SMARTCOM³ CONTROL PANEL INSTALLATION AND USER MANUAL.



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Introduction

In order to satisfy the increasing need for higher efficiencies and to complement the development of efficient heating systems we have upgraded our 'SmartCom' range of controllers.

With a new larger, back lit screen and simpler to operate with intuitive programming, SmartCom³ provides cost effective energy for small single heater installations through to large multi-zone applications requiring centralised control.

This operating manual gives simple step by step instructions for both the end user and commissioning engineer alike.

Warnings

All wiring connections must be made by a suitably qualified person.

All external wiring MUST comply with all rules in force.

This control must be installed and wired in accordance with these instructions and should include full disconnection means and fusing appropriate to the connected loads.

Do not use this controller if any part has been submerged in water.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

Failure to follow these guidelines may result in electrical interference or unsatisfactory operation.

General notes

When used in dusty/contaminated environments it may be necessary to locate the SmartCom panel within an enclosure (or locate panel remotely) and use an external temperature sensor.

When making connections to screw terminals please ensure that no more than 6mm of insulation is stripped back and that no stray wire strands escape.

Please refer to the wiring connection drawings shown in this manual and observe the note at

the bottom of each page referring to cable type and length.

Complete installation wiring instruction booklets are supplied to suit individual heating applications.

It is important to carefully read both the product instructions and these control instructions to ensure satisfactory operation.

The manual should be kept in a safe place for future references.

1 Technical Specifications.

1.1 Operating Environment

- Operating temperature range: 0° C to 40° C
- Operating humidity range: 0 to 90% RH.
- Control IP rating: IP30
- Pollution degree: II environment
- Control safety construction: class II
- Mains supply: 230Vac nominal, 200Vac to 253Vac actual, 50Hz.
- On board supply fuse: 1AT
- Rated impulse voltage: 2500V

1.2 Performance Specifications

- Operation is by Class A software and Type 2 action. Version 3
- The mains supply to the electronic circuit is protected by a time delay fuse.
- Flame failure input: 230Vac nominal, 200Vac to 253Vac actual, 50Hz. Presence of voltage indicates flame failure.
- The burner reset output is either volt free or Live/Neutral (selected by a plug-in jumper)
- Remote volt-free switch outputs will be 24Vdc/5mA
- The built-in room temperature sensor has a measuring range of 0° C to 30° C with a resolution of 0.2° C.
- Temperature sensor readings can be offset to allow for errors due to sensor tolerances and location. NB Frost protection readings are also affected by offsets.

Built-in and remote room temperature sensor.

Measuring range:	0 – 30° C.
Resolution:	0.2º C.
Untrimmed accuracy over range:	+/- 1.4º C.
Accuracy over range with offset:	+/- 0.6º C.

1.5 Dimensional details



Unless well ventilated, heat generated in the controller may cause the built-in sensor to over-read temperatures.

Remote duct temperature sensor.

Measuring range:	10 – 60° C.
Resolution:	0.2º C.
Accuracy over range:	+/- 3.0º C.

1.3 SC3 SZ Electrical Specifications

Burner reset, Heat and Time relay rating:	7A/240Vac resistive 2A/240Vac inductive
550W Vent 1 relay rating:	10A/240Vac resistive 3A/240Vac inductive, (550W single phase motor, max)
Power consumption:	2.5W

1.4 SC3 MZ Electrical Specifications

All relays except Vent 1 rating:	10A/240Vac resistive 2A/240Vac inductive
Vent 1 relay rating	10A/240Vac resistive 3A/240Vac inductive, (550W single phase motor, max)
Power consumption:	5W
Communications wiring:	5W Screened twisted pair Daisy-chain configuration. Belden 9841 (or equiv) recommended. Max length = 500m
0 – 10V signals	Output impedance = 500 Ohm. Max current drive capacity = 5mA

The power supply is SELV isolated, therefore low voltage wiring to the control does not need to be mains level rated.



2 Installation instructions.

2.1 Mounting the Control Assembly

The housing consists of a two part plastic moulding held together by four screws.

