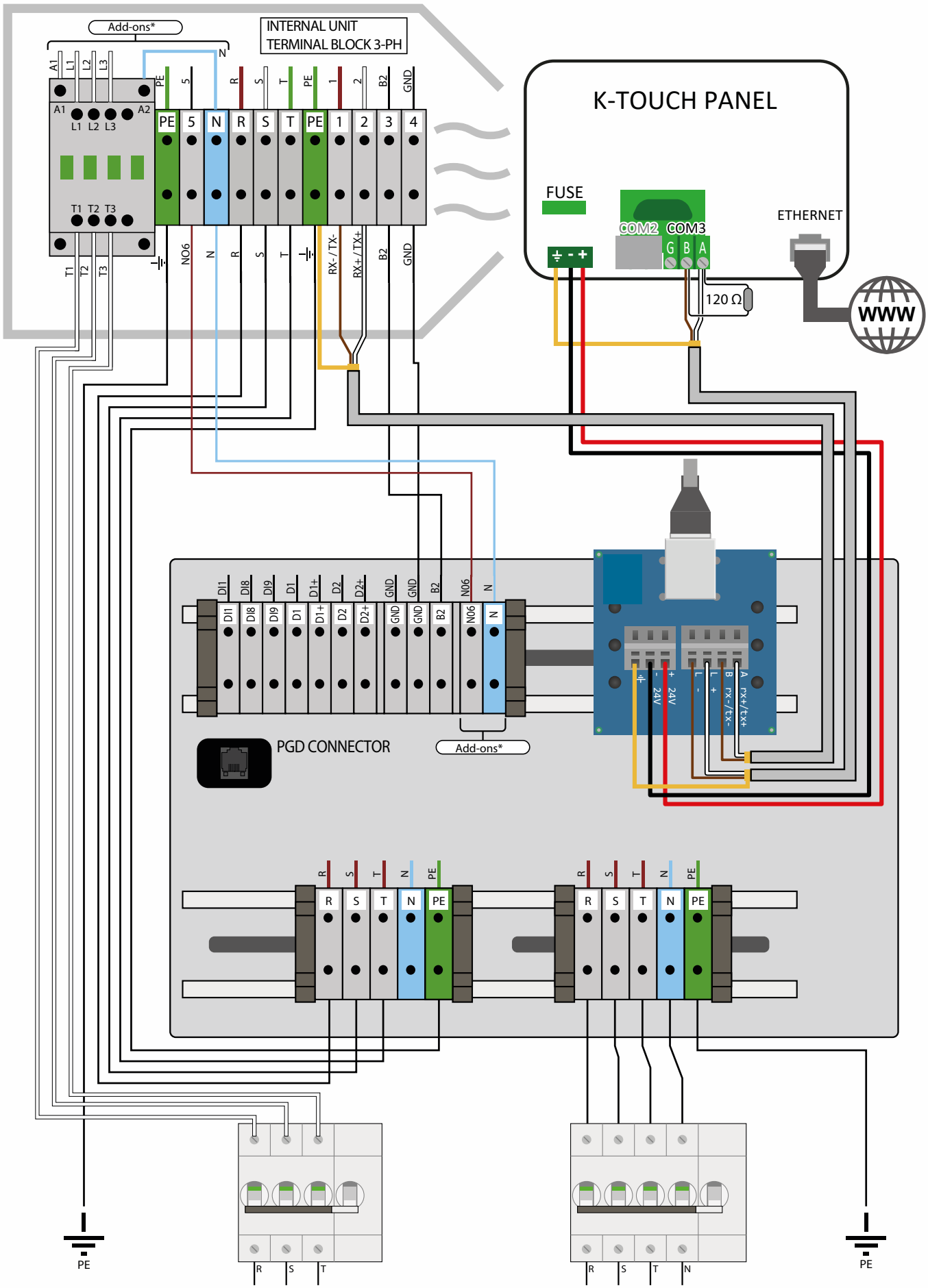
Ref.	Function
⏚	Ground terminal
R	Phase 1
S	Phase 2
T	Phase 3
N	Neutral
+ 24 V	+Vdc terminal for K-Touch panel power
- 24 V	GND terminal for K-Touch panel power

Ref.	Function
rx+/tx+	rx+/tx+ terminal for internal unit communications BUS
rx-/tx-	rx-/tx- terminal for internal unit communications BUS
B2	B2 ambient probe signal
GND	B2 ambient probe ground
NO6	Auxiliary heater control

TAB. 2 Secondary electric board terminal block – K-Touch panel connection

10.11 Internal unit - external unit connection

INTERNAL AIR UNIT WITH INTERNAL AUXILIARY HEATER



10.12 K-Touch operator panel connection

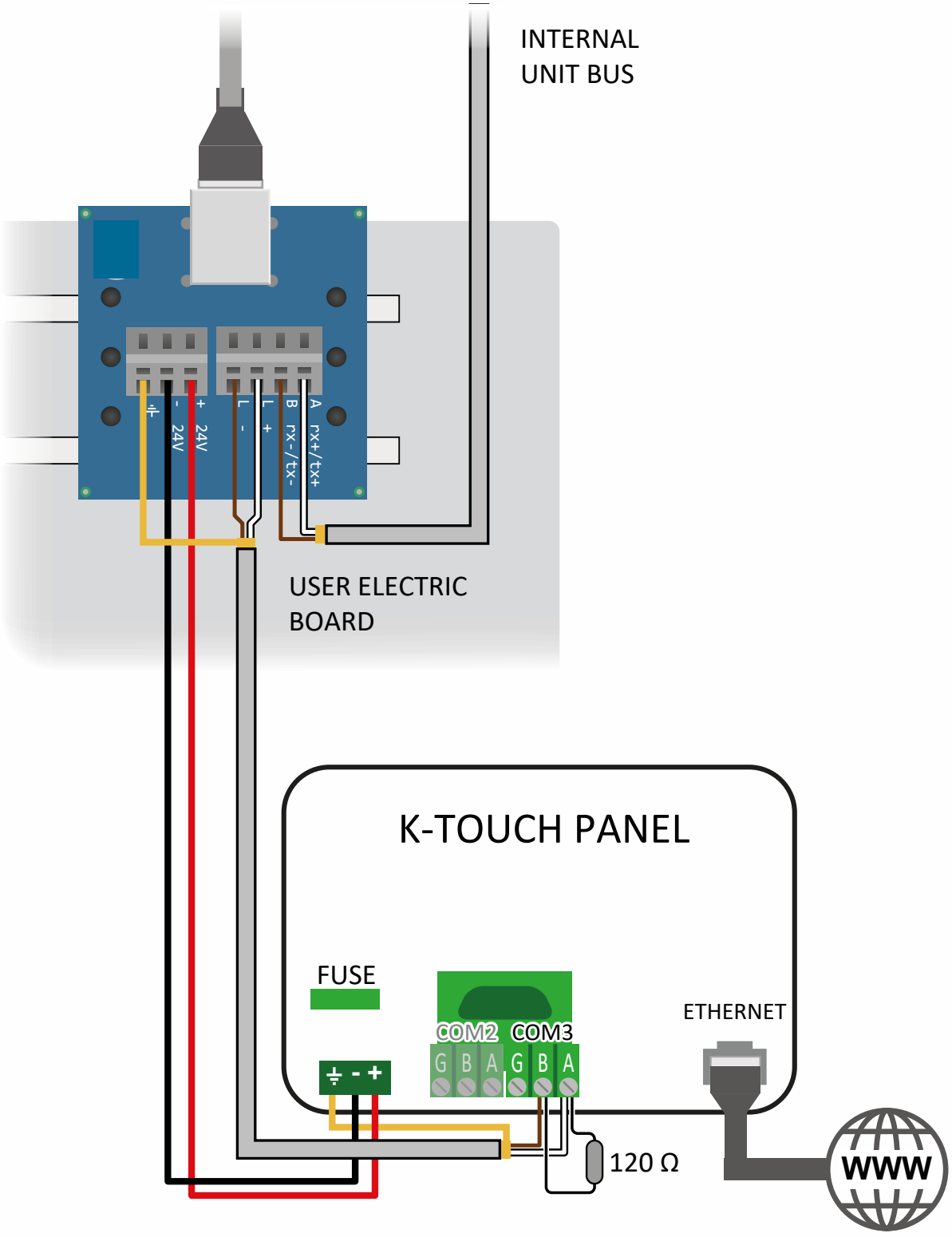


FIG. 4 K-Touch panel connection

11 K-TOUCH user panel

11.1 Warnings

To enable remote control and proper servicing (by a qualified technician), the K-Touch control panel and each installed outdoor unit must be connected to a router or network switch with an active network connection. If a firewall is running, network traffic through the respective connection ports must be enabled. Refer to the table to check the network connection settings:

TCP ports
8000
20248
5900
80
5800
2000
8005
8001
21
443
8010
10463

Enabled incoming servers
auth.ihmi.net (54.238.174.31:443)
account.ihmi.net (54.171.161.211:443)
www.weincloud.net (52,211,224,169:443)
ireland.wvpn.ihmi.net (34.253.91.245:443)
japan.wvpn.ihmi.net (13.114.36.115:443)
us.wvpn.ihmi.net (13.56.221.131:443)

The panel is provided with the Easy Access service enabled. This enables the panel to be accessed with a PC or smartphone running an appropriate client. The access credentials are emailed to the client at the time of activation. This is why you must provide a valid email address when purchasing the equipment, so that Nortek can send you the necessary information and receive the service activation form once it has been completed and signed by the end user.

