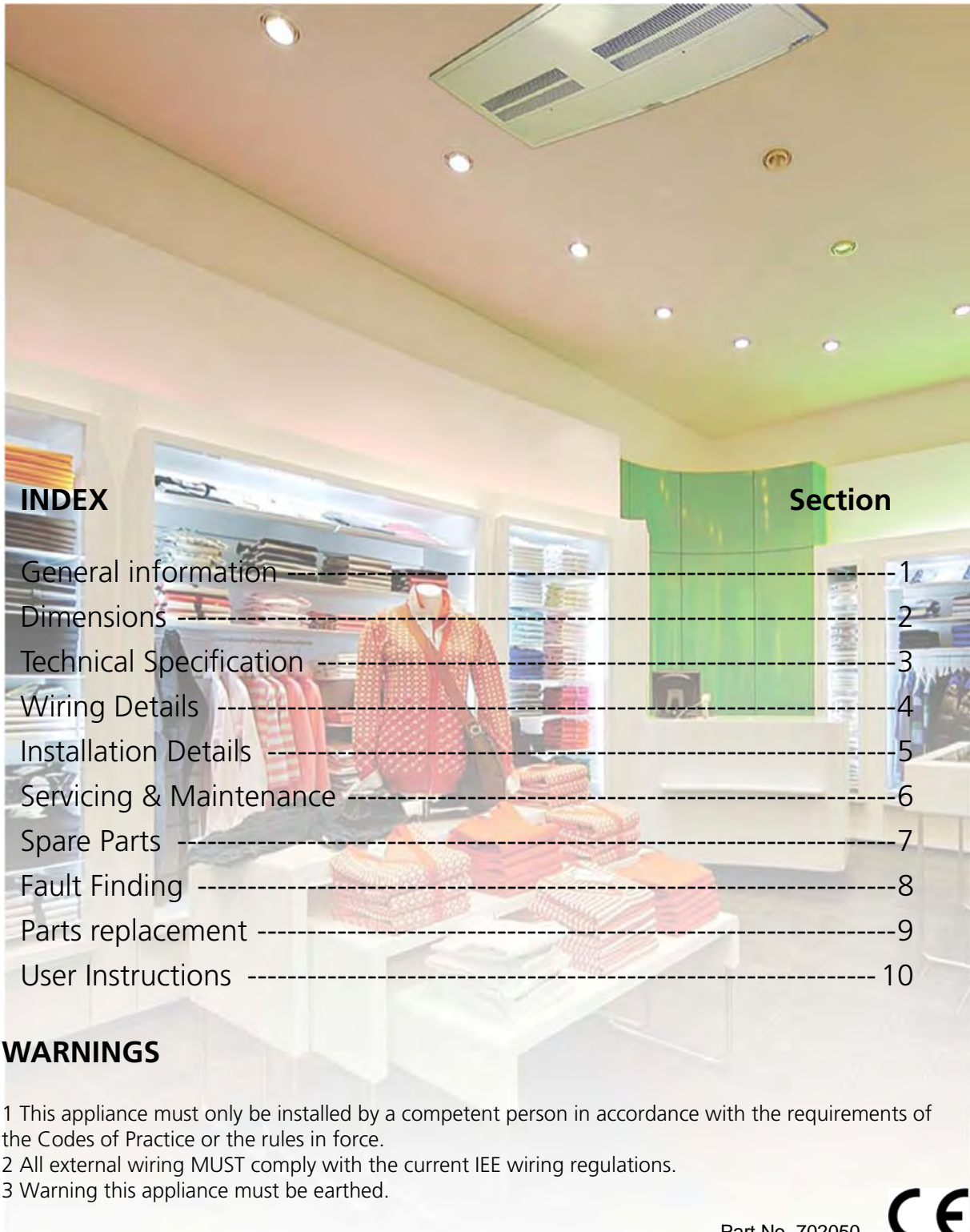


ACT120

RECESSED /SURFACE MOUNTED CEILING TILE HEATER
ELECTRICALLY HEATED & LPHW

INSTALLATION AND OPERATING MANUAL



INDEX

Section

General information -----	1
Dimensions -----	2
Technical Specification -----	3
Wiring Details -----	4
Installation Details -----	5
Servicing & Maintenance -----	6
Spare Parts -----	7
Fault Finding -----	8
Parts replacement -----	9
User Instructions -----	10

WARNINGS

- 1 This appliance must only be installed by a competent person in accordance with the requirements of the Codes of Practice or the rules in force.
- 2 All external wiring MUST comply with the current IEE wiring regulations.
- 3 Warning this appliance must be earthed.

Part No. 702050



1 Installation Requirements

- 1.1 Introduction
- 1.2 General
- 1.3 Electrical Supply
 - 1.3.1 Electronic Controller
 - 1.3.2 SmartElec Controller
- 1.4 Location
- 1.5 Clearance Distance
- 1.6 Health and Safety
- 1.7 Standards

2 Dimensions

- 2.1 ACT Heater
- 2.2 Electronic Controller
- 2.3 Optional SmartElec Controller

3 Technical Specifications

- 3.1 Electrical Heated 9&12kW 3P
 - LPHW 9&12kW 1P
- 3.2 Program Controller
- 3.3 SmartElec Controller

4 Wiring Diagrams

- 4.1 Installer Wiring Electrically Heated 9&12kW 3P
- 4.2 Installer Wiring LPHW 9&12kW 1P
- 4.3 Factory Wiring Electrically Heated 9&12kW 3P
- 4.4 Factory Wiring LPHW 9&12kW 1P
- 4.5 Network Wiring Electronic Controller
- 4.6 Installer Wiring SmartElec Controller
- 4.7 Factory Wiring SmartElec Controller
- 4.8 Network Wiring SmartElec Controller

5 Installation Details

- 5.1 Mounting
- 5.2 Electrical Supply
- 5.3 Installation
 - 5.3.1 Surface mount option
- 5.4 Standard Controller
- 5.5 Option SmartElec Controller
- 5.6 LPHW only
- 5.7 Wiring

6 Servicing & Maintenance Instructions

7 Spare Parts

- 7.1 General
- 7.2 AC-ACR-PANEL Controller
- 7.3 SmartElec Controller
- 7.4 Heating mediums
- 7.5 Extra Features
 - 7.5.1 Surface Mount Option

8 Fault Finding Guide

- 8.1 General
- 8.2 Electrical Heated
- 8.3 Electronic Controller
- 8.4 Optional SmartElec Controller
 - 8.4.1 Fault Code chart
 - 8.4.2 LED indication

9 Replacing Parts

- 9.1 Electrical Element
- 9.2 LPHW Coil
- 9.3 Rotor and Motor

10 User and Operating Instructions

10.1 Standard Keypad

- 10.1.1 Keypad Buttons
- 10.1.2 Operation
- 10.1.3 Engineers Settings
 - 10.1.3.1 Auto Mode
 - 10.1.3.2 Door Switch Mode

10.2 Optional SmartElec2 Controller

- 10.2.1 Keypad Buttons
- 10.2.2 Keypad Display
 - 10.2.2.1 Normal Mode Display
 - 10.2.2.2 Normal Operation
- 10.2.3 Off Mode
- 10.2.4 Settings Mode
 - 10.2.4.1 Activate Settings Display
 - 10.2.4.2 Settings Display
- 10.2.5 Set Up Configuration
 - 10.2.5.1 Set Fan Speed
 - 10.2.5.2 Set Heat
 - 10.2.5.3 Set Temperature
 - 10.2.5.4 Networked Air Curtains
- 10.2.6 Engineers Settings
 - 10.2.6.1 Door Link Settings
 - 10.2.6.2 Link-group Interlock
 - 10.2.6.3 All Air Curtains
 - 10.2.6.4 External Temperature
 - 10.2.6.5 External Temperature Offset
 - 10.2.6.6 Temperature Limits
- 10.2.7 Power-up Manual Reset
- 10.2.8 Air Curtain Addressing
- 10.2.9 Keypad Sequences

General Information

1.1 Introduction

This instruction manual describes the Airbloc ACT range of heaters.

Models are 1200mm in length, and are available in either Electrically heated or LPHW.

Each heater is supplied with a fully electronic controller giving multi fan and heat settings (electrically operated units) via a simple key pad which can be mounted up to 50m from the air curtain. Optional BMS time control, external thermostats and door interlocks can be installed.



fig.1. AC-ACR-PANEL program keypad

The **AC-ACR-PANEL programmer** shown above allows the user to control either a single air curtain, or a network of up to 6 heaters with the same settings, and provides the following functions:-

- Heat On Off or Auto via optional thermostat
- Off or Low, Medium and High Fan Speeds

For further details please refer to section 10.2

Alternatively on electrically heated models, an optional SmartElec2 control system consists of a base unit (installed within the air curtain) and a program panel that can be installed remote from the air curtain. Usually, the program panel is mounted at a low level from the air curtain for user access and to a maximum distance of 100m. The base unit and program panel are linked by low voltage cable as specified in these instructions.

The **SmartElec2 factory fitted base unit** provides terminals for 3 phase supply connection and the low voltage program panel wires. The SmartElec2 base unit rapidly pulses energy to the heating elements. This combined with the inbuilt intelligent sensor control, maintains a fixed outlet temperature, thereby reducing energy consumption as compared to an air curtain without the SmartElec2 control.



fig.2. SmartElec2 Controller

The **SmartElec2 program panel** shown above allows the user to control either a single air curtain, or a network of up to 16 air curtains, each with different settings if required, and provides the following functions:-

- Heat On or Off
- Off or Low, Medium and High Fan Speeds
- Air Outlet Temperature

For further details please refer to section 10.4

1.2 General

All installations must be in accordance with the regulations in force in the country of use.

These instructions must be handed to the user on completion of the installation.

Installers and service engineers must be able to demonstrate competence and be suitably qualified in accordance with the regulations in force in the country of use.

To ensure continued and safe operation it is recommended that the appliance is serviced annually.

The manufacturer, offers a maintenance service. Details are available on request.

The heater outlet grille and case air inlet slots must not be obstructed during use.

1.3 Electrical Supply.

For full electrical loadings, please refer to the individual technical data sheets within this manual.

It is recommended that the electrical supply to the base unit in the heater is via an appropriate

switched isolator in accordance with the regulations in force in the country of use and must be via a fused isolator having a contact separation of greater than 3mm in all poles.

BMS control, time switches, room thermostats and door interlocks can be installed at the discretion and responsibility of the installer.

All units must be wired in accordance with I.E.E regulations for the Electrical Equipment of Buildings and the installer should ensure that a suitable isolating switch is connected in the mains supply.

Warning

For safety reasons a good earth connection must ALWAYS be made to the heater and control box.

1.3.1 Electronic controller

Electrically heated supply is 415V 3 phase (9 or 12kW), Neutral and Earth. Max cable inlet size is 4mm².

LPHW supply is 230V 1 phase, Neutral and Earth. Max cable inlet size is 4mm².

Remote unit is wired to the base unit via a screened twisted pair 28AWG (or direct equiv).

1.3.2 SmartElec2 controller

Electrically heated supply is 415V 3 phase, neutral and earth. Max cable inlet size is 10mm².

Remote unit is wired to the base unit via pre-wired 4core cable.

Networked heater interconnects via pre-wired 4 core cable.

1.4 Location.

Care must be taken to allow complete free air movement into the inlet grilles of the unit to ensure correct working operation of the heater.

1.5 Clearance distances

It is recommended that a minimum clearance of 100mm is allowed around the case sizes detailed below. The clearance allows for cable entry and prevents combustible surfaces overheating.

The minimum mounting height (floor to grille) is 1.8m. The recommended mounting height is 3m.

1.6 Health and Safety

Sole liability rests with the installer to ensure that all site safety procedures are adhered to during installation.

Sole liability rests with the installer to ensure that protective safety wear such as hand, eye, ear and head protection is used during installation of the product.

Do not rest anything especially ladders against the product.

1.7 Standards

Units conform to the European electrical standard BS EN 60335-2-30 and to the following European CE directives-

2006/95/EC - low voltage;

2004/108/EC - electromagnetic compatibility.