- Remove the screws.
- Carefully lift the lid and unplug the ribbon cable from the power PCB assembly situated in the bottom of the case.
- A drilling template is provided to enable the controller assembly to be securely fixed to a solid surface.
- It is recommended that the controller is installed no less than 1.5m above the floor level.
- The lid with display and connecting ribbon cable can be rotated through 180° therefore allowing the controller to be positioned with the cable entry to the bottom or the top depending on the cable routing.
- Do not mount the controller on an excessively warm or cold surface or where it could be affected by direct sunlight or other heat/cool sources.
- The mounting surface should be non-conducting or earth bonded and should prevent access to the rear of the control.
- Where an external sensor is used, it is recommended that it is installed no less than 1.5m above the floor level. The selected position should be free from undue draughts. On Black Bulb sensors, avoid placing the sensor where it will be in an area shadowed from radiant heat (behind racking etc.) and if possible between 4m and 5m inline from one of the heaters to be controlled

Note: The recommended minimum mounting height only applies when the internal sensor is used.

2.2 SmartCom SC3SZ Wiring Connections





Terminal No.	Connection	Capacity mm ²
41	Vent 1 relay input (550W/low fan)	2.5
40	Vent 1 relay output (550W/low fan)	2.5
9	Burner reset output	2.5
С	Flame failure input (volt free)	2.5
5	Time relay output	2.5
6	Heat 1 relay output (1 stage)	2.5
1/L	Live supply input	2.5
2/N	Neutral supply input	2.5
10	Flame failure input (230V)	2.5
B1	Remote ON input (e.g. BMS time signal)	1.5
B0	Remote common (e.g. output to BMS/interlock)	1.5
B2	Remote OFF input (e.g. door interlock)	1.5
S/R0	Remote room temperature sensor	1.5
S/R1	Remote room temperature sensor	1.5

A terminal block is supplied to enable multiple connections to B0/B2 as detailed in product wiring connections.

Remote switch inputs should be connected by 6A mains* cable of maximum length 100m. The optional remote temperature sensor may be placed at a distance of up to 100m (maximum)

from the control unit, using screened 6A mains* cable. Connect the screen to terminal B0.

All sensor and signal wiring should be kept separate from mains wiring to minimise noise pick-up.

*The power supply is non-isolated, therefore all wiring to the control must be mains rated.

2.3 SmartCom SC3MZ Wiring Connections

Varning. All external wiring MUST comply with all rules in force.			
		<u> </u>	
	9 25 14 5 6		
Terminal No.	Connection	Capacity mm ²	
41	Vent 1 relay input (550W/low fan)	2.5	
40	Vent 1 relay output (550W/low fan)	2.5	
7	Heat 2 relay input (2 stage)	2.5	
8	Heat 2 relay output (2 stage)	2.5	
C	Flame failure input (volt free)	2.5	
9	Burner reset output	2.5	
25	Vent 3 relay output (damper)	2.5	
14	Vent 2 relay output (high fan)	2.5	
5	Time relay output	2.5	
6	Heat 1 relay output (1 stage)	2.5	
1/L	Live supply input	2.5	
2/N	Neutral supply input	2.5	
10	Flame failure input (230V)	2.5	
S/R0	Remote room temperature sensor	1.5	
S/R1	Remote room temperature sensor	1.5	
D0	Remote duct temperature sensor	1.5	
D1	Remote duct temperature sensor	1.5	
00	Outside air temperature sensor	1.5	
01	Outside air temperature sensor	1.5	
B1	Remote ON input (e.g. BMS time signal)	1.5	
B0	Remote common (e.g. output to BMS/interlock)	1.5	
B2	Remote OFF input (e.g. door interlock)	1.5	
C2	Communication output (Networking)	1.5	
CO	Communication ground (Networking)	1.5	
C1	Communication input (Networking)	1.5	
66	Channel 1, 0~10V burner output (GM44)	1.5	
64	Channel 1 and 2 common (-V) output	1.5	
20	Channel 2, 0~10V damper output	1.5	

A terminal block is supplied to enable multiple connections to B0/B2 as detailed in product wiring connections. 0-10V outputs and remote switch inputs should be connected by 0.75mm² cable of maximum length 100m. The remote temperature sensor may be placed at a distance of up to 100m (maximum) from the control unit, using screened 0.75mm² cable to

improve noise rejection. Connect the screen to terminal B0. Master-slave communication is by screened twisted pair cable, RS 485 compatible, such as Belden 9841 (or Equiv). Maximum overall system length is 500m. Connect screens to B0 and C0. All sensor and signal wiring should be kept separate from mains wiring to minimise noise pick-up.