11.2 K-Touch panel, electrical connections

NOTE!

The K-Touch panel may only be powered by the machine's internal power line, on pain of voiding the warranty.

⚠ WARNING!

We recommend using an HCC CABLE data cable, available on request.

The heat pump must be hooked up to the K-Touch panel as shown in section 10.12.

MODBUS cable type: HCC cable (type: Belden 3105A 2x22AWG shielded)

Power cable type: 2x1 mm^2

Prepare the electrical system for the routing of cable duct measuring at least 16mm in diameter to contain the BUS cable and power alone.

BUS and 24 Vdc power connection between the heat pump and the K-Touch

Connect the ground terminal to the BUS data cable shielding braid.
The braids of the various sections of cable between the peripherals must be connected in series and NOT inserted into the G terminal of each peripheral, as in the Multi-Air figure in paragraph 14.1.

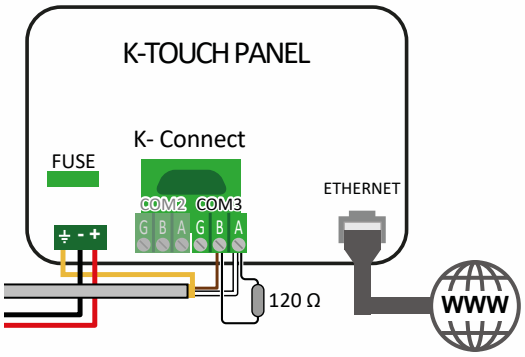
Installation notes:
If installing multiple peripherals or heat pumps, the BUS data cables must NOT be connected with direct branches forming Y or star connections.
The connection between successive peripherals must be made by chaining them, with the BUS peripherals connected in sequence.

Connecting to the internet for remote connection

To use the K-Touch remotely with a VNC program, connect the RJ45 port (LAN1) on the back of the K-Touch panel to a router or switch with an Ethernet cable. When first booting up the system, check that the remote control is working properly and that the communications ports indicated in the table are enabled.

⚠ WARNING!

The BUS network must equipped with a 120 Ω termination resistor between terminals A and B of the peripherals at the ends of the network. For an installation composed of a heat pump and its K-Touch control panel, make sure that the termination resistor bridges the A and B terminals of the K-Connect board in the K-Touch panel, as shown in the figure.



11.3 Connection to the heat pump and simultaneous PGD use

Hook the K-Touch panel up to the heat pump as shown in figure 4, par. 10.12. If you want to use the PGD1 remote control panel at the same time as the K-Touch panel, you **must** use a **BMS** board (available separately).
Make the connection as shown in figure 5, par. 11.3 (K-Touch panel connection via BMS).

If the heat pump and K-Touch panel are not communicating, you may need to check the connections of the communications terminals on the electric board and µPC controller (see the wiring diagram in par. 16.1).

If a BMS board has been installed, check that a 120 Ω resistor has been installed at both ends of the BUS connection.
For the K-Touch panel to work properly, set the communications protocol to MODBUS SLAVE on the PGD1 panel (screen Ge01).
For the цPC, make sure you have **NOT** connected terminal ID09 to GND.
This configuration enables the PGD1 control panel and K-Touch panel to be used at the same time.

If the K-Touch panel is the only available display, and it is connected to the heat pump via the P-LAN port, then contact ID9 on the цPC board must be connected to GND as shown in figure 6, paragraph 11.3 (K-Touch panel connection via P-LAN).