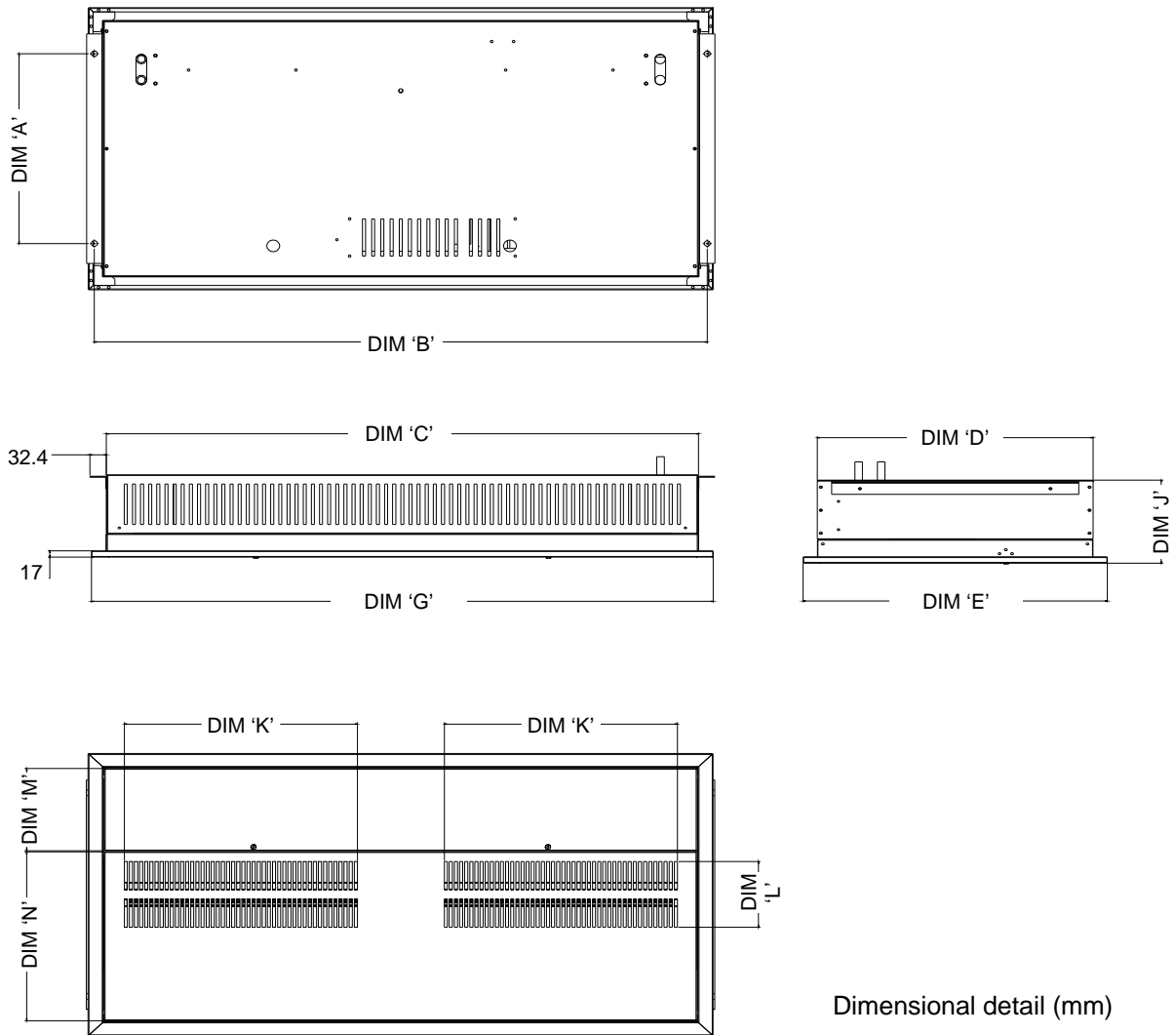


WARNING:

THIS HEATER SHOULD NOT BE INSTALLED WHERE THERE IS A CORROSIVE ATMOSPHERE.

2. Dimensions.

2.1 ACT120 Ceiling Tile Heater



Dim		ACT120E9; ACT120E12	ACT120W9; ACT120W12
A	Hanging centres	408	
B	Hanging centres	1199	
C	Casing length	1165	
D	Casing width	550	
E	Frame width	606	
G	Frame length	1225	
J	Overall height	223	
K	Air length	456	
L	Air width	141	
M	Electrical access	177	
N	Rotor/motor access	363	

2.2 AC-ACR-PANEL program keypad

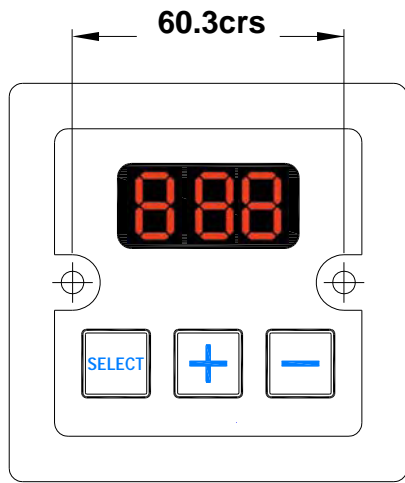


Fig.3. Surface mount

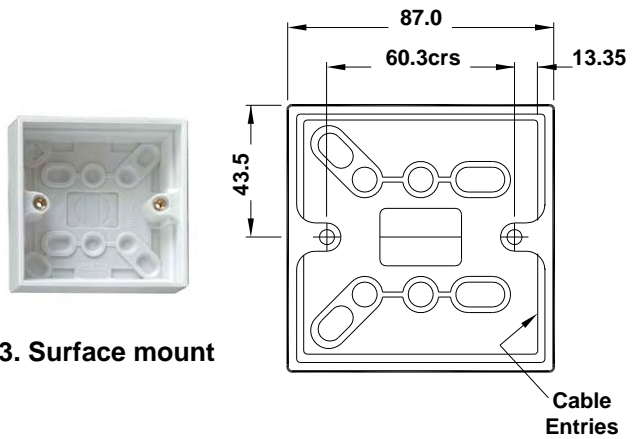
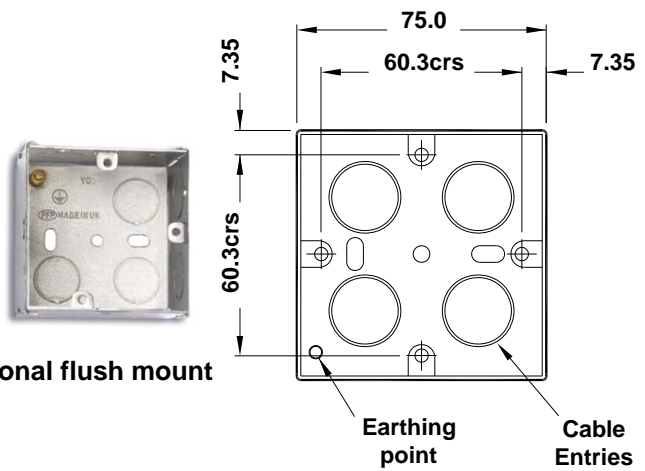
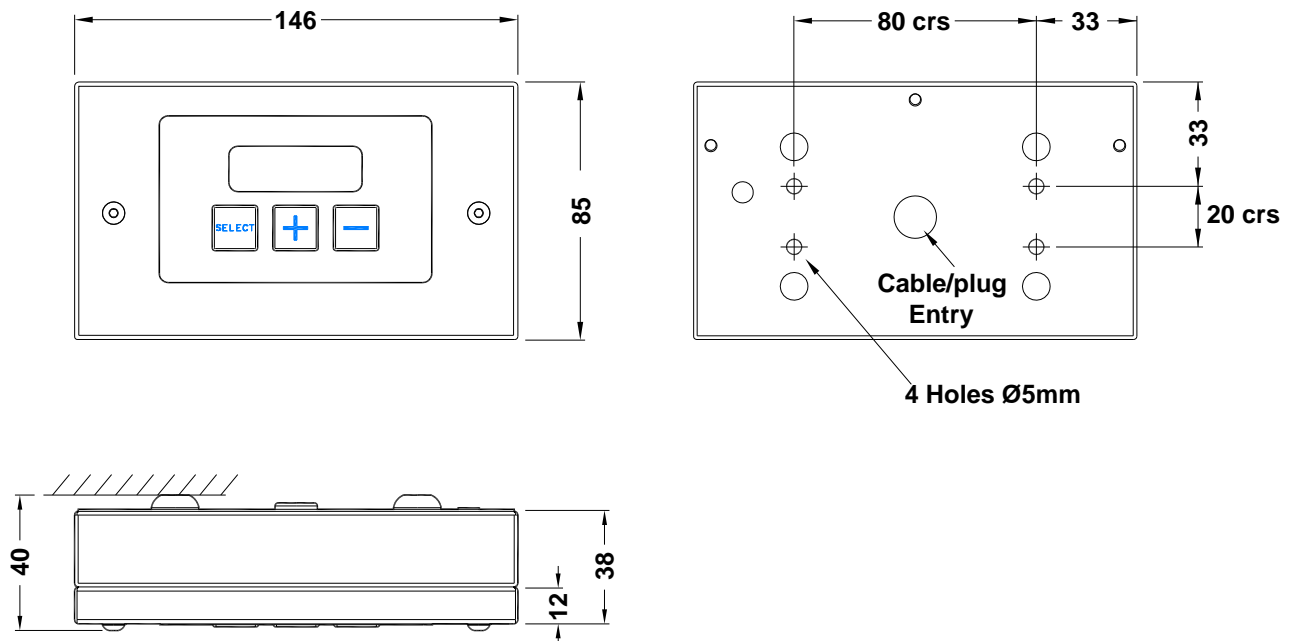


Fig.4. Optional flush mount



2.3 Optional SmartElec2 Controller dimensions



3. Technical Specification.

3.1		ACT120E9	ACT120E12	ACT120W9	ACT120W12	
General Data						
Maximum height	M	3.0				
Heat medium		Electric Heated		LPHW		
Heat setting	kW	4.5 / 9	6 / 12	9	12	
Fan type / dia		Crossflow / 100mm				
Fan settings		3				
Switching type		AC-ACR PANEL				
Weight	kg	33				
Electrical Data						
Supply voltage		415V 3ph 50Hz		230V 1ph 50Hz		
Total load	kW	9.1	12.1	0.06	0.06	
	A/pha	12.6	16.8	0.26	0.26	
Motor power	W	60				
Max Starting current*	amps	0.96				
Max Running current*	amps	0.65				
External fuse size amps	A/pha	16	20	3	3	
Programmer keypad	pt. no.	AC-ACR-PANEL				
Program keypad control wiring		Screened twisted pair 28AWG				
Cable terminal size		4.0mm ² Max				
Mains terminal block position		Base unit L1; N + E				
Control terminal block position		Right side of base unit terminals +12V, DATA & GND				
*** SmartElec Energy Saving Control	pt. no.	SELEC2BU		n/a		
SmartElec Energy Saving Control wiring		4 core pre-wired		n/a		
Cable terminal size		10.0mm ² Max		n/a		
Mains terminal block position		Base Unit - N; L1; L2 & L3		n/a		
Control terminal block position		SmartElec2 Base Unit		n/a		
Air Data						
Air volume	<i>Low speed</i>	m ³ /h	776			
	<i>Medium speed</i>	m ³ /h	873			
	<i>High speed</i>	m ³ /h	921			
Air velocity	<i>Low @ 0M</i>	m/s	3.2			
	<i>Medium @ 0M</i>	m/s	3.6			
	<i>High @ 0M</i>	m/s	3.8			
	<i>High @ 0.25M</i>	m/s	1.3			
	<i>High @ 0.50M</i>	m/s	1.1			
Delta T	<i>Low speed</i>	°C	26	25	26	25
	<i>Medium speed</i>	°C	23	22	23	22
	<i>High speed</i>	°C	20	19	20	19
Noise level @ 1M in free field	<i>Low speed</i>	dBA	58.9			
	<i>Medium speed</i>	dBA	60.4			
	<i>High speed</i>	dBA	61.7			
Dims Data						
Length	mm	1165				
Depth (width)	mm	540				
Total height*	mm	223				
Total outlet length	mm	552				
Total outlet depth (width)	mm	122				
Grille height	mm	45				
Mounting bracket centres length	mm	1199				
Mounting bracket centres height	mm	408				

* Motor current only at high speed

**Suffix with -SM for SmartElec2 Energy Saving Control.

3. Technical Specification cont.

3.1				ACT120W9	ACT120W12
LPHW Data					
LPHW flow	l/s			0.20	0.28
Fluid pressure drop	kPA			3.8	3.34
Flow & return	mm			15	
Inlet temp	°C			82	
Outlet temp	°C			71	

3.2	Program Controller	
General Data		
Sensor input	NTC	
Protection	2 x 'slow blow' fuse for the protection of the heater switching devices.	
Fan Output	3 off Relay for High, Medium and Low Fan setting 3A max 240Vac	
Connection	Screw terminals 4 for supply, 6 for heater output, 4 for fan output, 2 for BMS (time) control, 2 for sensor input, 2 for external thermal trip, 2 for external door switch.	
Supply	230V 1Ph or 415 3Ph dependent on model type.	
Dimensions	Program panel 88mm(L) x 88mm(W) max.	
Mounting positions	Program panel fixing centres 60.3mm	
Temperature	5 to 50 °C operating; -20 to 65 °C storage	
Display	Three 7-segment LCD red for parameter display	
Push buttons	3 positive feedback tactile push buttons	

3.3	SmartElec Controller	
General Data		
Sensor input	NTC	
Control Setpoint	16 to 35 °C in steps of 1 degree	
Temperature Control	Proportional with 1°C hysteresis	
Minimum Power	30% to 99 %	
Cycle time	0.3 seconds fixed	
Protection	2 x high speed fuse for the protection of the heater switching devices	
Fan Output	3 off Relay for High, Medium and Low Fan setting 3A max 240Vac	
Connection	Screw terminals 4 for supply, 3 for heater output, 4 for fan output, 2 for BMS (time) control, 2 for sensor input, 2 for external thermal trip	
Supply	415 Vrms +/-15% 50/60Hz 5VA max.	
Dimensions	Program panel 101mm(L) x 101mm(W) x 60mm(D) max.	
Mounting positions	Program panel fixing centres 80mm x 80mm	
Temperature	5 to 50 °C operating; -20 to 65 °C storage	
Display	Three 7-segment LCD red for parameter display	
Push buttons	3 positive feedback tactile push buttons	