3 Operating instructions.

3.1 Initial start-up

On initial powering up of the SmartCom, the screen will illuminate and an initial display will appear detailing the model and version type.



The screen will then change to display the language selection.



3.2 Factory default settings

For speedy installation and ease of first operation, the SmartCom³ is supplied from the factory with pre-programmed default settings.

These are:

On / Day temperature	18°C
Off / Night temperature	e 5°C
ON time	08:00 Mon thru Fri
OFF time 16:	30 Mon thro Fri
(no further ON/OFF tin	nes set or weekends)
Program mode	Auto
Control type	Warm Air*
Sensor type	Internal*
Night setback	On*
Frost protection	On*
Networking	Off*
Pin protection	Off*

* can be altered within Engineers settings if required.



Press the SETTINGS button to advance to the next display.

Press the OK button to alter a setting or accept the a new value.

Use the + button to toggle between / increase the value.



Use the - button to toggle between / decrease the value.

3.3 The Buttons



The ten buttons have the following functions:



Press the + button to increase a value.



Press the - button to decrease a value.



Press the OK button to accept the value and advance to the next display.



Press to cancel overtime, vent, exam*, OFF and holiday modes or to cancel a setting but save any previous changes.



Initialise and step through programming modes.

Pressing the FAN ONLY button will force the controller to operate Vent 1 FAN ONLY relay regardless of the room temperature while Heat relays are disabled. Pressing the UNDO button, at any time will cancel this operation.



Pressing the OVERTIME button in an OFF period will initiate or extend the **VERTIME** day-time operation of the controller.

Pressing the UNDO button, at any time will cancel this operation.

The controller can operate in holiday mode, with frost protection for a number HOLIDAY of days. When the holiday period expires the controller returns to normal operation. Pressing the UNDO button, at any time will cancel this operation.

Pressing the CHECK TEMP button will display the sensor (room) temperature CHECK TEMP on the first press and the set (program) temperature on the second press. The third press will return the display to normal.

Pressing the LOCKOUT button will clear a flame failure lockout. In order to reset LOCKOUT the lockout, press and release the LOCKOUT button. After 10 seconds the controller will return to normal operation. The lockout warning and LED will continue to display if the flame failure signal is cleared at source.

Note:

If no keypad action takes place for 60 seconds, the current selection is cancelled and the display returns to day and time and previously set operating mode.

* Exam Heating mode (EH) will appear only if selected in the engineer functions.

3.4 The SETTINGS button

Pressing the SETTING button will scroll through the user options in the following sequence. Repeated pressing of this button will loop these options round to the start.



3.5Setting the Clock



Press the SETTING button till SET CLOCK? appears in the display.



Press the OK button to change this user





MINUS

Use the + button to increase the value.

Use the - button to decrease the value.



Press the OK button to accept the value and advance to the next display.



3.6 Setting the Programs





Use the + button to increase the value in 1 minute steps.



Use the - button to decrease the value. the value in 1minute steps.



Press the OK button to accept the value and advance to the next display.



Setting the Programcont.

3.6.1 Copy Function





Use the + button to increase the value.





Press the OK button to accept the value and advance to the next display.



Use the - button to decrease the value. the value.

UNDO

3.7 Setting the Mode





Use the SET button to advance to the next display.



Press the UNDO button to cancel setting but save any previous changes.



Press the OK button to accept the value and advance to the next display.

3.8 Setting the Day and Night Temps



Press the SETTING button till SET TEMP? appears in the display.



Press the OK button to change this user mode.