K-Touch panel connected via BMS

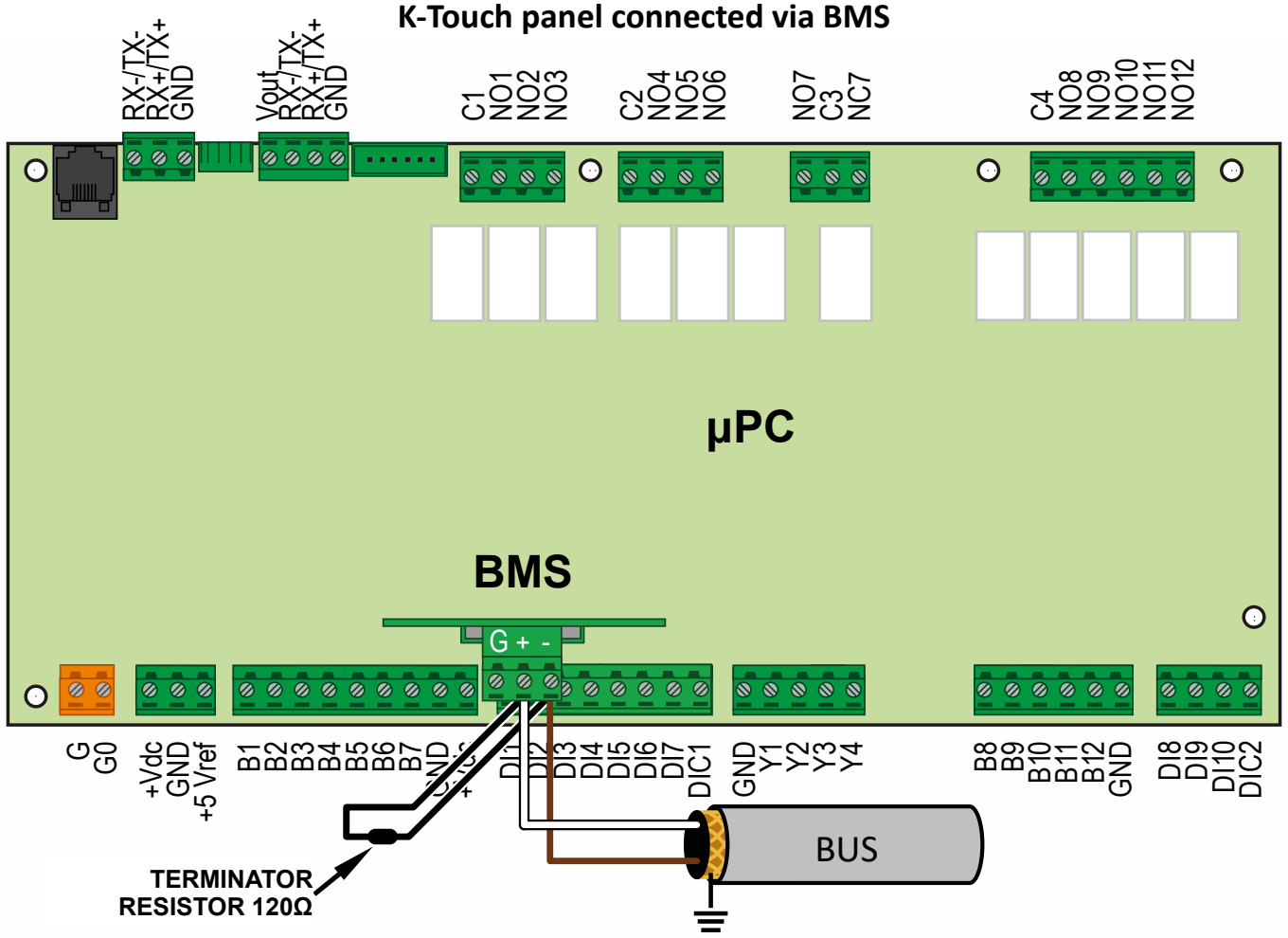


FIG. 5

K-Touch Panel connected via P-LAN as the only display

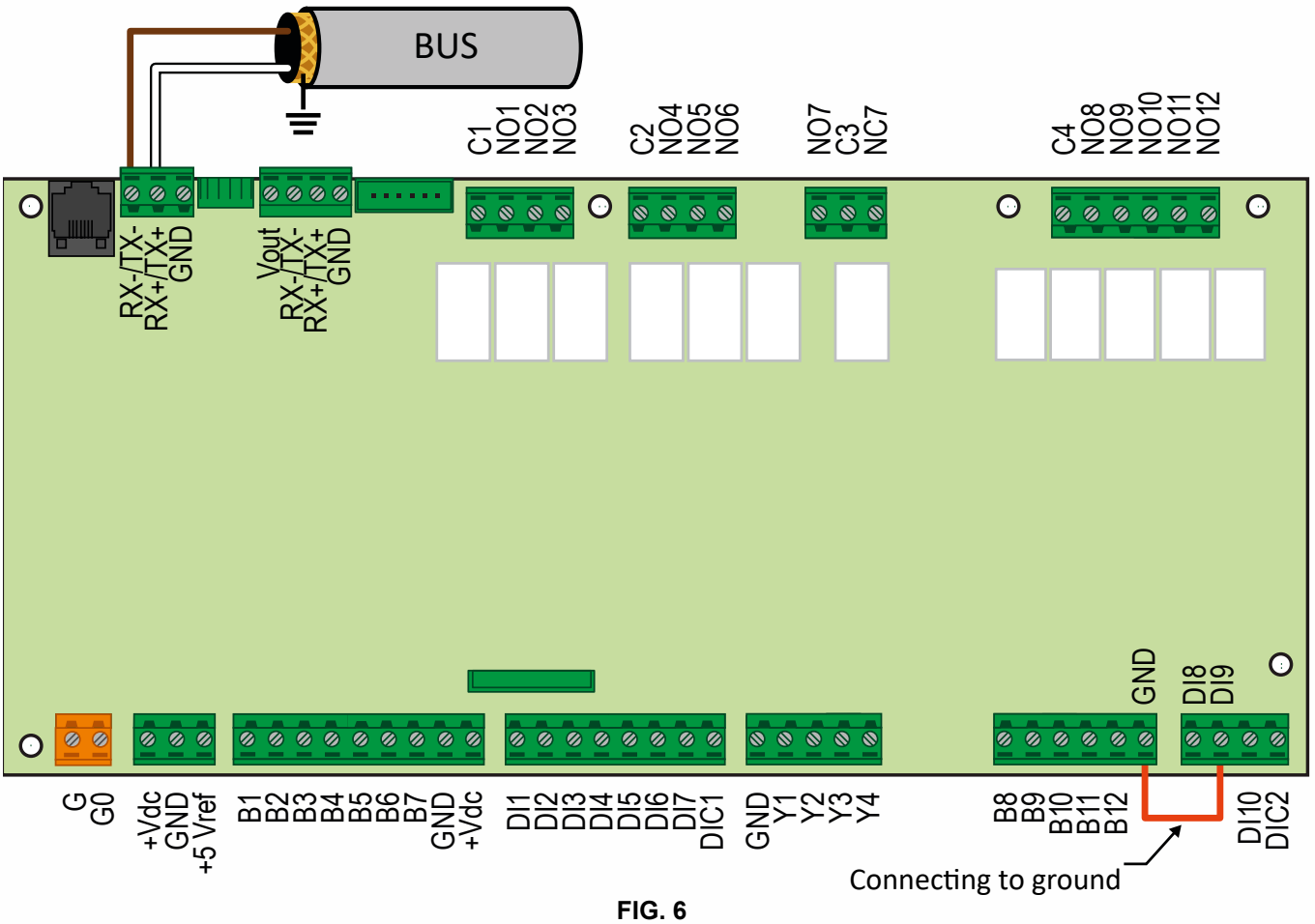
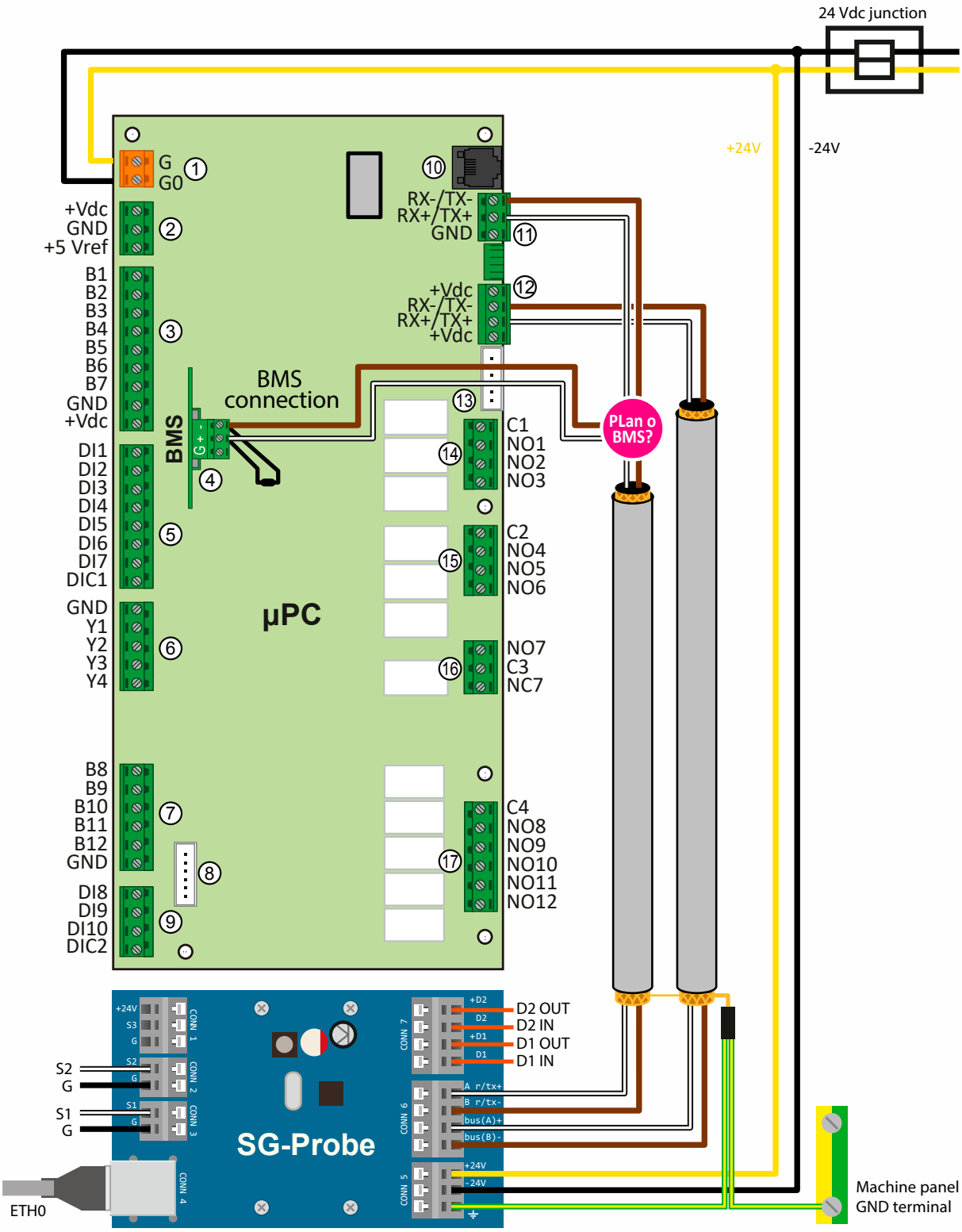


FIG. 6

12 Under-top electric board

12.1 Cabling for external unit electronic controller with under-top board



Digital outputs

Ref.	Function
NO1	Integration
NO2	Defrost
NO3	Air-air or air-water indicator
NO4	Circulation pump
NO5	Condensate drain heating
NO6	Plant integration demand

Ref.	Function
NO7	General alarm
NO8	DHW integration demand
NO9	3-way valve
NO10	4-way valve
NO11	Oil heating
NO12	Desuperheater

TAB. 3 *Electronic board – Digital outputs*

Digital inputs

Ref.	Function
DI1	Summer-winter switch
DI2	-
DI3	-
DI4	No power
DI5	Disable plant

Ref.	Function
DI6	Photovoltaic integration
DI7	Auxiliary system heater alarm
DI8	Remote On-Off
DI9	MODBUS controller switch
DI10	Flow switch / Plant Aware

TAB. 4 *Electronic board – Digital inputs*

Analogue outputs

Ref.	Function
Y1	-
Y2	LIRA AIR internal unit fan

Ref.	Function
Y3	PWM circulation pump
Y4	LIRA AIR external unit fan

TAB. 5 *Electronic board – Analogue outputs*

Analogue inputs

Ref.	Function
B1	Subcooling
B2	Radiant circuit temperature
B6	Compressor head temperature
B8	External temperature