4. Wiring Diagrams.

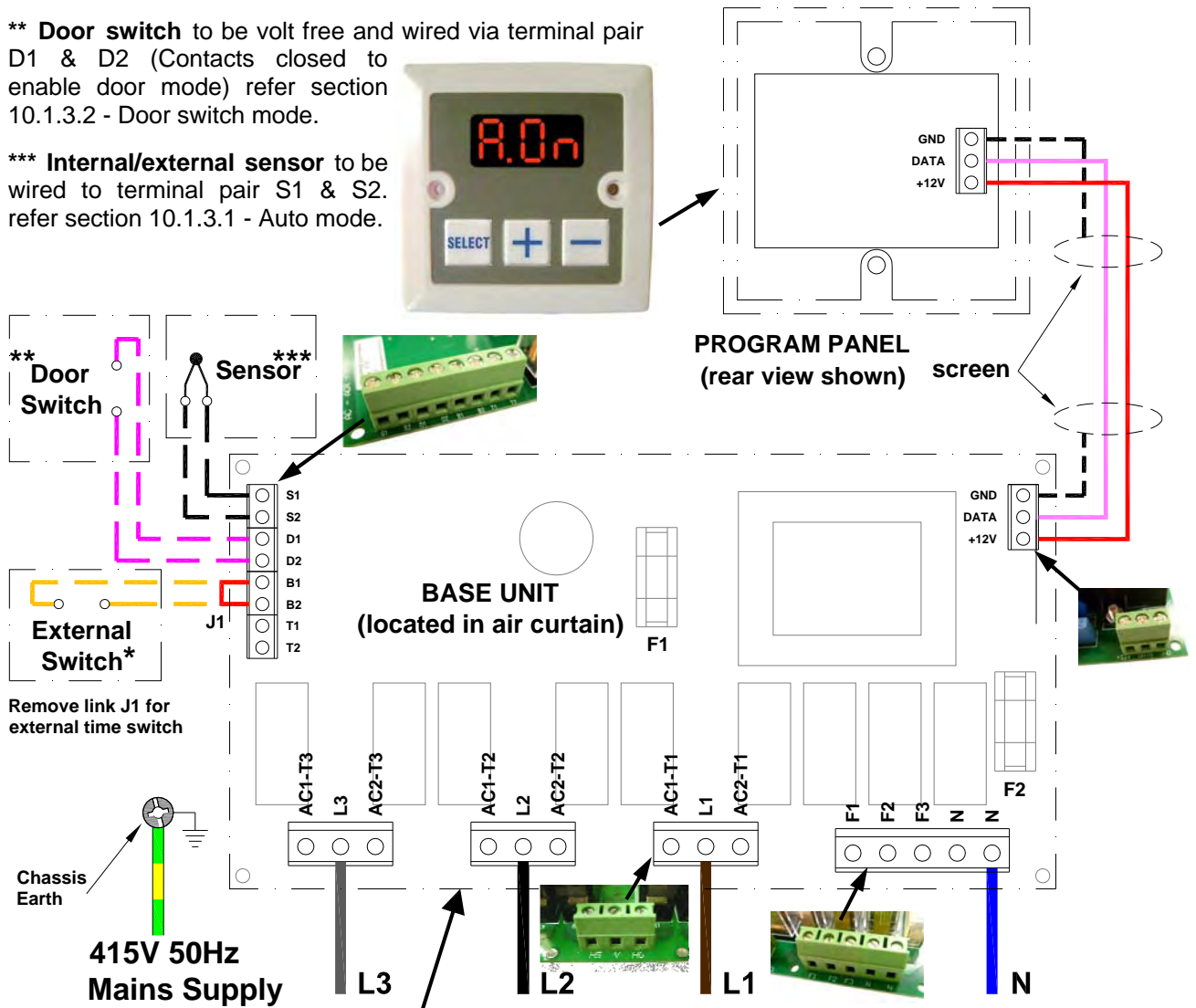
4.1 Installer Wiring - Electrically Heated 9 & 12kW THREE PHASE ONLY

The program panel is connected to the base unit via a set of 3 way connectors marked "+12V", "DATA" and "GND". Interconnecting wiring is via screened twisted pair 28AWG as shown. **Max length 50m.** It is recommended that this cable is run separately within its own trunking to avoid external interference.

* **External switch** (ie BMS enable) to be volt free and wired via normally open contacts to terminal pair B1, B2. (Contacts closed to enable). Remove factory fitted jumper J1.

** **Door switch** to be volt free and wired via terminal pair D1 & D2 (Contacts closed to enable door mode) refer section 10.1.3.2 - Door switch mode.

*** **Internal/external sensor** to be wired to terminal pair S1 & S2. refer section 10.1.3.1 - Auto mode.



Pcb Terminal	Description	Cable
N	Neutral	4mm ² max
L1	3 phase supply	4mm ² max
L2	3 phase supply	4mm ² max
L3	3 phase supply	4mm ² max
+12V	Supply to remote unit	Cable 1.0mm ² max
DATA	Data to remote unit	
GND(s)	0v Terminal	
D1, D2	option door contact**	
B1, B2	option External switch*	
S1, S2	option internal/external Sensor***	
Pcb Fuses		Rating (A)
F1	T2A (slow blow)	
F2	T3.15A (slow blow)	

Protection

External circuit breaker with the appropriate rating should be installed for the protection of the installation.

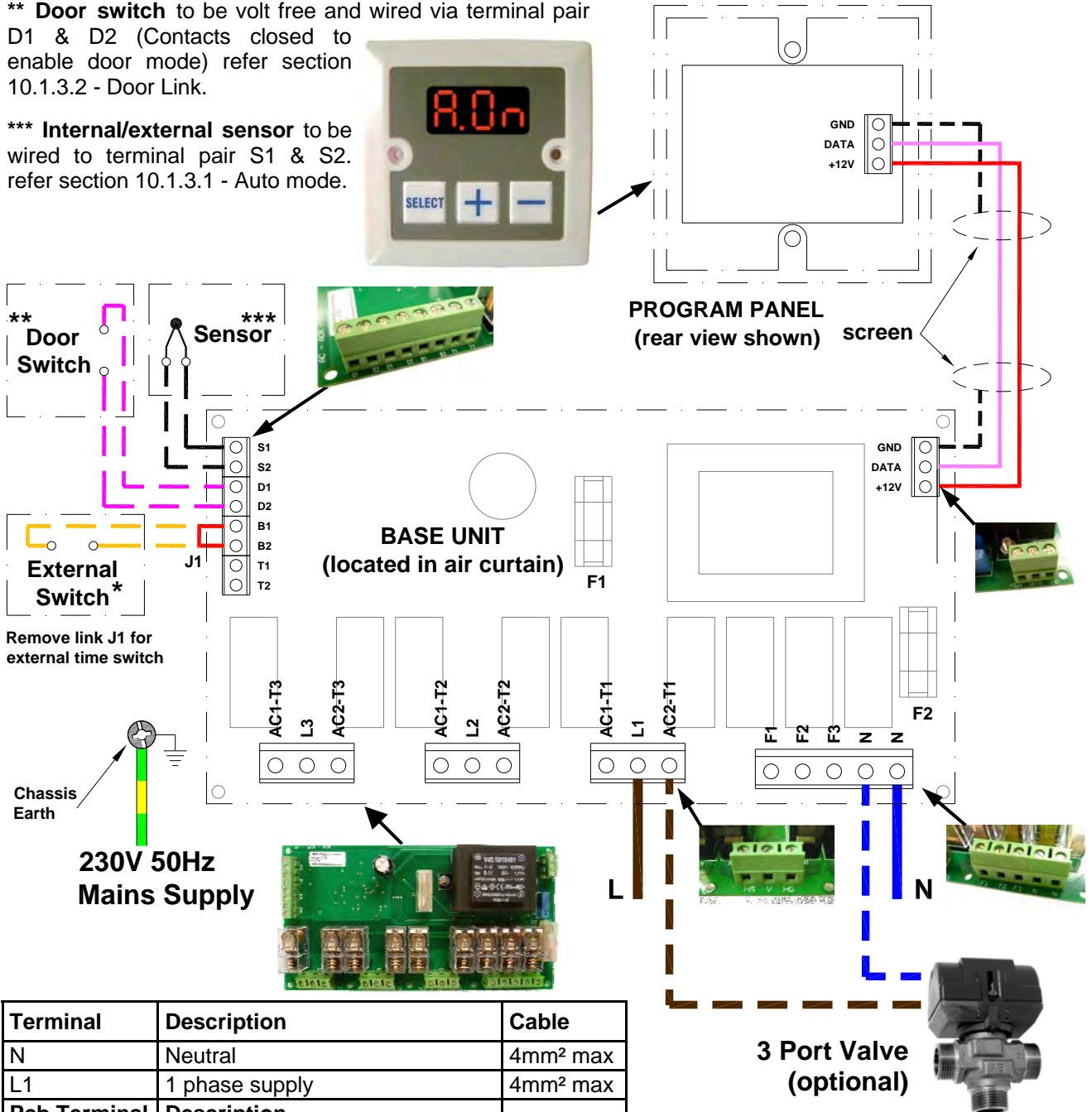
4.2 Installer Wiring - LPHW

The program panel is connected to the base unit via a set of 3 way connectors marked "+12V", "DATA" and "GND". Interconnecting wiring is via screened twisted pair 28AWG as shown. **Max length 50m.** It is recommended that this cable is run separately within its own trunking to avoid external interference.

* **External switch** (ie BMS enable) to be volt free and wired via normally open contacts to terminal pair B1, B2. (Contacts closed to enable). Remove factory fitted jumper J1.

** **Door switch** to be volt free and wired via terminal pair D1 & D2 (Contacts closed to enable door mode) refer section 10.1.3.2 - Door Link.

*** **Internal/external sensor** to be wired to terminal pair S1 & S2. refer section 10.1.3.1 - Auto mode.



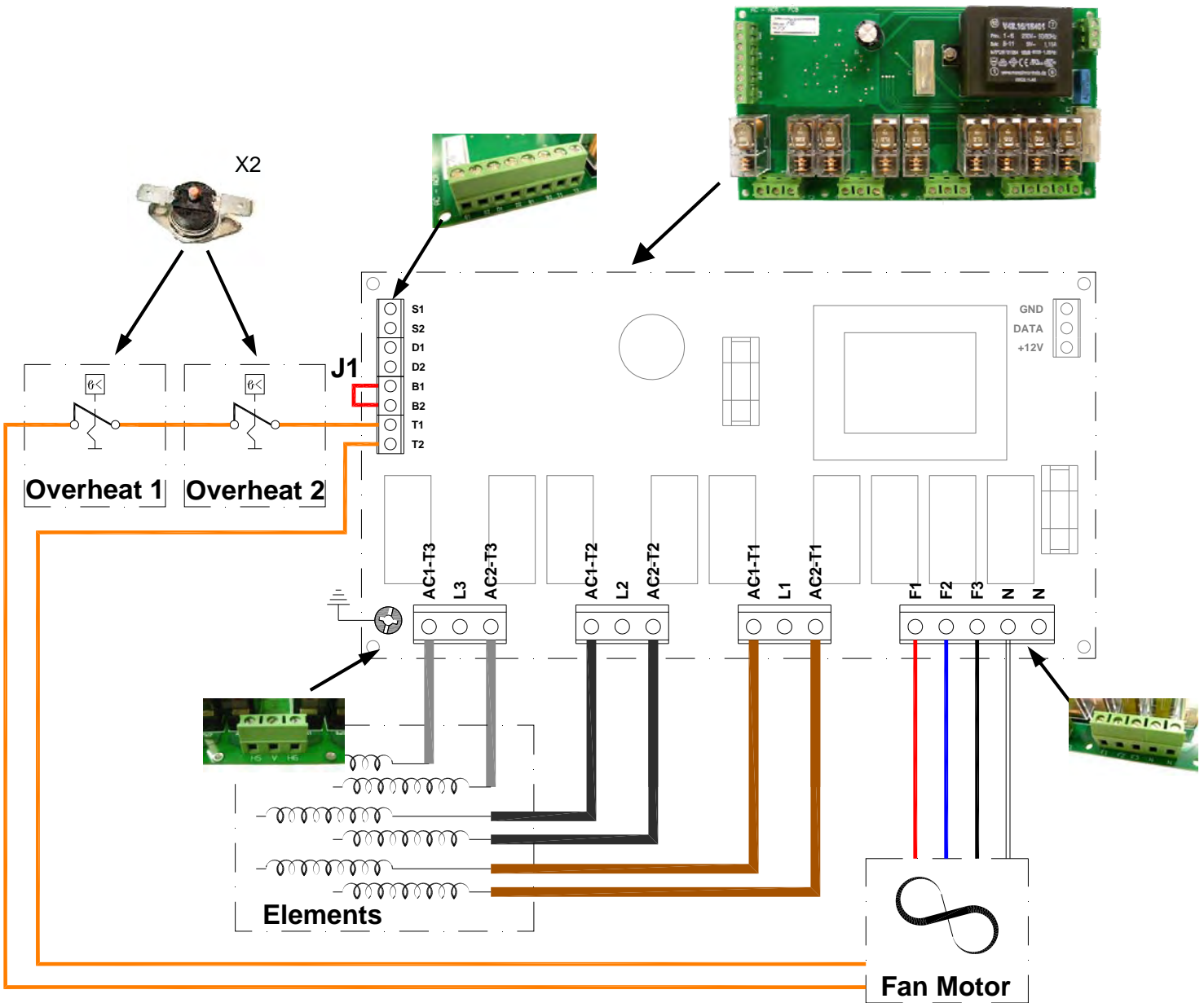
Terminal	Description	Cable
N	Neutral	4mm ² max
L1	1 phase supply	4mm ² max
Pcb Terminal	Description	Cable 1.0mm ² max
12V	Supply to remote unit	
DATA	Data to remote unit	
GND(s)	0v Terminal	
D1, D2	Option door contact**	
B1, B2	Option External switch*	
S1, S2	Option internal/external sensor***	
Pcb Fuses	Rating (A)	
F1	T2A (slow blow)	
F2	T3.15A (slow blow)	

Optional 3 port valve to be wired to terminals AC1T1 and N.

Protection

External circuit breaker with the appropriate rating should be installed for the protection of the installation.