Value to alter/confirm will start flashing.



Note: Exam heating mode will only appear if selected in the engineers functions.



Use the + button to increase the value.



Press the OK button to accept the value and advance to the next display.



Use the - button to decrease the value.



3.9 Setting the System OFF



Press the SETTING till button SET SYSTEM OFF? appears in the SETTINGS display.



Press the OK button to change this user mode.

Value to alter/confirm will start flashing.





Use the SET button to advance to the next display.



Press the UNDO button to cancel setting and revert to original contol.



Press the OK button to accept the value and advance to the next display.

3.10 Optional Password (PIN protection)

To protect the entered settings, you can use a password PIN code. This unique 4 digit PIN code will be required to change the settings that you have stored and will prevent unauthorised amendment of the settings.



PIN protection will only take effect 30 seconds after the last button was pressed

Refer to the Engineers Settings of this manual to activate this option.

Note: PIN protection is not initiated as a default setting.



(I) "If you forget the PIN code there is a Master PIN code that is factory set by the manufacturer. This Master PIN code over-rides the unique PIN code and will enable you to change the PIN code again. Please call the manufacturer for this Master PIN code.



Use the + button to increase the value.



MINUS

Use the - button to decrease the value. the value.



Press the OK button to accept the value and advance to the next display.



3.11 Checking the temperature

Pressing the CHECK TEMP button will display the sensor (room) temperature on the first press and the set (program) temperature on the second press. The third press will display the *outside temperature if set within engineer settings or return the display to normal.

NB. The display will return to normal 10 seconds after the second press if CHECK TEMP is not again.



Pressing the CHECK TEMP and the + button together will display the duct temperature (if fitted). The display will return to normal after 10 seconds if not cancelled by UNDO.

3.12 Setting a temporary Holiday period

The controller can operate in holiday mode, with frost protection, for a number of days. The holiday mode is set as follows:

Press the HOLIDAY button. 'HOLIDAY' will be displayed and the number of days will flash.



Press the + or – button to increase or decrease the number of holiday days. (Values from 00 to 31 are acceptable). Zeros '00' indicates no holiday period set.



Press the OK button to accept the holiday setting. 'HOLIDAY SET' will be shown along with the normal display until the start of the holiday period.

16:58 ŀ-- ŀ" HOLIDAY SET

The holiday period will start at midnight on the day that it is initiated. From then on the 'HOLIDAY' along with the remaining number of days will be displayed. When the holiday period expires the controller returns to normal operation.

Pressing the UNDO button, at any time will cancel the holiday period.

3.13 Setting an overtime extension period

OVERTIME Pressing the OVERTIME button in an OFF period will initiate or extend the day-time operation of the controller. Overtime is activated as follows:

Press the OVERTIME button. 'OVERTIME' will be displayed and the hours and minutes digits will flash.

OVERTIME	00:00
	+ /- /0K

Press the + or – buttons to increase or decrease the required amount of time in 10 minute increments. (Values between 0 and 60 minutes are acceptable by default. The range can be extended up to 10 hours in the Engineer Functions).

OUERTIME 02 · 00 +/-/0K

Press OK to accept the setting. The display will show the overtime minutes remaining. When the overtime period expires the controller returns to normal operation.

OVERT	IME	01:59
UNDO =	reset	

Pressing the UNDO button, at any time will cancel this operation.

3.14 Setting a temporary Fan period

Pressing the FAN ONLY button will force the controller to operate Vent 1 relay regardless of the room temperature while Heat 1 and Heat 2 relays are disabled and Vent 2 and Vent 3 relays operate according to the room temperature. The FAN ONLY period is activated as follows:

Press the FAN ONLY button. 'FAN ONLY' will be displayed and the hours and minutes digits will flash.



Press the + or – buttons to increase or decrease the required amount of time in 10 minute increments. (Values between 0 and 60 minutes are acceptable by default. The range can be extended up to 10 hours in the Engineer Functions).



Press OK to accept the setting. The display will show the overtime minutes remaining. When the overtime period expires the controller returns to normal operation.



Pressing the UNDO button, at any time will cancel this operation.