Ref.	Function
B9	Compressor discharge temperature
B10	Compressor suction temperature
B11	High pressure transducer
B12	Low pressure transducer

TAB. 6 *Electronic board – Analogue inputs*

12.2 SG-Probe electronic board

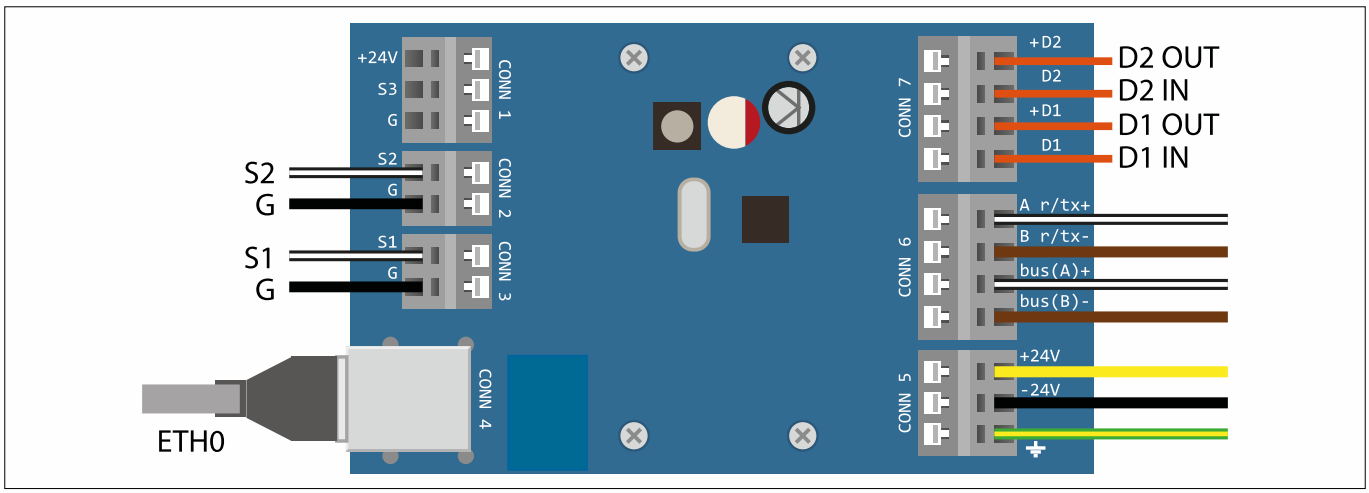


FIG. 7 SG-Probe electronic board

Ref.	Function
CONN 1	Optional probe input
CONN 2	Air exchanger probe input
CONN 3	Plate exchanger probe input
CONN 4	RJ45 connector for T-Split board

Ref.	Function
CONN 5	24 Vdc power input
CONN 6	BUS input
CONN 7	SG-Ready contact input

TAB. 7 SG-Probe electronic board

SG-Probe electronic board IN/OUT

Ref.	Function
D1 OUT (+D1)	SG1 no-voltage contact power
D1 IN	SG1 no-voltage contact return
D2 OUT (+D2)	SG2 no-voltage contact power
D2 IN	SG2 no-voltage contact return

Ref.	Function
S1	Air/refrigerant gas exchanger outlet temperature
S2	Refrigerant plate exchanger inlet temperature
G	Probes S1 and S2 ground

TAB. 8 SG-Probe electronic board IN/OUT

13 Smart-Grid

13.1 Smart-Grid operation

The SG protocol makes it possible to control the heat pump's mode of operation. By reading the states of contacts SG1 and SG2, the heat pump can set its own mode of operation.
The modes of operation are given below, in relation to the states of inputs D1 (SG1) and D2 (SG2).

Mode	Description	D1 (SG1)	D2 (SG2)
1	Forced off (max 2 h): this may vary in relation to the utility company contract	**1**	**0**
2	Normal or standard operation: the heat pump is working normally according to its settings. No external action by the utility company	**0**	**0**
3	Forced on up to set power (parametrizable): the utility company enforces operation of the heat pump up to a maximum power draw, as set in the parameter **MAX**. Power (FIG. 54 **– B12**)	**0**	**1**
4a	Forced on up to maximum power without the use of electrical integration	**1**	**1**
4b	Forced on up to maximum power plus electrical integration (if available, typically the heating elements inside the buffers)	**1**	**1**

TAB. 9 Electronic board

INFORMATION

MODE 4 (4a AND 4b) CAN BE DEFINED IN TERMS OF THE SETTINGS OF PARAMETER "**EL. INTEGRATION**" **(FIG. 54 – B11)** WHICH, WHEN ACTIVE, TURNS ON THE DHW AND PLANT HEATERS ONLY IF THE SYSTEM IS IN HEATING MODE.

13.2 PGD (screens)

The SG-Ready function can be enabled and configured with the PGD in screens B11 and B12 (v. FIG. 54). The minimum contact closed (antibump) times can be set for inputs D1 (SG1) and D2 (SG2).
One can enable/disable the use of the electric heating elements for mode 4. Mode 3 configuration. Setpoint in mode 3, maximum power draw and hysteresis.