4.3 Factory Wiring - Electrically heated ACT120 9 & 12kW 3Ph



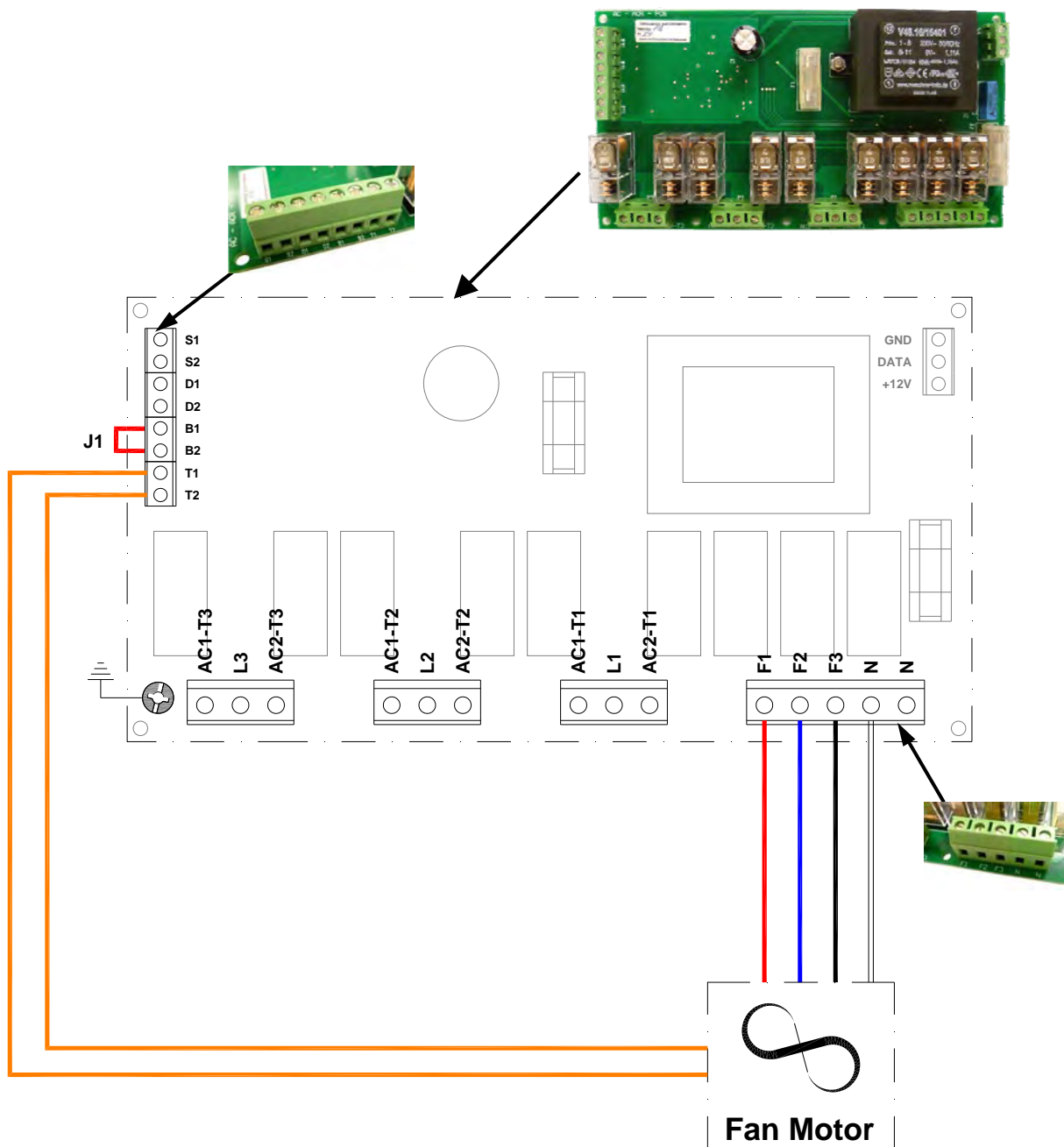
Pcb Terminal	Description
L1	Heater Elements phase 1
L2	Heater Elements phase 2
L3	Heater Elements phase 3
N	Neutral to fan
F1	Fan - low speed
F2	Fan - medium speed
F3	Fan - high speed
T1	Thermal Overheat trip
T2	Thermal Overheat trip
J1	Factory BMS link

The element output is connected to the right and left side of each terminal block marked "AC1-T1", "AC2-T1", "AC1-T2", "AC2-T2", "AC1-T3" and "AC2-T3"

The fan output is connected to a 4 way connector marked "N", "F1", "F2" and "F3".

The thermal trip is connected to a 2 way connector marked "T1" & "T2"

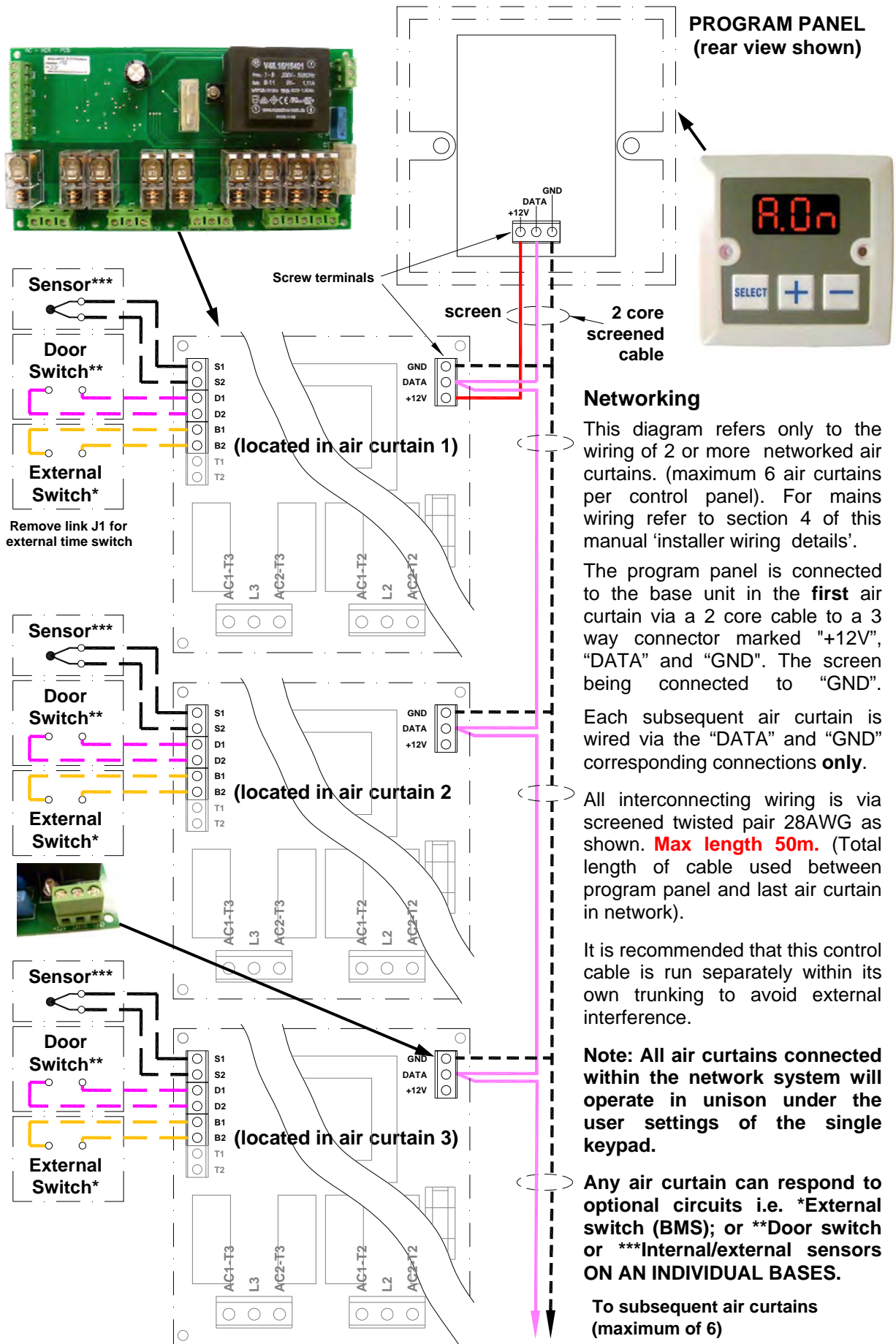
4.4 Factory Wiring - LPHW ACT120



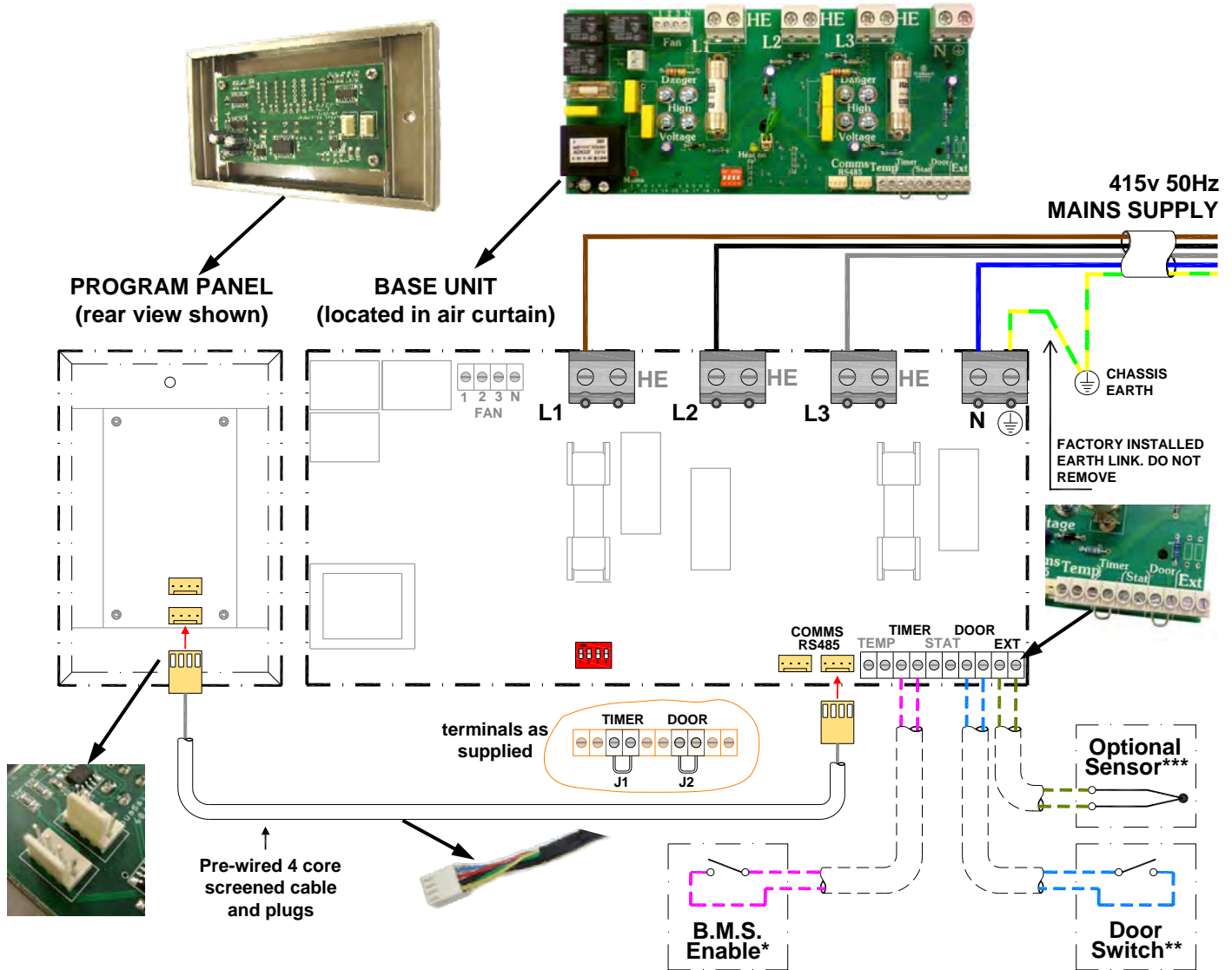
Pcb Terminal	Description
N	Neutral to fan
F1	Fan - low speed
F2	Fan - medium speed
F3	Fan - high speed
J1	Factory BMS link
J2	Factory thermal link

The fan output is connected to a 4 way connector marked "N", "F1", "F2" and "F3".

4.5 Network Wiring - Electronic controller



4.6 Installer wiring diagram Electrically heated with SmartElec2 control.



Interconnecting wiring

The program panel is connected to the base unit via a set of pre-wired 4 core screened cables with pre-wired plugs as shown.

Interconnecting wiring is via a 4 core screened cable with pre-wired plugs, supplied in 2, 10, 20, 30, 50 and 100m lengths.

It is recommended that this control cable is run separately within its own trunking to avoid external interference.

Optional wiring

* **External switch** (ie BMS enable) to be volt free and wired via normally open contacts to terminal pair 'TIMER'. (Contacts closed to enable). Remove factory fitted jumper J1.

** **Door switch** to be volt free and wired via normally closed contacts to terminal pair 'DOOR'. (Contacts open to enable door mode). Remove factory fitted jumper J2. refer section 10.2.6.1 - Door link settings.