3.15 Display Messages.

3.15.1 Lockout Error

When the controller detects a flame failure signal, the screen will show a LOCKOUT display and the red LED will illuminate.





The lockout warning and LED will continue to display if the flame failure signal is cleared at source.

In order to reset the lockout, press and release the LOCKOUT button. After 10 seconds the controller will return to normal operation.

NB. The lockout will not be displayed for the first 45 seconds after initial burner start. Fan and heating outputs will continue to function normally despite the lockout condition.

3.15.2 Exam period

If the control is used on a system installed in a sports hall, a temporary increase in temperature can be set to improve comfort for people sitting in the building. The screen will show an EXAM MODE display.



This warning will continue to display until the next time switch or until the undo button is pressed.

3.15.3 Optimum Start and Optimum Stop.

This feature is factory set. If not required, refer to the Engineer Functions. Optimum start is an energy saving feature which turns the heating system on at the latest possible time, whilst ensuring that the desired temperature is achieved at the ON time.

When the controller is optimising, the following is displayed. Ventilation remains disabled during the optimum start period.



Towards the end of a heating period the controller may turn off the heating early.

The optimum stop period is calculated and relates to the speed of response of the building. The optimum stop period is a factor of the optimum start historical information and will be limited to the maximum time period set in the engineer functions. The controller will only allow the temperature to fall by up to 2°C below the set point during this period. Ventilation is disabled during the optimum stop period.

When the controller is optimising, the following is displayed.



3.15.4 Service Hours

The controller has a programmed burner hour limit. This is default at 1200 hours but can be adjusted within the Engineers codes.

Once the heater has reached this set limit, the screen will show A SERVICE HOURS display to register that a service is due.



3.14.5 External sensor fault indication

If an external sensor is used/set within Engineers settings but the sensor is open circuit, the display

will the following error:



3.15.6 External Inputs

There are two external inputs for direct control of the operating mode of the system.

The ON input forces the controller to operate in the on mode for as long as the input is active (switch closed). This could be used for an override on switch or for BMS control.

Note: If the controller is to be used in a BMS system then all of the ON times should be set as unused, then the controller will by default control at off/night temperature. The BMS system can then activate on/day or frost temperature control using the external inputs.

EXTERNAL / BMS AHTN

The FROST input forces the controller to operate in the frost mode for as long as the input is active (switch closed). This could be used as a holiday switch or an off switch or as a door interlock to turn the heating off when a door is open or for BMS control.



In addition the remote Frost input can be assigned under engineers menu to act as a multipurpose alarm input, blocked filter alarm input or an air flow failure alarm input with contacts closed for fault condition, open for good condition.

In blocked filter mode the control will display the following warning with the time and operation continuing as normal.



NB. The controller will ignore the input for the first 30 seconds

In air flow failure mode the control will display the following warning with heating operation suspended until a lockout reset operation is performed.



NB. The controller will ignore the input for the first 30 seconds.

As a multipurpose alarm the control will display "REMOTE OFF - CHECK" and the heating operation will be suspended until the fault is corrected.



NB. The controller will ignore the input for the first 30 seconds

Further in a multi-zone system air flow failure on a slave will be displayed on the Master as a lockout with the zone number and lockout reset can be achieved either locally on the affected slave or centrally using the Master controller.

As a multipurpose alarm the input will be effective at all times, whereas in air flow failure and blocked filter modes the controller will ignore the input until 30s from the start of either the heat or time relays as set under the engineers menu.

In a multi-zone system the external inputs to the Master controller will be applied to all zones automatically, however individual zones can be set to ignore the FROST signal from the Master under the engineers menu. The external inputs to a slave controller will apply to that zone only.

3.15.6.1 Priority order of controlling items.

If ON and FROST inputs are both active then the FROST input will take priority.