13.3 Example SG-Ready hook-up

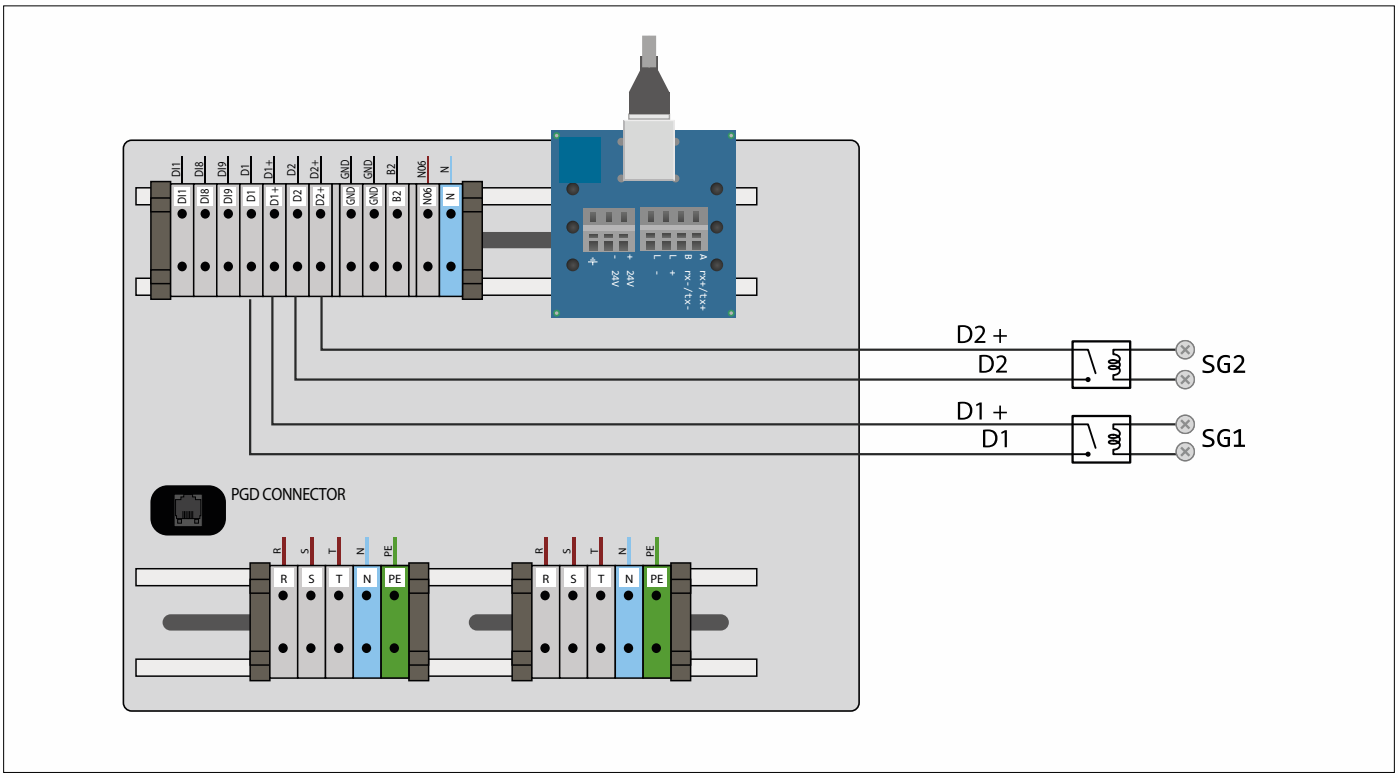
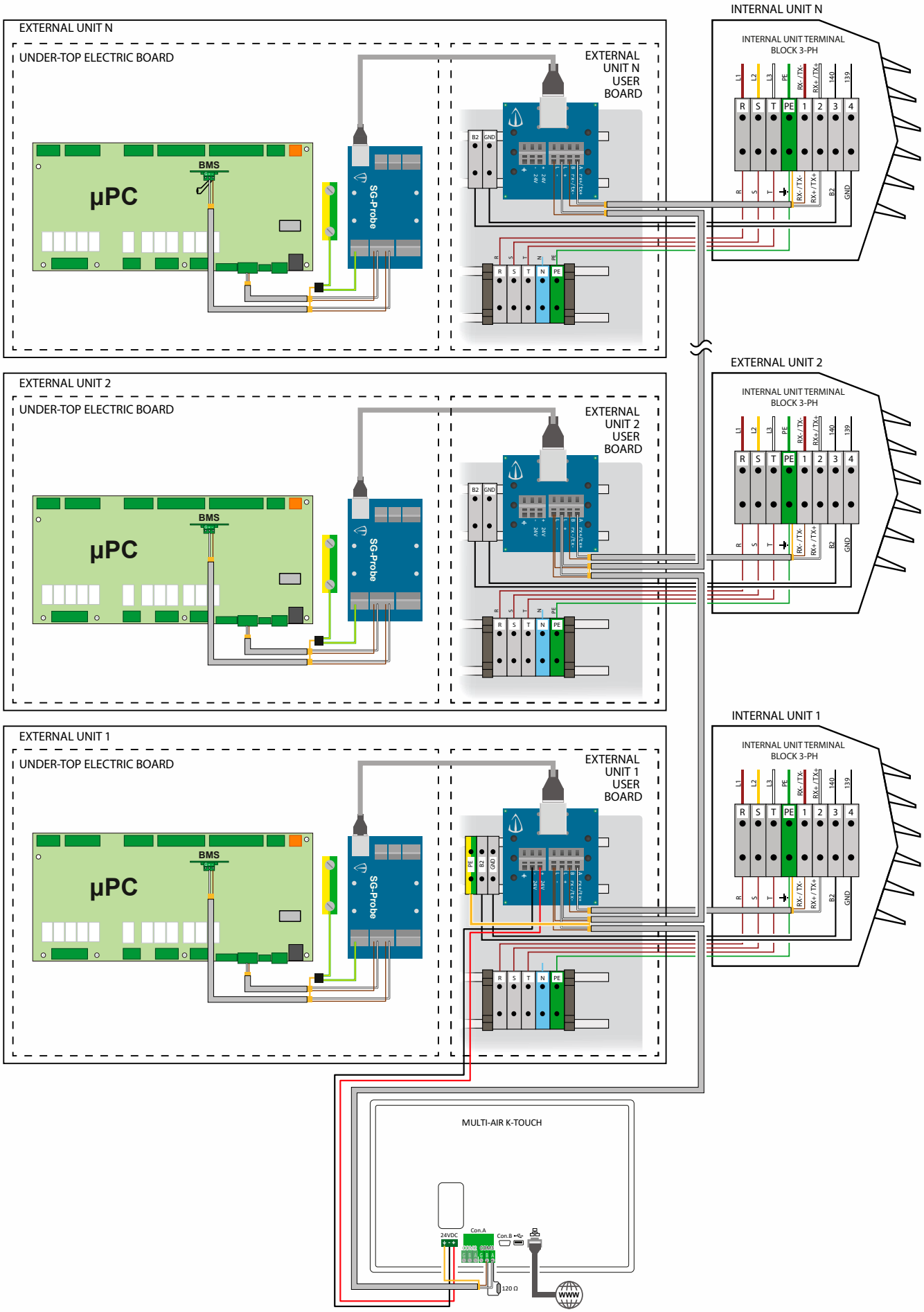