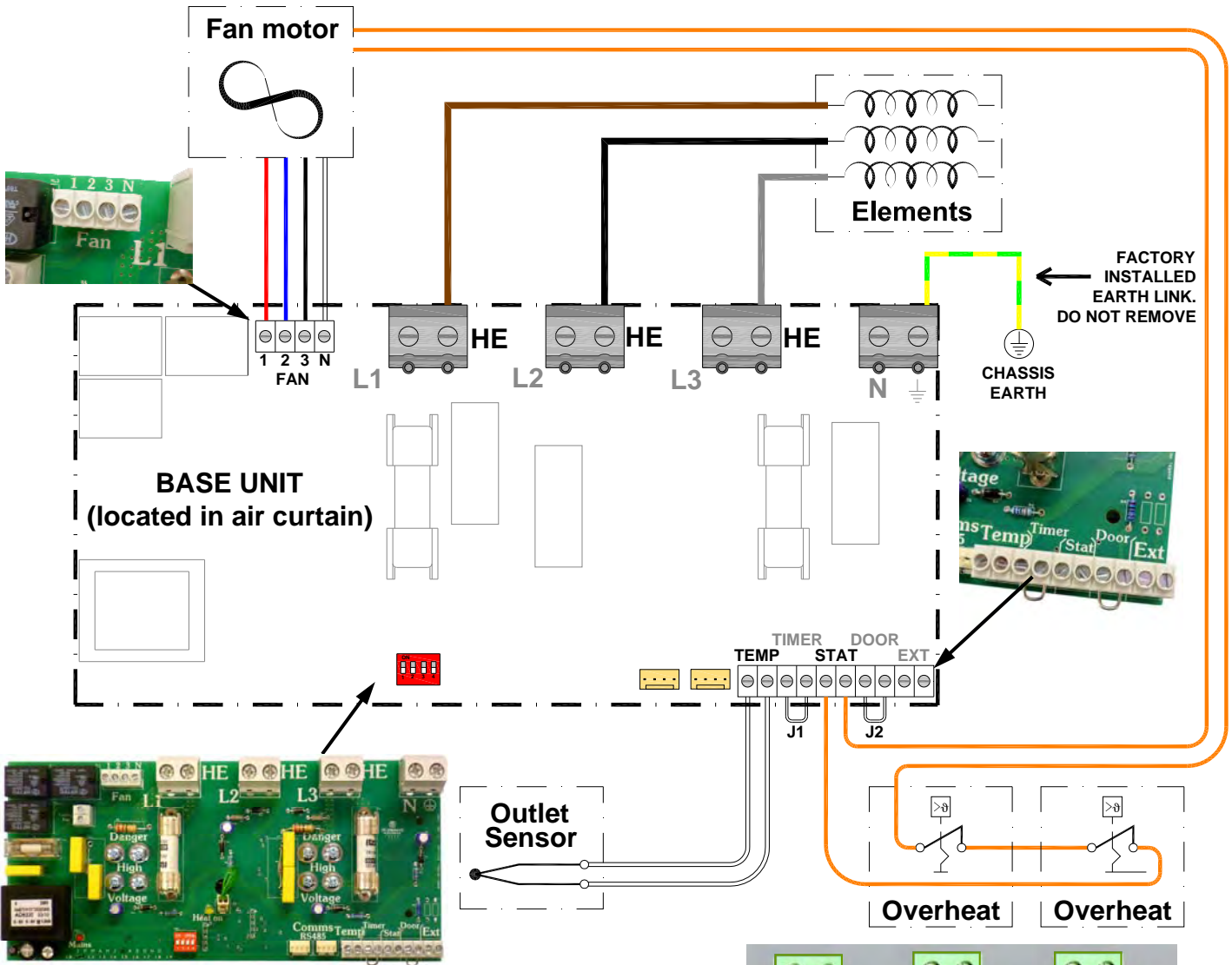
*** **Internal/external sensor** to be wired to terminal pair 'EXT'. refer section 10.2.6.4 - External Temperature.

Protection

There are two high speed fuses on the base unit to protect the switching thyristors for the heater. An external circuit breaker with the appropriate rating should be installed for the protection of the installation.

Terminal	Description	Cable
N	Neutral	10mm ² max
L1	3 phase supply	10mm ² max
L2	3 phase supply	10mm ² max
L3	3 phase supply	10mm ² max
E	Mains earth	10mm ² max
Timer*	BMS pair (volt -free)	1.5mm ² max
Door**	Door interlock pair, n.c. (volt free)	1.5mm ² max
Ext***	External sensor pair (non-polarised)	1.5mm ² max

4.7 Factory Installed Wiring. Electrically Heated with SmartElec2 Control.



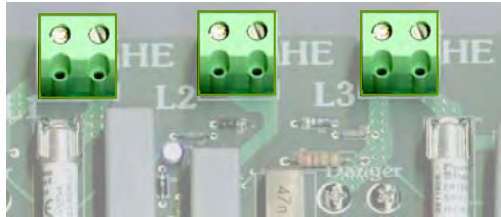
Terminal	Description	Cable
HE	Heating elements phase 1	10mm ² max
HE	Heating elements phase 2	10mm ² max
HE	Heating elements phase 3	10mm ² max
N	Neutral to fan	1.5mm ² max
1	Fan - low speed	1.5mm ² max
2	Fan - medium speed	1.5mm ² max
3	Fan - high speed	1.5mm ² max
Temp	Air sensor pair (non-polarised)	1.5mm ² max
Stat	Ext thermal trip pair, n.c. (volt-free)	1.5mm ² max
Comms	Keypad/network connectors	Pre-wired

The heater element outputs are connected to the right hand side of three terminal blocks and are marked 'HE'. (See below).

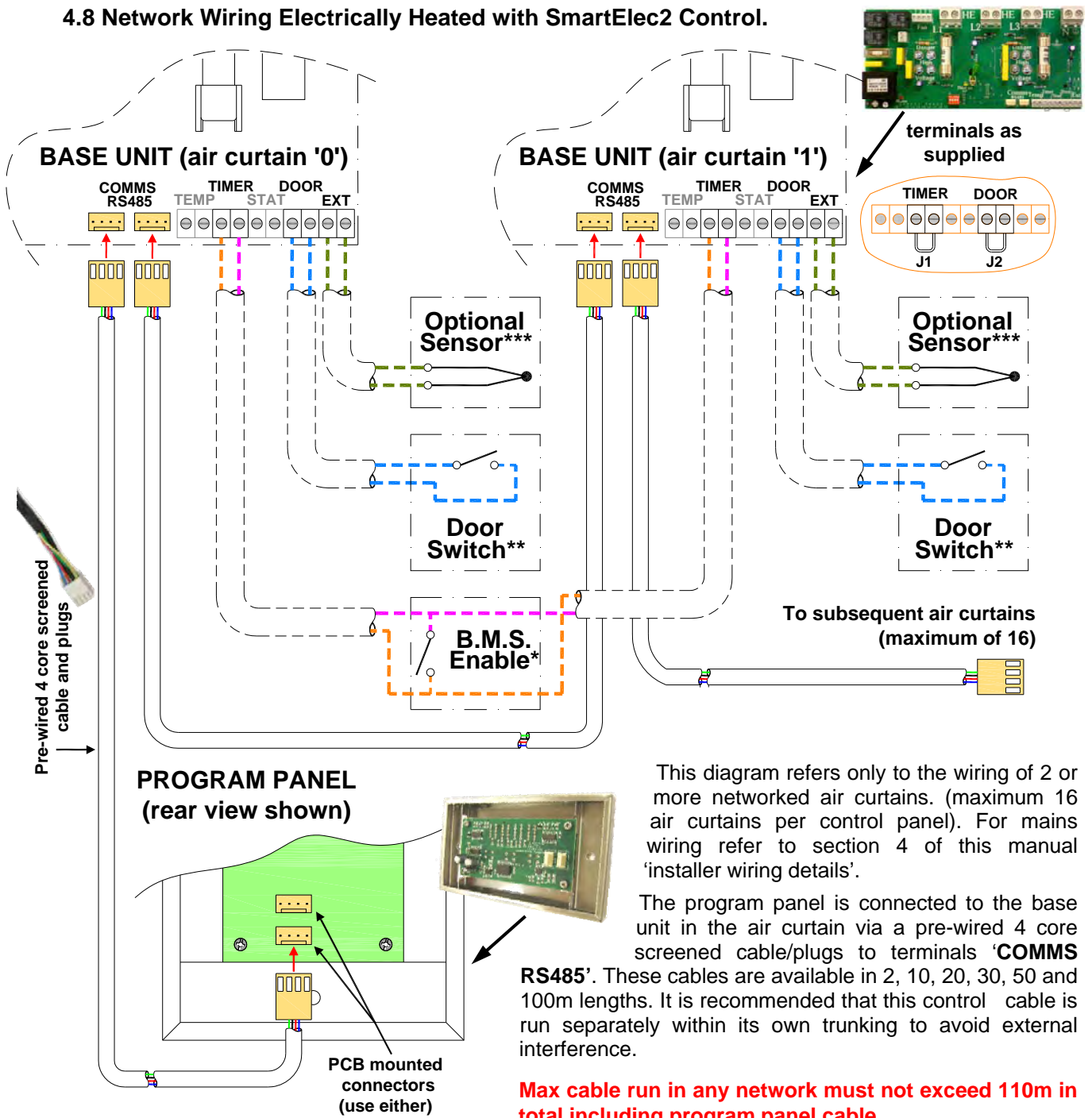
The fan output is connected to a 4 way terminal block marked 'N, 1, 2 and 3'.

The sensor input (air sensor) is connected to 2 terminals marked 'TEMP' on the base unit. The sensor is not polarity sensitive.

The external thermal trip (volt-free) is connected to 2 terminals marked 'STAT' on the base unit. The terminals are not polarity sensitive.



4.8 Network Wiring Electrically Heated with SmartElec2 Control.



Note: All air curtains connected within the network system will operate under the settings of the single keypad.

Any air curtain within the network can be connected with and respond to the following optional circuits:

* **External switch** (ie BMS enable) where required, to be volt free and wired **in PARALLEL** via normally open contacts to each terminal pair 'TIMER'. (Contacts closed to enable). Only air curtain(s) wired this way will respond to the enable signal. Remove factory fitted jumpers J1.

** **Door switches** where required, to be volt free and wired to **INDIVIDUAL** base units via normally closed contacts to each terminal pair 'DOOR'. (Contacts open to enable door mode). Only air curtain(s) wired this way will respond to the door mode. Remove factory fitted jumper J2. refer section 10.2.6.1 - Door link settings.

*** **Internal/external sensors**, where required, to be wired to **INDIVIDUAL** base units to each terminal pair 'EXT'. Only air curtain(s) wired this way will respond to the sensor setting. If a sensor is fitted to more than one air curtain then the value is displayed as an average. refer section 10.2.6.4 - External temperature.

5. Installation Details.

5.1 Mounting

Care must be taken to allow complete free air movement into the inlet grilles of the unit to ensure correct working operation of the heater.


5.2 Electrical Supply.

These units are suitable for connection to a 415 Volt, 50Hz 3 phase and neutral supply for Electrically heated 9—12kW models, and single phase supply for LPHW, 9-12kW models.

Electrically heated models consume 9kW & 12kW at 415 volts when switched to the full heat position depending on their model and capacity size.

The appliance shall be connected to the supply via an appropriate switched fused double pole isolator having a contact separation of greater than 3mm. Test for correct operation and refit the cover.

For connection to the mains supply it will be necessary to open the hinged lid from the unit. The base unit is located on a base plate. It will be necessary to connect the mains supply and the lead from the remote key pad prior to refitting the cover. Wire in accordance to diagrams in section 4.1 to 4.5

 For safety reasons, a sound earth connection must always be made to the unit before it is put to use. The unit should be wired in accordance with IEE Regulations for the Electrical Equipment of Buildings.

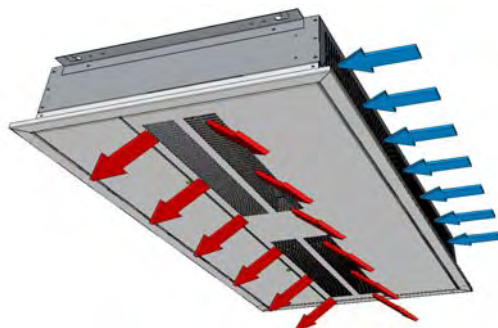
5.3 Installation.

It is the sole responsibility of the installer to ensure that the points of attachment to the building are sound. Consultation with the consultant/architect or owner of the building is recommended to ensure that a sound, mechanically stable installation is achieved.

All attachments must be capable of supporting the weight of the product detailed in Section 3.

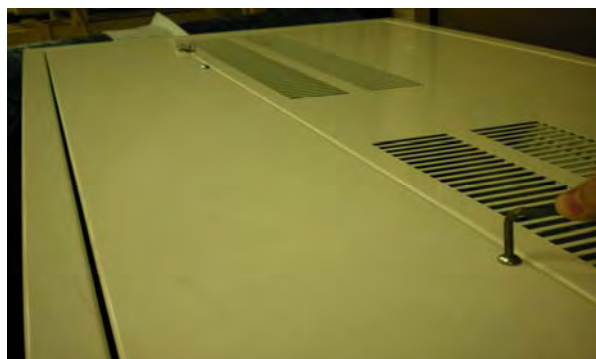
Step 1

Before fitting or wiring the heater, ensure casing faces as below and see general installation guidance notes.

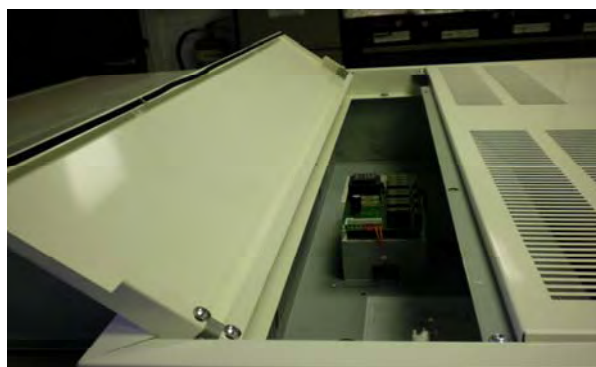


Step 2

Remove the 2 Allen screws on the front cover/lid.



Now access to the controller unit can be made.



Step 3

The 2 Allen screws on the grille should be removed to get access to the rest of the parts, i.e. motor, rotor & coil.



Step 4 - (OPTIONAL IF CONSIDERED NECESSARY)

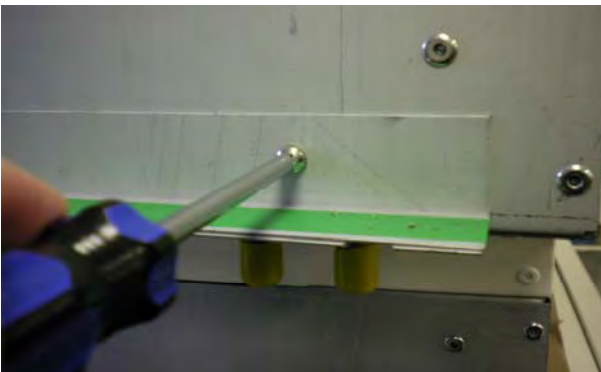
If unit can be fitted without removing the grille, go to step 5.

The grille can now be opened and the grille assembly can be removed from the case to allow fitting of the product in the ceiling recess. Remove the screws from the outer frame to the top of the product case.