Where more than one input or setting is trying to operate the control it will respond to inputs in the following priority order:

- 1. Remote Frost input
- 2. Overtime (operating with NORMAL/HEAT ONLY/VENT ONLY)
- 3. Vent mode
- 4. Holiday
- 5. Off mode
- 6. Frost Only
- 7. Remote On (BMS) input (operating with NORMAL/HEAT ONLY/VENT ONLY)
- 8. Time program (operating with AUTO/ HEAT ONLY/VENT ONLY)

3.16 Network Controllers

With the SmartCom³ MultiZone version up to 16 controllers can be linked together to form a multi-zone heating system. This allows one SmartCom³ (the Master) to communicate with the other controllers (the slaves). The display will state the appropriate zone number.



The Master control has the following capabilities:

- Updating the clock on the Master controller will globally update the slave controllers.
- The set program and set temperature functions on the slave controllers can be accessed from the Master controller.
- The room and set temperatures of the slave controllers can be viewed from the Master controller.

- VENT ONLY, HOLIDAY, or OVERTIME buttons on the Master controller are applied to the entire network.
- External inputs to the Master will apply to the entire network.
- Lockouts' on slave controllers will be displayed on the Master controller and can then be cleared on each individual controller or from the Master controller.

The following functions cannot be programmed over the network and must be carried out locally on each slave controller:

- Modes, i.e. HEAT ONLY, AUTO, etc.
- Engineer functions.

Refer to the Engineers Settings of this manual to activate this option.



3.16.1 Operating the Master

When operating the Master controller on a multi -zone system to modify a program or the set program/check temperature, the display will show 'SET Zone' along with the flashing zone number.

Press the + or – button to display the appropriate zone you want to use.



Press OK to accept. The program and temperatures can now be set for that zone.

If a fault occurs in the network or the set up is incorrect, an error message will appear and flash in the Master controller showing the (first) appropriate zone fault. Once the comms error has been rectified, the display will change to show either a further comms error or back the main screen.

09:30 Zone Τh 1 BENNS FRR

If a lockout occurs within a zone, the Master will display 'Lockout' and the appropriate zone that has the fault.



To reset the lockout, press the LOCKOUT button either on the Master or the Slave controller to that particular zone.

4 Engineers Settings.

4.1 Introduction

The engineer functions allow you to program various advanced parameters.

- All control functions may be optionally password protected by a PIN code.
- Pressing the UNDO button during programming will cause the setting being programmed to be changed back to its original value.
- Pressing the UNDO button twice, consecutively, at any time while in the

engineer function, will cause the controller to exit the engineer function and return to normal operation. Only items which have been OK'd will be changed.

- If no keypad action takes place for 60 seconds while in the engineer function, the controller will exit the engineer function and return to normal operation. Only items which have been OK'd will be changed.
- The engineer settings cannot be programmed over the communications link, only on the specific controller.













5 Battery Cell information.

5.1 Battery replacement.

The real-time clock and program information is battery backed by a lithium coin cell. When mains power is interrupted the controller will retain the settings for up to seven days after which it will reset to factory default.

The battery has a service life of approximately five years. The condition of the battery is monitored and when replacement becomes necessary will be indicated on the display.



If, however the battery is removed and allowed to power down, all user programming will be removed and replaced by a manufacturers default setting.

If the LCD screen display appears 'blank' or 'freezes' during programming, power to the SmartCom³ will have to be removed to allow for the default settings to be recovered.*

In such a scenario, the lithium coin cell must be removed from the controller for a period of at least 10 seconds and then replaced.

To replace the battery, isolate the control from the mains electric supply and remove the plugs/ screws securing the front panel to the rear case. Carefully remove the panel and detach the ribbon cable from the power PCB assembly. Remove the old battery and fit the new battery as shown in the photograph. Please dispose of the battery responsibly.



* Assuming ribbon cable connections have previously been checked for tightness, and connections are correctly made to both the pcb's.

5.1.1 Battery specifications

Reference: Type:	CR2032 Lithium coin			
cell		100-5-542		
Voltage:	3.0V	COM BATTER		
Service life:	app. 5 years			
Width:	20mm	HL = .		
Thickness:	3.2mm			
Also known as: DL2032,				
BR2032, KL2032, ECR2032, 5004LC, KCR2032,				
ECR2030, KECR2032, SB-T15, L14				