FIG. 8 SG-Ready protocol

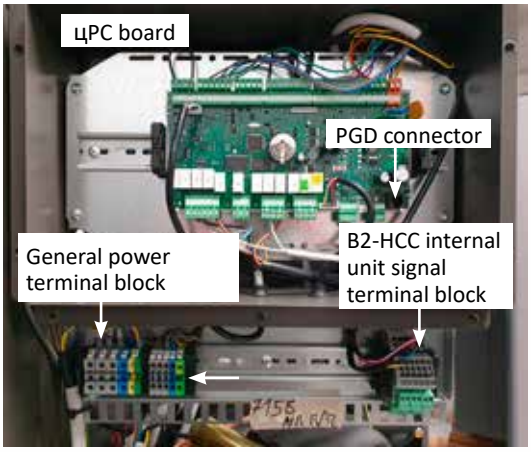
14 Multi-Air

14.1 Overview of Multi-Air connection

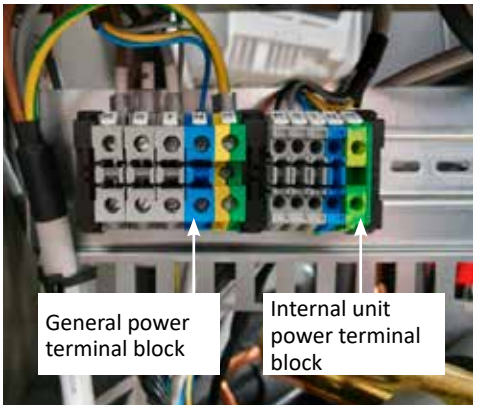


15 Electric boards

15.1 Chiller compartment electric board

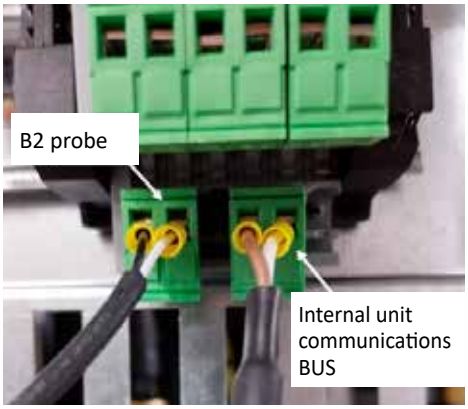


1 Overview



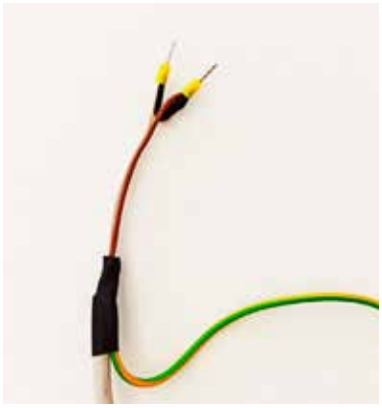
2a General power terminal block

2b B2 – HCC terminal block – Internal unit signal



2c B2 – HCC terminal block – Internal unit signal

4 Green/yellow shield ground connection



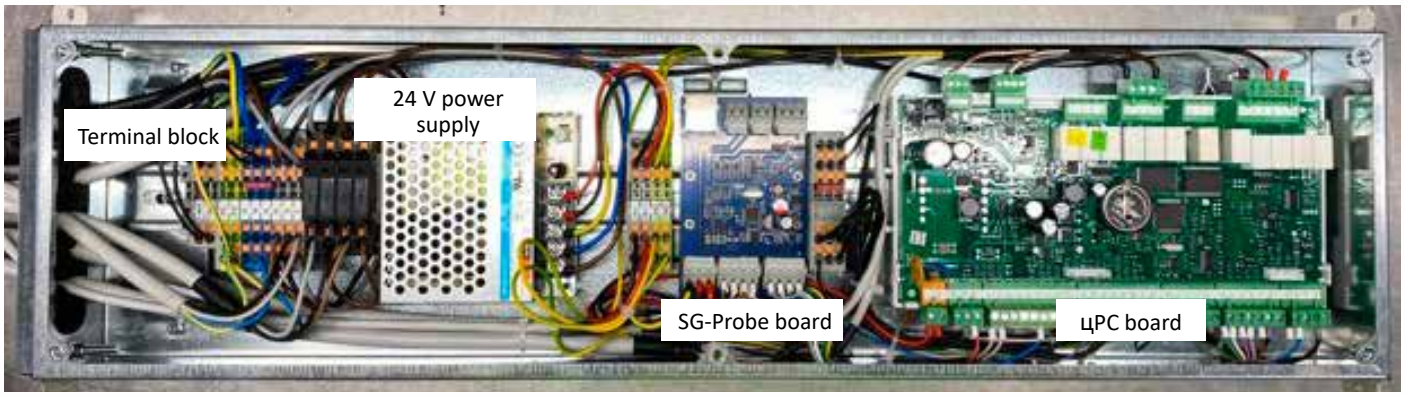
5 Shield

6 HCC touch panel connection

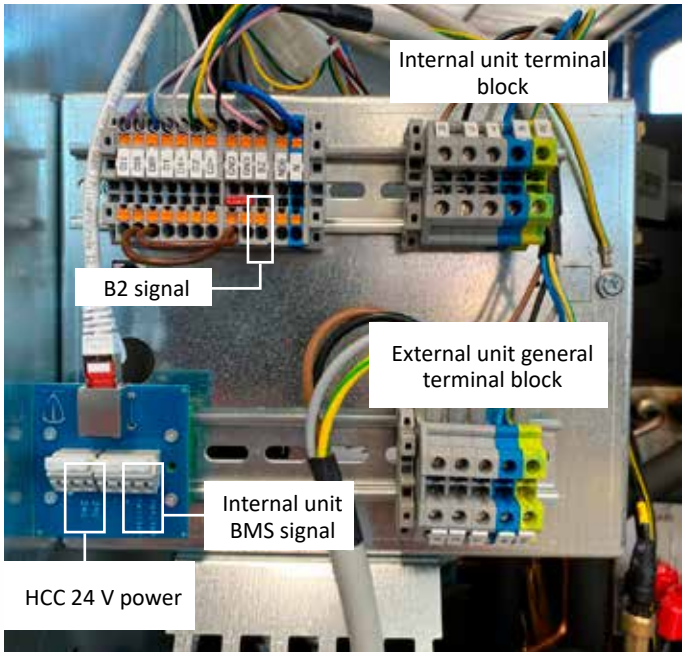
7a **µPC PLan connection**

7b **µPC BMS connection**

15.2 Chiller compartment and under-top electric board

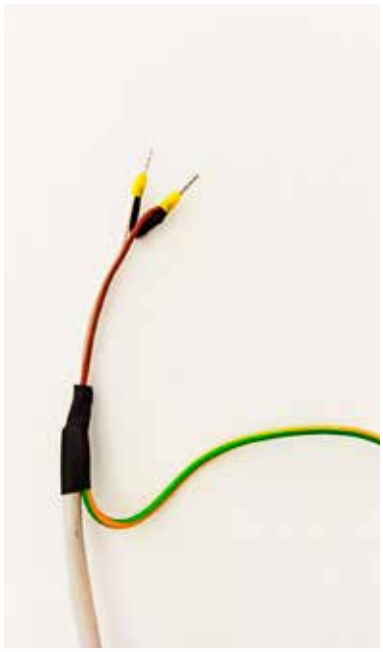


1 Overview



2 Power (secondary panel)

3 Green/yellow shield ground connection



4 Shield

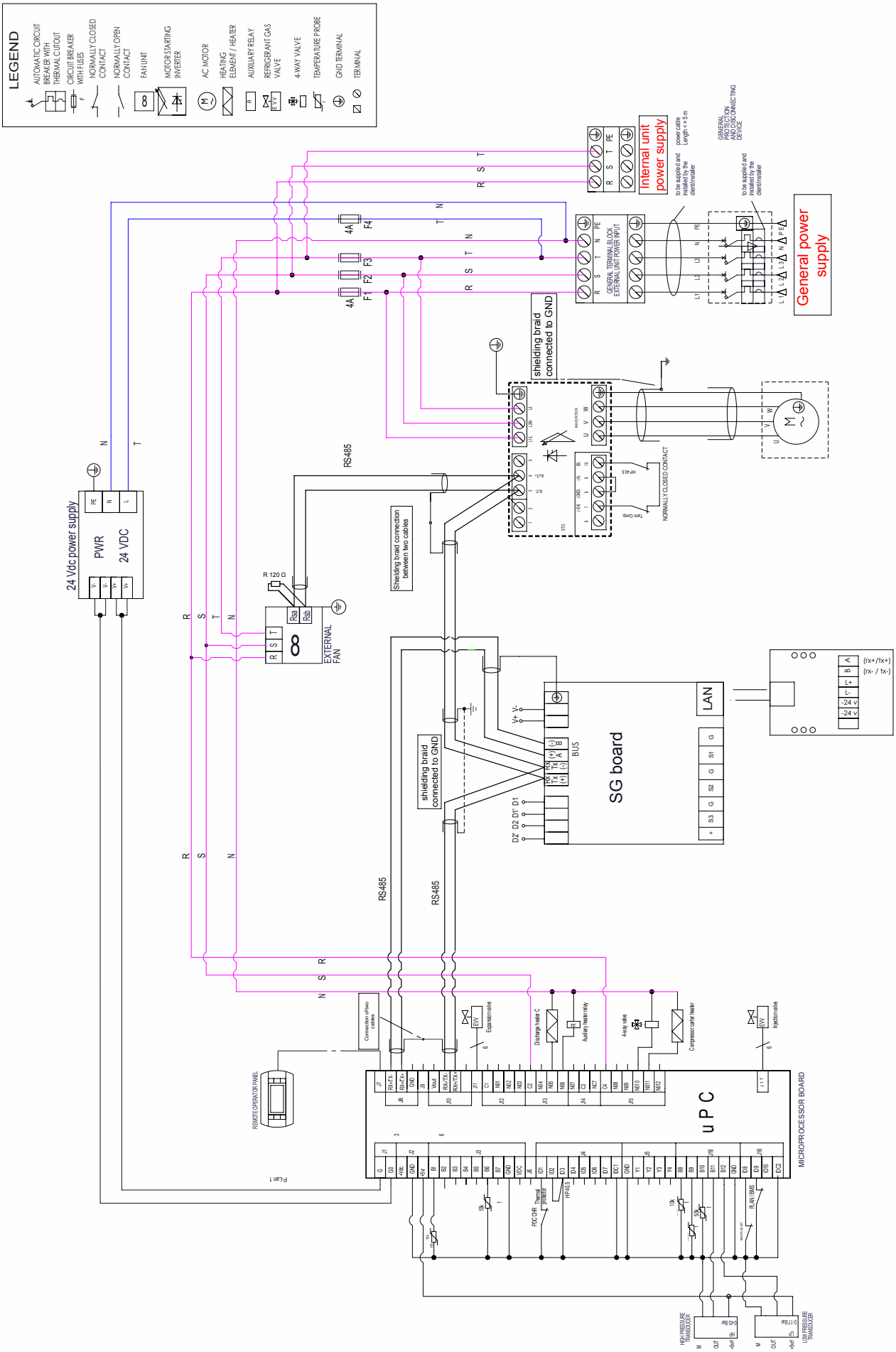
5 HCC touch panel connection

6a **µPC PLan connection**

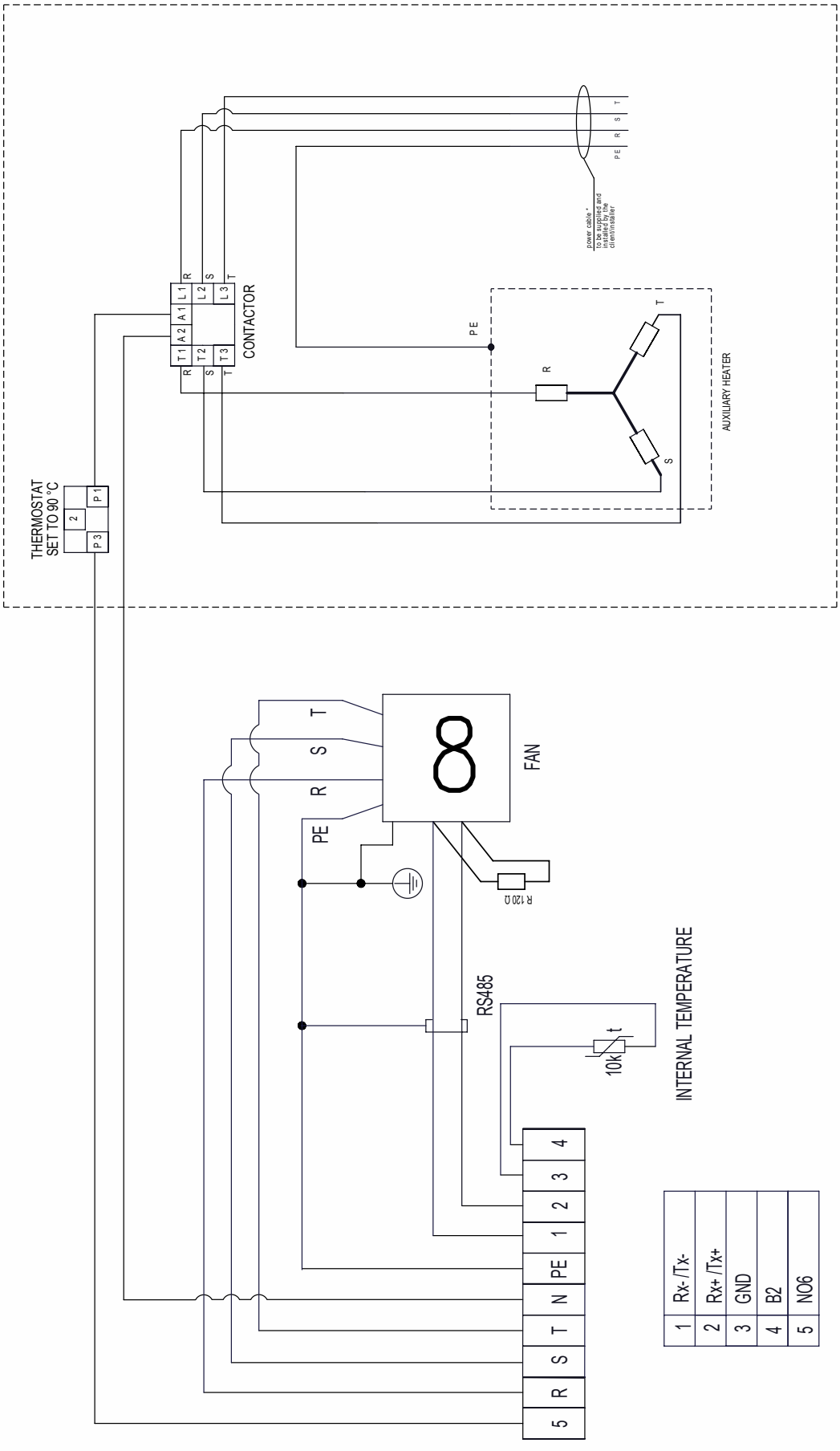
6b **µPC BMS connection**

16 Wiring diagrams

16.1 LIRA AIR external unit wiring diagram



16.2 LIRA AIR internal unit wiring diagram, including auxiliary heater (optional)



17 Commissioning

The plant should be commissioning by suitably qualified technical personnel that have received the appropriate training.

17.1 Preliminary controls

Ensure the Heat Pump power supply cables are of a suitable size as detailed in this manual, on the basis of the power used and the length of the cables themselves and that they are provided with the necessary electrical protective devices.
Equally check the signal cables of external unit (sensors) and internal unit too, and make sure they have the required characteristics.
Refer to this manual for using the correct type of pipes (diameter / thickness) of the refrigerant circuit between the external unit and internal unit.
After checking the above steps you can turn on the power of the machine. The unit is equipped with phase monitoring devices, so if the control panel does not turn on and the phase devices stages shows one single red LED on, then you need to disconnect the power and reverse two phases in order to provide the correct sequence. You can then restart the unit.

NOTE!

Please note that after having powered the Heat Pump this will activate the heating of the oil automatic function (the duration of which depends on the time required to raise the temperature in the oil contained in the compressor, and on the starting temperature).

NOTE!

If the internal and external units are positioned at different heights with a vertical drop of more than 3 metres, it is necessary to use siphons for the oil recovery every 4 metres in the “GAS” cooling line.

17.2 Commissioning

Running of the compressor:
Every Heat Pump is factory tested prior to despatch, however, we suggest a short running in period where the compressor is run at a medium speed (50-60 rps) for one to two hours at least so as as not to cause undue stress to the compressor.

- Access to menu “Assistance”: PRG --> G. Assistance --> g. Manual management --> SERVICE PASSWORD
- Screen Gg05 set up CH/HP in manual “MAN” and set up the rps (60). Now turn on the heat pump (Mode ON) and wait for some minutes until the compressor icon appears in the lower left.

Verify the proper operation:

- Access to menu “D. inputs/outputs” to control the different temperatures from sensors
- Screen D01: B1 it shows the value of liquid sub-cooling in the heat pump, it has to stay in a range between 3,5 and 5. If the hp is started up during the hot season, for the check of sub-cooling set up the fan speeds (Menu G. Assistance --> g. Manual management --> G. Assistance --> g. Manual management --> SERVICE PASSWORD --> Screen Gg02: set up “Speed Fan” in manual MAN and “Power required” at 5%.
- Screen D08: verify that the value SH (overheating) is included between 4 and 5
- Screen D15: verify, once set these conditions the drain overheating has to be about 20. During the normal operation, with free compressor, this value can reach 45K.