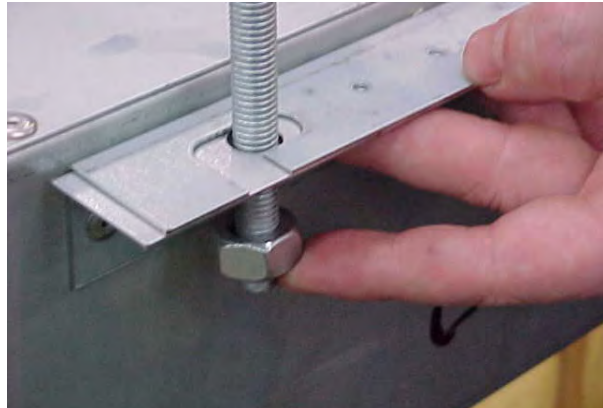
Step 5

Attachment of the heater to the ceiling structure is by means of the two brackets attached to the side of the heater.



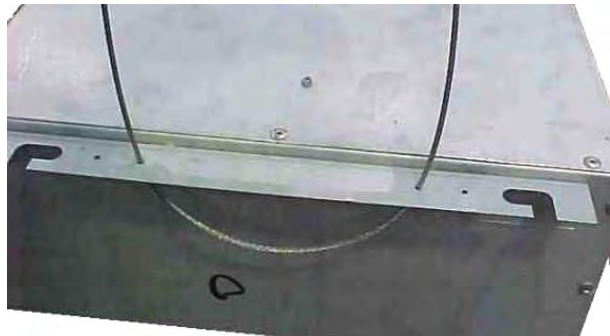
The brackets may be removed to assist in passing

the heater through the recess then reattached when in-situ.



Step 6

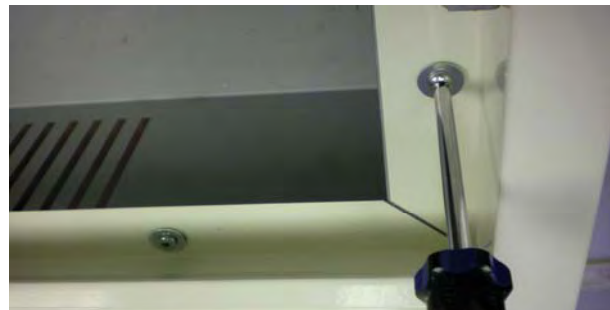
Either drop rods or catenary wire (available from manufacturer) can be used to fasten the heater to the ceiling support structure.



Note When using drop rods the casing mounting brackets are slotted and the mounting plates provided must be used on assembly.

Step 7

The height between the ceiling face and the face of the heater case needs to be adjusted to circa 45mm to enable the grille assembly to fit flush with the ceiling. Adjust accordingly.



After fitting the product in the ceiling recess and adjusting the height to ensure that the grille sits flush to the ceiling (when re-fitted) take the grille assembly and refit using the screws removed during Step 5.

5.3.1 Optional Surface Mount Frame

If the ceiling is not suitable for recessed mounting the heater, then a surface mount version is available.

This unit consists of an external surface mounting frame (as shown below) fitted to the heater.



The following picture shows the unit with the mounting frame and heater assembled.



This enables the user to surface mount the heater.

The following picture show the ceiling tile heater surface mounted.



5.4 Installation details - AC-ACR-PANEL programmer

The Electronic base unit is pre-installed inside the heater. All the external electrical connections are via screw terminals onto this base unit.

The program keypad is installed on a separate fascia plate and connected to a surface mounted back box in a suitable location. Please see fig 5.

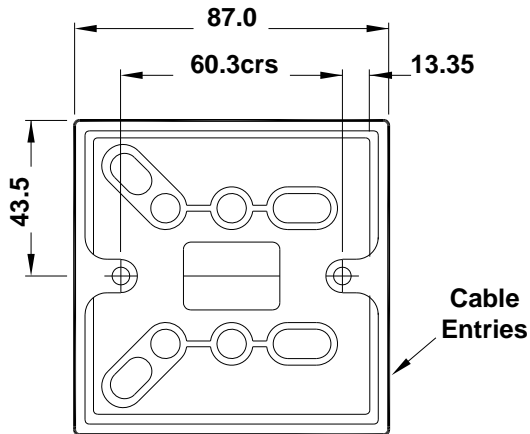


Fig. 5. Surface mount location holes.

Alternatively, the program panel can be flush wall mounted with the addition of a suitable conduit box MK part number 861 ZIC or equivalent.

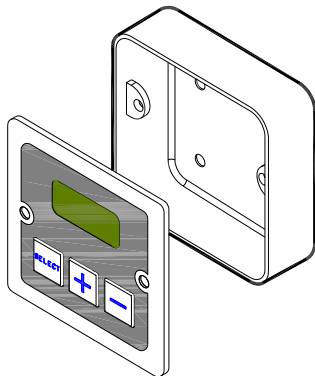


Fig. 6. Alternative conduit box

The distance between the base unit and the program panel can be up to 50m maximum.

5.5 Installation details - Option SmartElec2 Controller

The SmartElec2 base unit is pre-installed inside the heater. All the external electrical connections are via screw terminals onto this base unit.

The SmartElec2 program panel is installed in a separate housing and connected to a surface mounted back box in a suitable location. Please see fig 7.

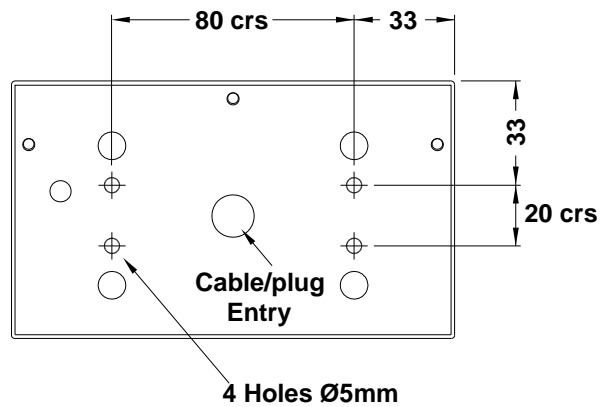


Fig. 7. Surface mount location holes.

Alternatively, the program panel can be flush wall mounted with the addition of a suitable conduit box MK part number 892 ALM or equivalent.

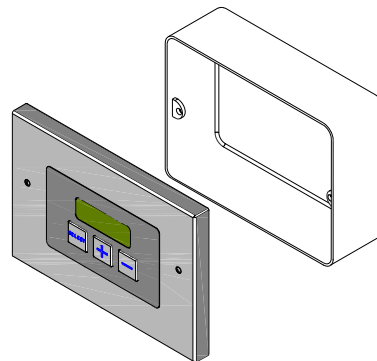


Fig. 8. Alternative conduit box

The distance between the base unit and the program panel can be up to 100m maximum.

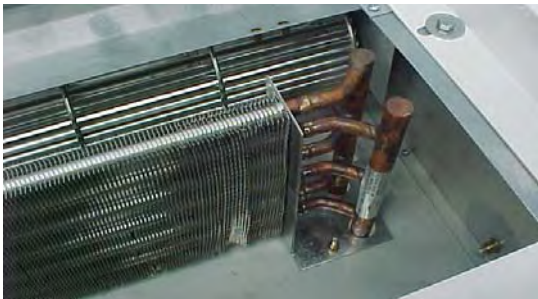
5.5 Installation details - LPHW Only

To avoid risk of transit damage to the flow and return connections, the heating coil is provided loose inside the case together with the air deflector plate and side supports.

To install, unpack the loose items and identify the two side supports as shown below and fit to the inner side of the case using the screws provided.

Note The side supports are handed.

The coils can be handed for right or left hand exit by turning the coil through 180°. Prior to installation decide if you require left hand or right hand exit of the flow and return pipes from the product and then fix the coil in position using the screws provided.



After fitting the coil and side supports fit the air deflector plate to the side supports and rotor cut-off plate using the screws provided.



The flow and return pipes are shown below



Close the grille and refit the screws.



Close the cover and refit the cover screws.

Test product as shown in user instructions.

5.6 Installation wiring

With case removed, connect the electrical supply and program panel interconnecting wiring to the appropriate terminals on the controller base unit (See relevant wiring diagram section 4)



WARNING:

THIS HEATER SHOULD NOT BE INSTALLED WHERE THERE IS A CORROSIVE ATMOSPHERE.



6. Servicing & Maintenance.

! ALWAYS ENSURE THAT THE MAIN EXTERNAL ELECTRICITY SUPPLY IS SWITCHED OFF BEFORE COMMENCING ANY MAINTENANCE ON THIS HEATER.

To obtain the best results from the heater, it is essential to avoid the accumulation of dust and dirt within the unit on the air inlet and discharge grilles. For this reason regular cleaning is necessary, paying particular attention to the removal of dirt build up on the rotor blades.

Cleaning of the fan is best carried out with a soft brush.

The product should be serviced annually. Servicing shall be undertaken by a competent person.

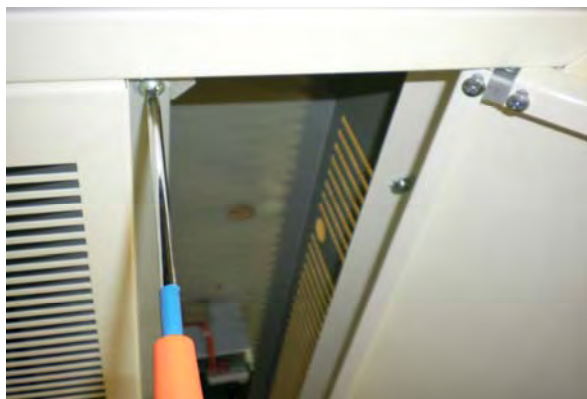
Airbloc offer a service facility, call 01384 489700.

Step 1

Remove the Allen screws on the cover/lid.



Then remove the screws at the side of the grille.



Step 2

Access to the inside of the heater grille can be made.

Open the grille. The grille is hinged to prevent the inner frame from dropping.



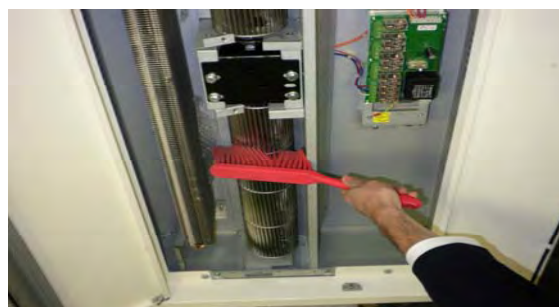
Step 3

Remove the rotor cut off plate & remove the access panel by removing the screws.

(Detailed steps in section 9.3 step 2 & section 9.2 step 2).

Step 4





With a soft brush clean away any dust from the motor and coil/elements.



Check all connections and components for soundness or signs of deterioration and replace as necessary.




Re-assemble and test.

7. Spare parts

7.1 General		Description	ACT120E9/ACT120E12	ACT120W9/ACT120W12
	Motor	100003		
	Rotor Left Hand	100001		
	Rotor Right Hand	100002		
	Thermal cut out	900001	n/a	

7.2 AC-ACR-PANEL controller

! Due to the nature of it's construction, it is not advisable to repair damaged electronic components on either the AC-ACR base unit or AC-ACR-PANEL programmer.

	Program Keypad	AC-ACR-PANEL		
	Base unit	AC-ACR-PCB		
	Outside Air Sensor	SC-OS		

7.3 Heating mediums

Element assembly



Rating	9kW	12kW
Part No	100004	111763
Length	1.0m	1.2m









Coil LPHW only



Rating	9kW	12kW
Part No	100197	111764
Length	1.0m	1.2m

7.4 SmartElec2 controller

! Due to the nature of it's construction, it is not advisable to repair damaged electronic components on either the SmartElec2 base unit or Program panel.

	Description	9 & 12kW models		Description	9 & 12kW models
	Program Panel	108221		Outdoor sensor	SC-OS
	Panel P.C.B	SELEC2RP		Data cable c/w plugs	2M SE2-CABLE-2
					10M SE2-CABLE-10
					20M SE2-CABLE-20
	Base Unit	SELEC2BU			30M SE2-CABLE-30
	Heat Sensor	SELEC2HS			50M SE2-CABLE-50
	Fuse	900471			100M SE2-CABLE-100
	Control fuse	900473			

8. Fault Finding.

8.1 General

If the heater does not operate after running through the detail provided in Section 6, then a suitably competent service engineer should be called to identify the nature of the fault.

Note The manufacturer operates a service function from the address provided in these instructions.

All Heaters are fitted with fuse protection and motor thermal protection.

Other faults in relation to the element, motor and wiring should be identified using conventional fault finding techniques.

In the event that electrical components are replaced, please ensure that electrical safety checks in accordance with the regulations in force in the country of use are undertaken.

8.2 Electrically heated units only.

For the service engineer, please note that there is a thermal cut-out incorporated in the heater which needs to be manually reset. The cut-out is located near to the mains terminal block.

Re-setting the thermal cut-out may help to identify the nature of the fault however we do not recommend re-set without a thorough investigation into why the cut-out operated.



fig.9. Thermal cut-out

8.3 Electronic Controller.

If the heater goes into thermal trip (overheat) the AC-ACR-PANEL keypad displays an 'ERR' code. Refer to heater instructions to remedy.

The electronic control base unit is protected from any short circuit on the air sensor or heatsink sensor as the short circuit will cause the temperature to go high and trigger over temperature alarm.

8.4 SmartElec2 Controllers.

The SmartElec2 control raises an alarm if any of its inputs are outside their normal working scope. Alarms are displayed on the program panel as a code with a prefix "E". The first number represents the air curtain address. See chart over.

As the alarms are mutually exclusive, the first alarm code displayed on the program panel will stay on until the fault has been cleared.

Apart from the communication failure alarm which could be due to a broken connection of the data link and air curtain not found alarm, which could be due to incorrect addressing, all other alarms will cause the base unit to switch off the heater output.

The SmartElec2 base unit is protected from any short circuit on the air sensor or heat sink sensor as the error will cause the temperature to rise and trigger over temperature alarm.

There are five basic checks to perform should 'X--' appear on the program panel display. These are as follows:

1: Continuity: Use a multimeter to check continuity between each end of all four cores at the plugs

2: Short circuit: Use a multimeter to check that there are no short circuits between any of the four cores.

N.B. This test should be done with both ends of the cable disconnected to avoid false readings.

3: Plugs: Check that the plugs are firmly seated on the circuit board pins in both the program panel and on the base unit.

4: Addressing: (Network versions only). If two or more air curtains are networked, check that each base unit has a unique address as described in section 12.4

5: Network cables: Ensure that the total run of all cables in the network does not exceed 110m including the cable to the program panel.

If a panel has never before been run, it automatically starts in engineer's mode when first powered-up. To exit this mode, press and hold the Button.

The system can be reset by powering-up the panel whilst holding down the **SELECT** and **—** buttons.

The display shows the 'start' pattern but then goes blank.

Release the buttons where upon the display resumes and the system addressing commences, finding only those air curtains which are actually connected and working.

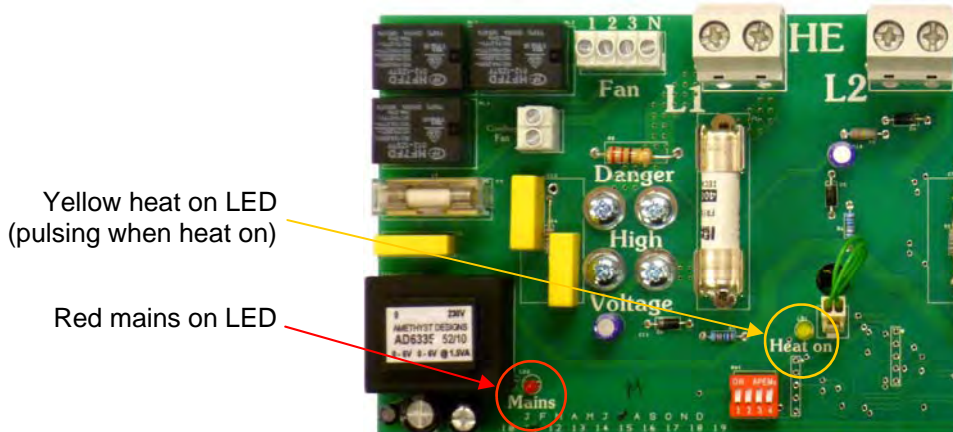
If **E n9** appears on the display, press and hold the **+** button for a few seconds then release. The display will then return to the normal mode.

8.4.1 SmartElec2 fault codes

*NOTE: '#' denotes the controller number.

Code	Description	Symptom	Possible cause	Remedy
#*_ _	COMMUNICATION FAILURE.	No control on faulty unit	Bad data cable connection Damaged cable	Check data cable(s) and plugs Repair/replace damaged cable
# E1	AIR SENSOR TEMPERATURE TOO HIGH or AIR SENSOR FAILURE.	Fan operating, no heat	High ambient air temperature	Check ventilation
			Impeller turning in wrong direction	Check rotation of impeller
		Fan operating, no heat	Motor failure	Check motor & replace if necessary
			Air sensor cable disconnected Air sensor broken	Check cable Replace air sensor
# E3	HEATSINK TOO HOT	Fan operating, no heat	High ambient air/faulty base unit	Replace SmartElec base unit
# E4	HEATSINK SENSOR FAILURE	Fan operating, no heat	Heatsink sensor wiring disconnected/faulty	Check wiring
			Heatsink sensor faulty	Replace SmartElec base unit
# E5	EXTERNAL TEMPERATURE SENSOR FAILURE	Unit runs, but no external temperature control	External temperature sensor faulty	Replace sensor
			External temperature sensor wiring faulty	Repair/replace faulty wiring
# E6	OVERHEAT THERMOSTAT OPEN CIRCUIT	Fan operating, no heat	Overheat thermostat open circuit	Reset/replace overheat thermostat

8.4.2 SmartElec base unit LED indicator location/function:



9. Parts replacement.

9.1 Electrical element replacement.

Step 1

Remove the Allen screws on the cover and on the grille (as per section 5.3 steps 2 and 3). Access to the inside of the heater grille can be made. Open the grille. The grille is hinged to prevent the inner frame from dropping.

Step 2

Disconnect element wires and if necessary remove cut-off plate fixing screws.



Step 3

Remove element top fixing screws. Locate and remove element fixing screws by inserting a screwdriver through the hole indicated below.



Step 4

Lift out element.



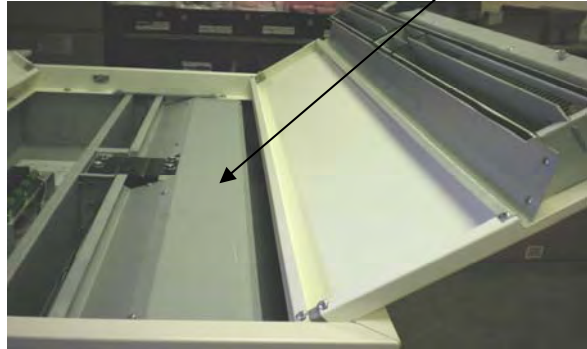
9.2 LPHW coil replacement.

Step 1

Remove the Allen screws on the cover and on the grille (as per section 5.3 steps 2 and 3). Access to the inside of the heater grille can be made. Open the grille. The grille is hinged to prevent the inner frame from dropping.

Step 2

To expose the coil, remove the access panel by loosening the 6 screws.

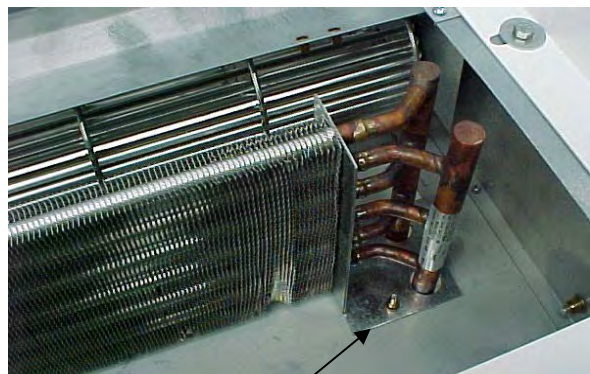


The coil is now exposed as below:



Step 3

Disconnect flow/return connections with appropriate tools.



Coil fixing screws (x 4)

Step 4

Remove coil fixing screws then remove the coil.

9.3 Rotor and motor replacement

Step 1

Remove the Allen screws on the cover and on the grille (as per section 5.3 steps 2 and 3). Access to the inside of the heater grille can be made. Open the grille. The grille is hinged to prevent the inner frame from dropping.

Step 2

Remove screws from rotor cut off plate.



Step 3

Also remove the screws holding the rotor support bracket.



Step 4

Move rotor support bracket towards outside of case.



Step 5

Disengage rotor bearing.



Step 6

Disconnect rotor from motor shaft.



Step 7

Ensure on replacement of rotor that the flat on the rotor bearing aligns with the flat on the motor shaft.



Step 8

Disconnect the wires from the motor to the mains terminal rail. Undo the bolts to lift the motor out of the unit.




Replace motor in reverse order. Carefully close the grille and refit the fixing screw.


10. User Instructions.


fig.10. AC-ACR-PANEL Programmer



10.1.1 Keypad Buttons

The  button will allow you to navigate.

The  button will allow you to increase the setting.

The  button will allow you to decrease the setting.




10.1.2 Operation


On first power up, the display panel will have the following default settings:


- F. 0 (no fan)
- H. 0 (no heat)
- 1. 16 (°C. Heat set point - Auto mode only)
- 2. 7 (°C. half heat set point - Auto mode only)
- D. 2 (fan speed in door switch mode)


Note: Subsequent power ups will retain any entered settings in the display panel internal memory.

Press the  or  buttons to toggle between the 'F' (Fan), 'H' (Heat) and On/Off Parameters.


Prefix 'F' denotes the **FAN SPEED**. This can be either 1: slow ; 2: medium or 3: fast speed. 0 setting denotes the unit is **OFF**.

To alter the current speed, press the  button. The value will start flashing.


Press the  or  buttons to increase/decrease the desired setting.

Press the  button to confirm new setting. A delay of 7 seconds will return to the original display.

Prefix 'H' denotes the **HEAT** setting. This can be either 1: low heat; or 2: high heat. 0 setting denotes the unit is set at fan only.


To alter the current setting, press the  button. The value will start flashing.


Press the  or  buttons to increase/decrease the desired setting.


Press the  button to confirm new setting. A delay of 7 seconds will return to the original display.




The next parameter will either turn the unit On or Off.


To turn the unit Off, press the  button. 'On' will start flashing.

Press the  button. 'Off' will start flashing.

Press the  button to confirm new setting.

To turn the unit On, press the  button. 'Off' will start flashing.

Press the  button to alter to 'On'.


Press the  button to confirm new setting. A delay of 7 seconds will return to the 'F' Fan parameter.






10.1.3 Engineers settings



10.1.3.1 Auto Mode


The controller can be set to automatic control only when used in conjunction with an optional outside sensor.

To access the engineers setting, first ensure that the display is in the (H) HEAT parameter. Press and hold the  button for 5 seconds. Set point '1' will appear.




If the outside air temperature is above this value, there is no heat power. If the outside temperature falls below this value but is above set point 2, then the heat will be at half power. (Range: 0 - 30 degrees).


To alter the setting, press the  button then the  or  buttons to increase/decrease the desired setting.

Press the  button to confirm new value and use the  button to move to the next setting. (A delay of 7 seconds will return to the original display.)


If you have previously pressed the  button, Set point '2' will appear.

If the outside air temperature falls below this value, the heat will be at full power. If the outside temperature is above this value but is below set point 1, then the heat will be at half power. (Range: 0 - 30 degrees)




To alter the setting, press the  button then the  or  buttons to increase/decrease the desired setting.


Press the  button to confirm new value.




Press the  button, setting "A.Of" will appear.

This setting will enable the Auto Mode. (Range: On/Off)

To alter the setting, press the  button then the  or  buttons to toggle between the "A.Of" and "A.On" modes. "A.On" enables the air curtain to run under automatic control from the optional outdoor sensor. "A.Of" enables the air curtain to run under normal control.


To return to the engineering setting mode press and hold the  button for 5 seconds.

To return to normal operating mode press and hold the  button for 5 seconds.







10.1.3.2 Door Switch Mode

The controller can be set to a preset fan speed when the door opens. This function can only when used in conjunction with a door switch.

To access the engineers setting, first ensure that the display is in the (F) FAN parameter. Press and hold the  button for 5 seconds. Setting 'd' will appear.

*The air curtain operates as normal under the program of the Fan and Heat settings. As the door opens the air curtain changes state to the settings preset in this mode. As the door closes, the air curtain returns to normal. (Range: 1: slow ; 2: medium or 3: fast speed. 0 setting denotes the unit is **OFF**.)*

To alter the setting, press the  button then the  or  buttons to increase/decrease the desired setting.

Press the  button to confirm new setting. A delay of 2 seconds will return to the original display.



Note: All air curtains connected within the network system will operate in unison under the user settings of the single keypad.

Any air curtain can respond to optional circuits i.e. External switch (BMS); or Door switch or Internal/external sensors, ON AN INDIVIDUAL BASES.

10.2 Option SmartElec2 Controller



fig.11. SmartElec2 Programmer

10.2.1 Keypad buttons



The buttons have the following functions:



Press the select button to allow navigation.



Press the + button to increase a setting.



Press the - button to decrease a setting.


10.2.2 Keypad display

10.2.2.1 Normal mode displays

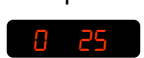
Display	Meaning
- -	First power up
E rr	No air curtains found
0 25	Curtain address and temperature set point

10.2.2.2 Normal Operation

During normal operation mode the display is dimmed.

Pressing the  button, will put the panel into active mode. If no button is pressed for several seconds the display reverts to normal mode.

During normal operation the unit will display for example:


 where '0' is the curtain address, and '25' the temperature measured for the unit.

Where multiple air curtains exist in a network, the display scrolls through each unit in turn, changing approximately once every second.

If the air curtain is in operation and under heat demand, a 'decimal point' is shown after the air curtain address.





10.2.3 OFF mode.


During normal operation, press and hold the  button for approximately two seconds. The display blanks until you release the button. The heating and fans are now turned off. Releasing the button in less than this time and the action has no effect.




Where multiple air curtains exist in a network, this action turns off all air curtains.

10.2.4 Settings Mode


10.2.4.1 Activate settings display

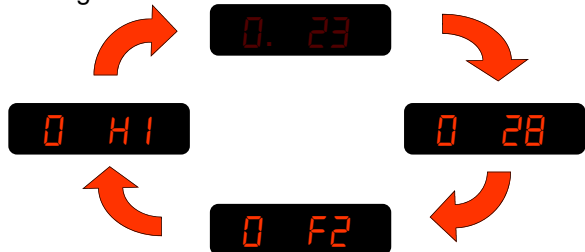
To enter the Settings mode press the  button. This will illuminate the screen. Press the  button till the desired setting is shown.

By pressing the  button it will also advance to the next setting.

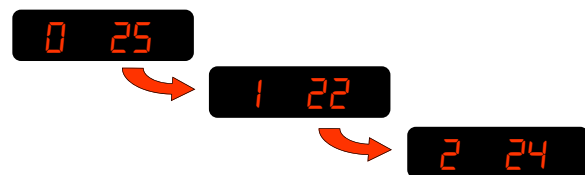
Note: If a setting has been altered by using the  or  buttons, it must be confirmed by pressing the  button.


10.2.4.2 Settings displays

Press the  button to advance through the settings.




Where multiple air curtains exist in a network and controlled from a single keypad, these will be detected and displayed in turn, for example:





Any air curtain in the network can be accessed by pressing the  button when it's address appears on the display. The settings can then be accessed as previously described.

10.2.5 Set-up configurations

10.2.5.1 Set fan speed

Once the display becomes illuminated press the  button once. Display shows the fan speed.


Press  to increase fan speed.


Press  to decrease fan speed.


Three speeds and an 'off' setting are available:

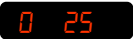
 Speed 1  Speed 2
 Speed 3  Fan 'off'

10.2.5.2 Set heat


Press the  button again Display shows the heat setting.