- Screen D16: control the proper operation of the injection valve, considering that over 12°C external the valve is off.
- Menu G. Assistance --> g. Manual management --> G. Assistance --> g. Manual management --> SERVICE PASSWORD --> Screen Gg06: activate a defrosting forced cycle, setting up “Start the defrost cycle” in YES (once ended the cycle the function automatically come back to AUT).
- Restore all settings from manual MAN to automatic AUT.
- Verify that the working tensions and network frequencies are in the following ranges:
  230/1/50 -> valori ± 6%
  400/3/50 -> valori ± 6%

NOTE!

A problem easily detectable is the steady opening of the electronic valve at 100%
possible reasons and solutions:

- lack of refrigerant gas in the cooling system; for this reason the electronic valve, to compensate the lack of gas, is open over the normal values.
- heat pump used in incorrect way. Example: installation of a heat pump is undersized in respect to the building that requires more power at rating levels. In this case for example the compressor works at 100% even with positive air temperatures; this fact requires an higher quantity of refrigerant than the project data. The heat pump has to be sized to work at full speed just at minimum external temperatures. The electronic valves are optimized to work in the medium range of operation and for this reason oversized valves aren’t installed, they would cause instability in the system. Possible solutions:
  - control the proper operation of the valve
  - ensure that in the heat pump there is the right quantity of gas
  - replace the heat pump if incorrectly sized

18 Alarms

Alarm code	Visualized message	Reset	Delay	Relay	Action
ALA01	Probe B1 broken or disconnected	Automatic	60 sec	Yes	Stop the machine
ALA02	Probe B2 broken or disconnected	Automatic	60 sec	Yes	If there is a geothermal modulating pump it is set at the maximum speed
ALA03	Probe B3 broken or diconnected	Automatic	60 sec	Yes	Stop the regulation of the domestic circuit
ALA04	Probe B4 broken or disconnected	Automatic	60 sec	Yes	Stop the machine
ALA05	Probe B5 broken or disconnected	Automatic	60 sec	Yes	Stop the pump of the solar collector
ALA06	Probe B6 broken or disconnected	Automatic	60 sec	Yes	Stop the functions enabled by the outside probe
ALA07	Probe B7 broken or disconnected	Automatic	60 sec	Yes	Stop the machine
ALA08	Probe B8 broken or disconnected	Automatic	60 sec	Yes	Stop the pump of the solar collector
ALA09	Probe B9 broken or disconnected	Automatic	60 sec	Yes	If Siam compressor stops the compr.
ALA10	Probe B10 broken or disconnected	Automatic	60 sec	Yes	If there is the electronic expansion valve it stops the machine
ALA11	Probe B11 broken or disconnected	Automatic	60 sec	Yes	Stop the machine
ALA12	Probe B12 broken or disconnected	Automatic	60 sec	Yes	Stop the machine
ALB01	Position: ID3 High pressure	Manual	Immediate	Yes	Stop the machine
ALB02	High pressure of the compressor 1 from transducer	Manual	Immediate	Yes	Stop the machine
ALB03	Low pressure of the compressor/s from transducer	Automatic (par. Hc05)	At the start: 40s (par. Hc03) at regime: 10s (par. Hc04)	Yes	Stop the machine
ALC01	Position: ID2 Thermal compressor 1 or allarm inverter	Manual	Immediate	Yes	If 1 comp. enabled: stop the machine If 2 comp. enabled: stop comp.1 (if comp. 2 is available)
ALC02	Position: ID9 Thermal compressor 2	Manual	Immediate	Yes	Stop comp.2 (if comp. 1 is available)
ALC03	Alarm envelope: 0: Max.rel.compr. 1: Max.press.drain 2: Power limit 3: Max.press.suc. 4: Min.rel.compr. 5: Min.diff.pressure. 6: Min.press.drain 7: Min. press.suc. Compressor off for working out of envelope (only with compressor Siam)	Manual	60 sec (par. H1b14)	Yes	Stop the compressor
ALC04	Alarms missing start of the compressor (only with compressor Siam)	After 5 times per hour it becomes manual	60 sec (par. H1b11)	Yes	Stop the compressor
ALC05	Max.drain time (only with compressor Siam)	After 3 times per hour it becomes manual	Immediate	Yes	Stop the compressor
ALC06	Delta pressure < minimum request for the return of the compr. oil (only with compressor Siam)	Automatic	120 sec (par. H1b12)	Yes	Stop the compressor