Press  to set heat 'on'.


Press  to set heat 'off'.


If no button pressed for 2 seconds, display will revert to normal user. eg 

10.2.5.3 Set temperature

Press the  button once to allow changes to be made.

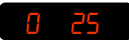

Press  to increase temperature set point.
(max 35°C)


Press  to decrease temperature set point.
(min 16°C)

Display shows for example: 

10.2.5.4 Networked air curtains




Where multiple air curtains exist in a network and controlled from a single keypad, these will be detected and displayed in turn, for example:









Any air curtain in the network can be accessed by pressing  when it's address appears on the display. The settings can then be changed as previously described.


10.2.6 Engineers settings

Other options are available in engineer's mode.

To access the engineers mode *either*:
press and hold the  button for a few seconds until the display goes blank, then press  briefly. The display will show 
or

Power-up the system with the  and  buttons pressed and release when the display goes blank the display will show 

As in normal mode, Engineers set-up mode is started by pressing the  button whereupon the display will illuminate. Advance through the normal modes settings of temperature, fan and heat by pressing the  button.





Pressing the  button again advances to further options to allow other settings of the system. The engineers set-up options listed herewith depend various factors e.g. optional door switch, multiple air curtains etc.





Notes: If a panel has never before been run, it automatically starts in engineer's mode when first powered-up.





Engineer's mode automatically self-clears after approximately 10 minutes of non-activity on the switches.









10.2.6.1: Door link settings:

This provides an alternative fan speed and heat setting which is activated only when the door link is open circuit.

The fan speed is accessed by pressing the  button until the display shows:  Use the  and  buttons to change the setting.



Display	Meaning
	Fan off
	Fan speed 1
	Fan speed 2
	Fan speed 3





The temperature setting when the door link is open circuit is accessed by pressing the  button until the display shows . Use the  and  buttons to alter the temperature value.

Display	Meaning
	Heat off
	5°C
	10°C
	15°C
	20°C
	25°C
	30°C
	35°C

10.2.6.2 Link-group interlock

If there is more than one air curtain, a group interlock option may be set. This provides an alternative fan speed and heat setting when activated by certain external connections on individual air curtains.



This function is accessed by pressing the  button until the display shows  (where '0' is the air curtain address to be used as a master unit for interlocks.)

Display	Meaning
	Default setting
 to 	Master setting range
	Other air curtains

See table below for possible settings.





Master setting	Function
1	Timer/BMS interlock
2	Door interlock
3	Timer/BMS/door interlock
4	Stat interlock
5	Timer/BMS/stat interlock
6	Stat/door interlock
7	Timer/BMS/stat/door interlock

10.2.6.3 All air curtains

This function is accessed by pressing the  button until the display shows . Using this setting all air curtains in a network respond to the same settings. Settings for individual air curtains can still be changed if required.

10.2.6.4 External temperature




This is only displayed if the factory supplied optional external temperature sensor is connected to the air curtain.

This function is accessed by pressing the  button until the display shows . Use the  and  buttons to change to the desired temperature setting.

If the external temperature is equal to the set temperature, all air curtains are turned off. The temperature must then drop to 3°C below the set temperature before the air curtains are turned back on.

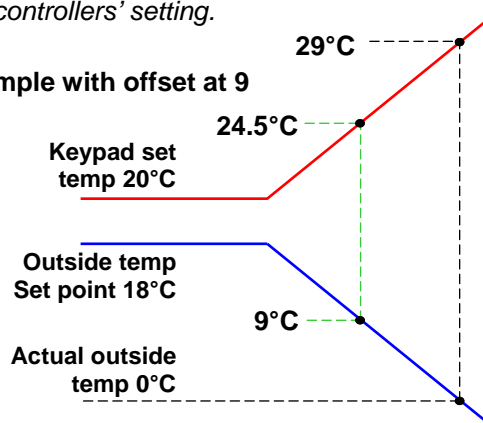
Note: for multiple air curtains - more than one can have an external sensor connected. When this is the case the sensor values are displayed as an average. (If one external sensor goes faulty, the average is worked out from the remaining working ones).

10.2.6.5 External temperature offset



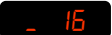
This function is accessed by pressing the  button until the display shows . This setting allows the temperature setpoint to be automatically increased as the external temperature falls to, or below, zero. For instance, a setting of 4 means a +4°C offset at 0°C. The maximum offset is 9°C. If this feature is not required the setting should be .

Note: When more than one air curtain is used, this feature will only work under the 'all controllers' setting.

Example with offset at 9




10.2.6.6 Temperature limits



This function is accessed by pressing the  button until the display shows  and  respectively i.e. maximum and minimum set limits for set temperature.

Use the  and  buttons to change to the desired limit temperature settings.

The maximum (default 35°C) may be set anywhere between the current minimum and 50°C, and the minimum, (default 16°C) may be set anywhere between 3°C and the current maximum.



To exit the engineers mode press and hold the  button for a few seconds.

10.2.7 Power-up Manual Reset

The system can be reset by powering-up the panel whilst holding down the  and  buttons.

The display shows the 'start' pattern but then goes blank.

Release the buttons where upon the display resumes and the system addressing commences, finding only those air curtains which are actually connected and working.

If  appears on the display, press and hold the  button for a few seconds then release. The display will then return to the normal mode.

10.2.8 Air curtain addressing

All air curtains work on an address address to communicate with the keypad and are supplied with an default address of '0'.

Where multiple air curtains exist in a network they must be re-addressed using a unique address (0-9/A-F). This is achieved using a 4 way bitswitch mounted on the base unit PCB (see photo opposite)

The keypad will check all addresses on first power up and this is displayed as the first digit on the display (in a network set up, all addressees will be viewed in rotation).

Note: If any address is altered after initial power up or an air curtain removed after initial installation, the keypad will also retain the original address although unable to respond.

To remove this unwanted address(s) follow the details in 10.2.7 Power-up Manual Reset.

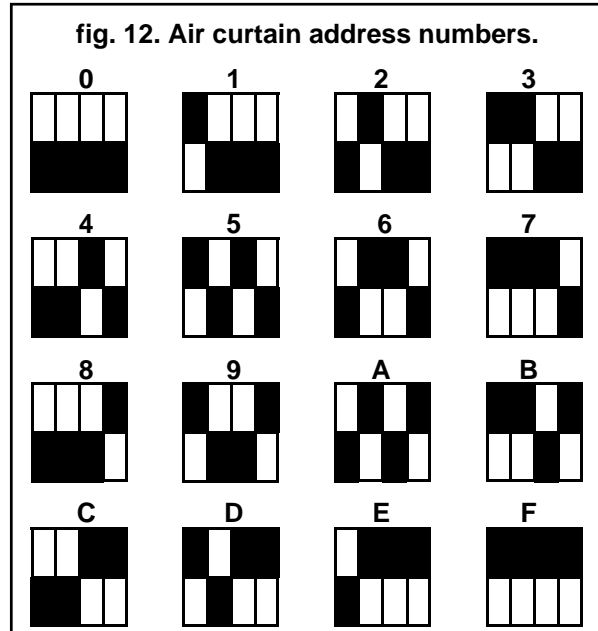
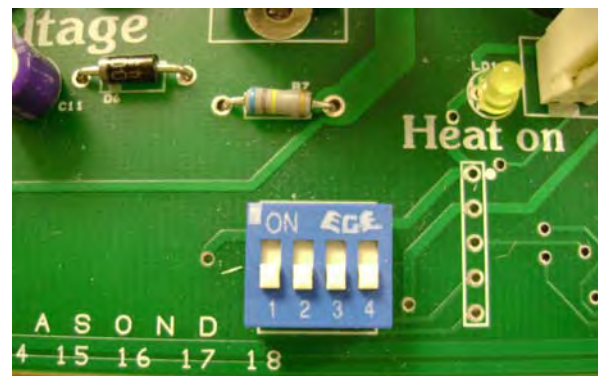
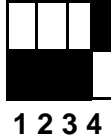


fig. 13. Bitswitch position



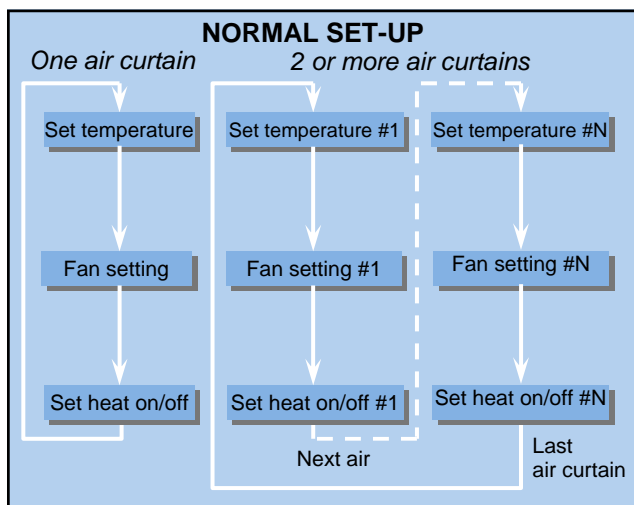
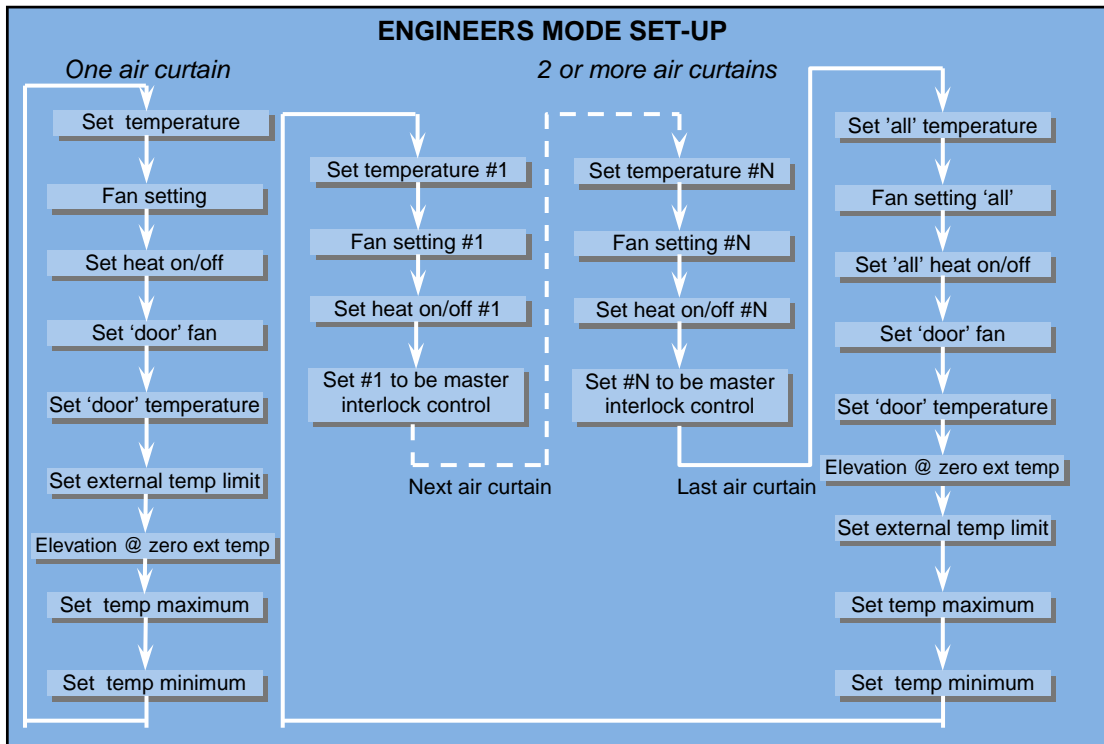
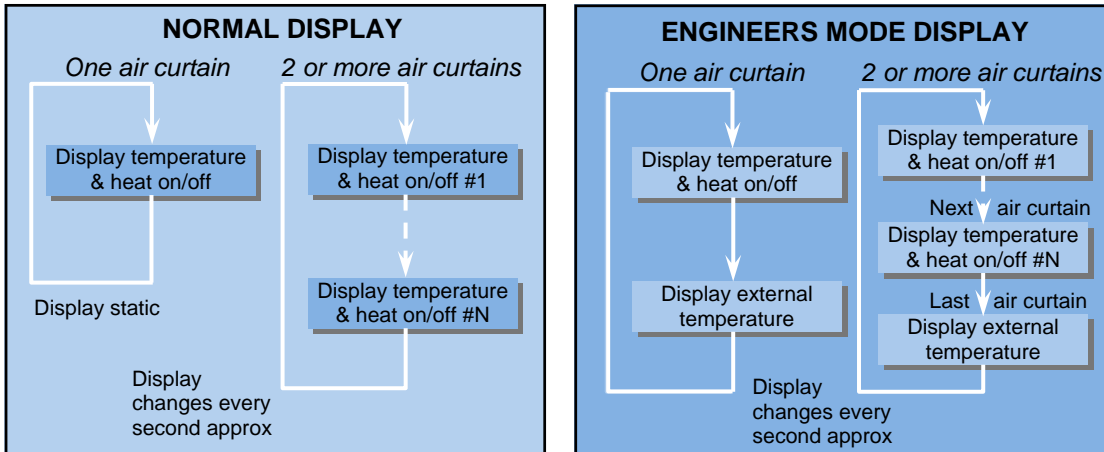
The black shaded areas represent the switch position.

The example shows the **ON** air curtain set to No.8.
OFF




WARNING:
 THIS HEATER SHOULD **NO** BE INSTALLED WHERE THERE IS A CORROSIVE ATMOSPHERE.

10.2.9 Keypad sequences



NORTEK GLOBAL HVAC (UK) LTD
 Fens Pool Avenue
 Brierley Hill
 West Midlands DY5 1QA
 United Kingdom

Tel: 01384 489 250
 Fax: 01384 489 707

airbloccsales@nortek.com
 www.ambirad.co.uk

Document reference number GB/AIR/057/0313