Alarm code	Visualized message	Reset	Delay	Relay	Action
ALP01	Position: ID1 Flow switch geothermal circ. water	After 5 times per hour it becomes manual	At the start: 15s (par. Hc15) at regime: 5s (par. Hc16)	Yes	Stop the machine at maximum time reached
ALP02	Position: ID4 Thermal pumps	Manual	Immediate	Yes	Stop the machine
ALP03	Positions: ID10 Fllow switch primary circuit water	After 5 times per hour it becomes manual	At the start: 15s (par. Hc12) at regime: 5s (par. Hc13)	Yes	Stop the machine at maximum time reached
ALP04	Position: ID5 Thermal pump solar circuit	Manual	Immediate	Habilitable (Gfc01)	Stop the pump of solar collector
ALR01	Position: ID7 Alarm boiler/ resistance integr. system	Automatic	Immediate	Habilitable (Gfc02)	Stop boiler/ resistance operation primary circuit integration
ALR02	Position: ID6 Thermic boiler/resistance DHW from digital input	Manual	Immediate	Settable (Gfc03)	Stop operation boiler/resistance integration DHW
ALF01	Position: ID1 Thermic fan	Manual	Immediate		Stop the machine
ALT01	Threshold reached worked hours by the compressor 1	Manual	Immediate	Settable (Gfa01)	Only signal
ALT02	Threshold reached worked hours by the compressor 2	Manual	Immediate	Settable (Gfa01)	Only signal
ALT03	Threshold reached worked hours by the geothermal pump	Manual	Immediate	Settable (Gfa01)	Only signal
ALT04	Threshold reached worked hours by primary circ. pump	Manual	Immediate	Settable (Gfa01)	Only signal
ALT05	Reached threshold worked hours pump DHW	Manual	Immediate	Settable (Gfa01)	Only signal
ALT07	Threshold reached worked hours solar pump	Manuale	Immediate	Settable (Gfa01)	Only signal
ALT08	Threshold reached worked hours outside battery fan	Manual	Immediate	Settable (Gfa01)	Only signal
ALU01	Geothermal frosting protection exchanger	Manual (par. Gfc28)	Immediate	Yes	Stop the machine
ALU02	Frosting protection primary exchanger	Manual (par. Gfc32)	Immediate	Yes	Stop the machine
ALU03	Overheating exchanger	Manual	Immediate	Yes	Stop the machine
ALW01	Threshold reached high domestic water	Automatic	60 sec	Habilitable (Gfc01)	Only signal
ALW02	Threshold reached maximum domestic temperature at solar collector	Automatic	60 sec	Yes	Only signal
ALW03	Exceeded max. time to defrosting end	Automatic	Immediate	Yes	Only signal
ALD01	Alarm EEPROM	Manual	Immediate	Yes	Stop the machine
ALD02	Probe EVD EVO broken or disconnected	Automatic	Immediate	Yes	Stop the machine
ALD03	Engine error EEV	Manual	Immediate	Yes	Stop the machine
ALD04	Low overheating (LowSH)	Manual	Immediate	Yes	Stop the machine
ALD05	Low suction temperature	Manual	Immediate	Yes	Stop the machine
ALD06	Evaporation low temperature (LOP)	Manual	Immediate	Yes	Stop the macbine
ALD07	High evaporation pressure (MOP)	Manual	Immediate	Yes	Stop the machine
ALD08	High condensation temperature (HiTcond)	Manual	Immediate	Yes	Stop the machine
ALD09	Driver offline	Automatic	Immediate	Yes	Stop the machine
ALL01	Device Power+ n. 1 Offline	Automatic	30 sec	Yes	Stop the machine
ALL02	Alarms Power+ n.1 0: No error 1: Overpower 2: Overp. engine 3: Overvoltage 4: Undervoltage 5: Overtemperature 6: Undertemperature 7: Overpower HW 8: Overtemp. engine 9: Reserved 10: Error Cpu 11: Param. default 12: Undulation DC bus 13: timeout com.ser. 14: Error thermistor 15: Error Autotuning 16: Drive disabled 17: Engine phase missing 18: Broken fan 19: Engine stalling	Manual	Immediate	Yes	Stop the machine

The letter preceding the number has the following meaning

A	“AIN” Physic probes broken uPC	P	“Pumps” Pumps flow switches, pumps thermic
B	“Boh”Alarms blocking the Circuit, High-Low pressure..	Q	“Quality”HACCP, Consumptions
C	“Compressor” Thermic, envelope	R	“Remote” Various alarms from digital inputs
D	“Driver” Electronic valve	S	“Serial probe” Serial probes
E	“Expansion” Alarms uPCe	T	“Timing” Warning maintenance
F	“Fan” fan	U	“unit” Alarms blocking the unit
G	“Generic” general alarm, Clock broken, HW, Memory	V	“VFD” Alarms inverter
H	“Humidifier” humidifier	W	“Warning” generic
I	“Fancoil” alarms coming from and hydronic net	X	Defrosting
M	“MP-BUS” / Belimo	Y	Climate
O	“Offline” Offline supervisor, offline pLAN		

18.1 Alarms resolution

Alarm code	Causes	Solution proposed
ALB01	Condensation high pressure; mainly this alarm is caused by the too high setting of the water produced in heating than in DHW. Other very frequent causes are: the incorrect location of regulation probes (B2 and B3) compared to the flow of the unit and insufficient water flow to the plate heat condensator.	1)place the probes B2 and/or B3 at the same height as the input flow accumulation of the machine.
ALB02	See ALB01	See ALB01
ALB03	The low pressure from transducer can be connected to dynamic inside the machine. But it can also be symptom of a malfunction of the tranducer or a refrigerant loss.	If the alarm is frequent 2/3 consecutive times in 4-6 hours inspect the unit with a leak detector and contact the assistance.
ALC03	Alarm envelope, the compressor is outside its field of operation. In this case, there are too many reasons to mention.	We suggest primarily to consider the use of the unit that can be incompatible with the work zone of the unit, for example, operation DHW with too high temperatures. See the section “operative zone allowed” of this manual.
ALC04	The compressor can’t create a minimum delta pressure in a certain interval of time; the cause can be the inertia of the system and the nearness between the temperatures of air and water	If it occurs occasionally, it’s just a no serious signal permitting to the unit to keep on working.
ALP03	Flow loss in the hydraulic system, caused by air in the system, solid particles or excessive flow loss	Vent the system of all the air, regular cleaning of the system. Avoid excessive pressure loss in the hydraulic circuit, in particular avoid restrictions in the system.
ALW03	Caused by air currents cooling the coil finned during the defrosting procedure	Study a different positioning of the machine or block the wind addressed to the unit.
ALD04	Alarm dependent on the dynamics inside the machine	Contact the assistance
ALD06	Alarm dependent on the dynamics inside the machine	Inspect the unit with leak detector and contact the assistance
ALD07	Alarm dependent on the dynamics insoide the machine	Contact the assistance
ALL01	Missing communication between inverter and electronic board caused by slight power surges and current or by electromagnetic fields disturbing the network	Check the counter powering the machine, avoid to overload it, check the domestic line, avoid electromagnetic fields nearby
ALL02	Missing communication between inverter and electronic board caused by strong power surges and current or electromagnetic fields disturbing the network	Check the counter powering the machine, avoid to overload it, check the domestic line, avoid electromagnetic fields nearby. The contact the assistance.

18.2 Notifications

Notification	causes
Heat Transfer Limited	Occurs when the difference between the value of the B7 and B2 probes in the case of hrating operation, or the difference between B7 and B3 probes in the case of DHW production, is excessive.
Power limit temperature	Activated if the heat pump is producing water less than 6 ° or more than 58 °. The compressor is moves to a minimum speed to avoid generating an error.
Irregular waterflow	After the heat pump has been powered, flow problem has occured at least onceoccurred. After five of these notificatios, the next one is a flow error.

Current full Part No. D301765 Iss 2 **Reznor,** Lira Heat Pump Installation Manual, EN 2026-05

NORTEK GLOBAL HVAC (UK) LTD
Fens Pool Avenue
Brierley Hill
West Midlands DY5 1QA
United Kingdom
Tel +44 (0)1384 489700
Fax +44 (0)1384 489707
reznorsales@nortek.com
www.reznor.co.uk

Nortek Global HVAC is a registered trademark of Nortek Global HVAC limited. Because of the continuous product innovation, Nortek Global HVAC reserves the right to change product specification without due notice.